

together we are transforming the future of health care



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Good afternoon,

I hope you all had a great long holiday weekend. I realize many of you were also working to help care for our patients and keep the facilities running, so thank you.

Today, I would like to tell you a bit about an exciting relationship we continue to grow with both the University of Rhode Island (URI) and Providence College (PC) Athletics. We have built an ongoing sports marketing and community outreach relationship with both schools over the years, and it has proven to be an excellent opportunity to gain exposure for CNE in an environment that aligns well with the services we provide for our patients.

This year we have increased our presence quite a bit and believe it will continue to provide a great mechanism to spread the word about our programs and services, while partnering with two great institutions like URI and PC!

I have included a few photos and links to the press releases from both schools announcing the sponsorship. To read more, please visit friars.com/news/2019/11/5/athletic-department-care-new-england-providence-college-announce-multi-year-relationship.aspx and gorhody.com/sports/m-baskbl/2019-20/releases/20191101it1271.



While I won't get into all the details here, some of the highlights include naming rights to the Ryan Center basketball court at URI, as well as sponsorship rights to the annual Ocean State Battle Game between both schools – which is an annual college basketball highlight, and will also be nationally televised this year.

In addition, we will have increased visibility with both in-arena and tv-visible signage at both the Ryan Center and The Dunk, where PC plays all of its home games. It's highly visible and very easy to rotate between service

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ConvergenceRI
VIEW THIS WEEK'S EDITION HERE

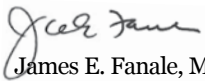
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lines and programs. For example, we will be advertising our orthopedics, cardiology, general surgery, and surgical weight loss programs all in the weeks and months ahead. I believe this outreach enables us to diversify our strategy, while reaching broader audiences, in a somewhat non-traditional advertising approach.

I look forward to the success of these teams this year, the success of this partnership, and most importantly, the success of our team here at CNE!

Thank you!
Have a great week.

Sincerely,



James E. Fanale, MD
President and Chief Executive Officer

KENT HOSPITAL

Kent Hospital nurse recruitment effort



Today, Kent Hospital is hosting another nurse recruitment effort in Doctors' Auditorium A from 4 to 7 p.m. for qualified nurses and nursing assistants throughout the hospital. These include nursing opportunities in medical surgical units, care management, and emergency and surgical services (OR and PACU RNs). There will be an opportunity to meet with recruiters, have an on-the-spot interview, and learn much

more about the nursing positions at Kent. Sign-on bonuses may be available to qualified external candidates for certain positions. Light refreshments will also be provided.

In conjunction with this outreach, **we are reinstating the enhanced referral bonus program.** As a reminder, with this program, qualified staff will receive \$7,500 paid over three installments of \$2,500 each at the new hire's three, six, and 12-month employment milestones. This incentive applies to current staff that successfully refers benefit-eligible nurses hired in the following areas of focus: medical surgical units, care management, and emergency and surgical services (OR and PACU RNs).

It can be challenging to find staff to fill these positions. We hope you will serve as hospital ambassadors and draw from your personal talent pool of friends, professional contacts, and others whom you believe have what it takes to join Kent and be a part of our energized and focused team concentrating on clinical excellence, quality and safety, professional development and education, collaboration, and teamwork.

In the meantime, if you have any questions, please stop by HR. To learn about our current job openings in nursing, visit carenewengland.org/nursing.

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CARE NEW ENGLAND

Open enrollment starts today

Open Enrollment for benefits offered through Care New England will begin **today, Tuesday, Nov. 12 and will continue through Monday, Nov. 25**. As a reminder, Open Enrollment is the one time during the plan year that employees are able to enroll, drop, or make changes to their benefits for the plan year. The only other time that changes can be made is within 30 days of a qualifying life event (such as marriage/divorce, birth/adoption of a child, or gain/loss of other coverage).

Beginning today, employees can use their computer at work or at home to visit the enrollment website carenewengland.bswift.com to review and make changes to their benefit plans for the 2020 plan year. **Your username is your employee ID number and your password is the last four digits of your social security number.**

Members of the iCare Benefits Team will be available to answer your questions at (401) 680-4400, option 2 (or ext. 12273) from 7:30 a.m. to 4:30 p.m. during the Open Enrollment period, or you can send questions via email to iCare@carene.org.

WOMEN & INFANTS HOSPITAL

Women & Infants physician featured in *Providence Business News*



Providence Business News recently featured Dr. Vivian Sung, MD, a urogynecologist at WIH, in its Five Questions Health Update. In the interview, Dr. Sung discussed her research on the evaluation of the effects of surgical treatment enhanced with exercise for the mixed urinary incontinence ESTEEM trial.

The trial, which was also recently published by the Journal of the American Medical Association (JAMA), compares behavioral and pelvic floor muscle therapy combined with sling surgery versus sling surgery alone on improving mixed urinary incontinence symptoms. To read the article in its entirety, visit pbn.com/five-questions-with-dr-vivian-sung.

WOMEN & INFANTS HOSPITAL

Women & Infants partners with the Rhode Island Department of Health on statewide behavioral health program

To help perinatal care providers meet the behavioral healthcare needs of pregnant and postpartum women in Rhode Island, the Rhode Island Department of Health (RIDOH) and the Center for Women's Behavioral Health (CWBH) at Women & Infants Hospital have partnered to create the Rhode Island Maternal Psychiatry Resource Network (RI MomsPRN). The new statewide program provides real-time psychiatric teleconsultation services for health care providers, who can call (401) 430-2800, Monday through Friday, between 8 a.m. and 4 p.m. The telephone service is staffed by a team of perinatal behavioral health experts from CWBH, including a resource and referral specialist, perinatal psychiatrist, and perinatal psychologist. These specialists are available to help with diagnosis, treatment planning, and medication management for pregnant and post-partum patients. For more information please visit, womenandinfants.org/RIMomsPRN.

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THE PROVIDENCE CENTER

The Providence Center and Mayor Allan Fung to celebrate the grand opening of ProMail's new location



On Thursday, Nov. 14, employees from ProMail and The Providence Center (TPC), as well as Steve Silva, vice president, Care New England Supply

Chain, and Cranston Mayor Allan Fung, will officially celebrate ProMail's grand opening with a ribbon-cutting ceremony at 10 a.m. at its new location, 50 Sharpe Drive in Cranston.

ProMail is a Rhode Island nonprofit corporation and business of TPC Social Ventures, Inc. They provide bulk mailing and fulfillment services to more than 150 businesses and government agencies each year. Its mission is to provide job training and vocational opportunities to people who have barriers to employment. They currently employ 15 members from TPC.



During the grand opening, from 9:30 a.m. to 3 p.m., both ProMail and the Care

New England Print Shop will also be holding an open house for colleagues and interested customers. All are invited to enjoy light refreshments, take a tour of the facility, and meet the staff.

WOMEN & INFANTS HOSPITAL

The Program in Women's Oncology at Women & Infants hosts mindfulness retreat for patients



More than 50 oncology patients recently participated in a mindfulness retreat at the Whispering Pines Conference Center located on the Alton Jones campus. The retreat was organized by our social workers and Drs. DiSilvestro and Mathews from The Program in Woman's Oncology.

Thanks to generous donations, the fully funded retreat provided patients with an opportunity to relax, learn mindfulness techniques, and appreciate the company of fellow oncology patients. The day's activities included mindfulness exercises including meditation, Qigong, yoga, expressive arts, and Jin Shin Jyitsu, in addition to healthy eating discussions.

BUTLER HOSPITAL

Butler Hospital represented at the American Academy of Child Adolescent Psychiatry's annual conference in Chicago, Illinois



Pictured from left to right: Jack Turban, MD, resident physician, MGH/McLean and Harvard Medical School; Timothy van Deusen, MD, associate professor of psychiatry, Yale University; Erin Ursillo, LMHC, manager of Young Adult Programs, Butler Hospital; Gerrit van Schalkwyk, MD, assistant professor of psychiatry and human behavior, Warren Alpert Medical School of Brown University, and unit chief of the adolescent unit and Young Adult Programs, Butler Hospital; and Michelle Forcier, MD, professor of pediatrics, Warren Alpert Medical School of Brown University.

Each year, the American Academy of Child and Adolescent Psychiatry (AACAP) holds an annual conference in which people can network and learn about cutting edge psychiatric topics. This year, Erin Ursillo, LMHC, manager of Young Adult Programs, and Gerrit van Schalkwyk, MD, assistant professor of psychiatry and human behavior, Warren Alpert Medical School of Brown University, and unit chief, adolescent unit and Young Adult Programs, were invited to present on gender-affirming care for transitional age youth, or young adults. Dr. van Schalkwyk spoke with the audience about patients who began the process of transitioning, but then decided to stop, and what that decision does or does not indicate. Erin spoke to the assembly about the development and launch of the True Self Program, and the goal of her department in providing affirming care. The presentation was held at the Hyatt hotel in Chicago, Illinois, in late October.

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CARE NEW ENGLAND

Care New England Inclement Weather Policy

Whether we like it or not, we will soon be faced with inclement weather, including snowfall, blizzards, and ice storms. With seasonal weather on the horizon for Rhode Island, the Marketing Department wants to make you aware of ways in which service and/or program closures are communicated during inclement weather. As in years past, marketing will share all closures with the Rhode Island Broadcasters Association, which then appears on local media websites and stations.

In addition, we have centralized all service closures and delays across CNE on one web page – carenewengland.org/alerts/weather – organized by operating unit. We will be communicating this web page by:

- Placing a banner on all OU websites driving people to that page.
- Posting on our social media channels.

- Internally, publishing information in *Carenews* and each of the OU ACTivity newsletters.
- Flyers – please print and post in your areas.

What do we need from you?

Once you know that a service will be impacted by weather, please email marketing@carene.org with the following information:

- Service/practice name
- Date
- Closure or delay (until when?)
- Contact information – name and phone number

Should you have any questions or concerns, please contact Raina Smith at raismith@carene.org or extension 12822.

CARE NEW ENGLAND

BJ's Corporate Membership Discount Program



Any CNE employee may open a new Inner Circle or Rewards Membership at BJ's Wholesale Club during the month of November at a discounted rate. Those who are already participating in the program may also extend their membership at a discounted rate as well. For further details on the programs and discounts, click here or visit the deals and discounts section on Carenet. If you are unable to access the web, quarterly events will be held during the month at the following locations and dates:

- Women & Infants Hospital | South Pavilion
Thursday, Nov. 14 | 7 a.m. to 5 p.m.
- Kent Hospital | Doctors Auditorium
Friday, Nov. 15 | 7 a.m. to 5 p.m.
- VNA | Monday, Nov. 18 | 12 noon to 2 p.m.
- Providence Center | 528 North Main Street
Wednesday, Nov. 20 | 12 noon to 4 p.m.

CARE NEW ENGLAND

Annual system-wide mandatory flu shot reminder

All employees, volunteers, and contractors must meet their flu shot requirement by Sunday, Dec. 1, 2019. CNE will be providing the influenza shot free of charge at any of our scheduled clinics or in the Occupational Health Office. You will receive documentation of your flu shot at that time. If you receive it elsewhere, please be sure to obtain a copy of the record. You must also submit your documentation to be in compliance by **Sunday, Dec. 1, 2019.**

Flu shot clinics will run through Friday, Nov. 22. For a complete schedule and more information [visit the Human Resources section of Carenet here.](#)

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DATES TO REMEMBER

WOMEN & INFANTS HOSPITAL

Health Literacy Series

Wednesday, Nov. 13 | 6 to 7 p.m. | South Pavilion, Auditorium 4

This month's topic: Understanding choices in childbirth: Resources for developing an empowering birth partnership



When it comes to having a satisfying, healthy birth experience, what you know can make all the difference. Join us for a conversation on informed decisions from preconception to birth and beyond. From place, provider, and partnerships with community resources, we will cover it all.

Light refreshments will be served. Transportation and childcare may be provided, if needed. For more information, please email Elisabeth Howard, at EHoward@Wihri.org. This event is followed by Doulas of Rhode Island's Meet the Doula Night.

KENT HOSPITAL

Reception for Drs. Dyer and Patterson

Wednesday, Nov. 20 | 4 to 6 p.m.

The Breast Health Center at Kent

Please join us for a farewell reception honoring Candace Dyer, MD, of the Breast Health Center at Kent, and welcoming Jamie Patterson, MD, to the Breast Health Center as the new director. The reception will take place at The Breast Health Center at Kent on Wednesday, Nov. 20 from 4 to 6 p.m. Light appetizers and refreshments will be provided.

KENT HOSPITAL

EMS Educational Session: Out-of-Hospital Cardiac Arrest Management

Thursday, Nov. 21 | 5 to 7 p.m.

Kent Hospital, Doctors' Auditoriums
A and B

Join us for the last of our three educational sessions this year, "Out-of-Hospital Cardiac Arrest Management" presented by Junyang Lou, MD, interventional cardiologist at Kent Hospital. Continuing education units (CEUs) will be available for each of these sessions. The program will be held in Kent Hospital's Doctors' Auditoriums A and B, beginning with networking and a light supper at 5 p.m., followed by the presentation from 5:30 to 7 p.m. To register, please contact Jeanne Therrien at JTherrien@Kentri.org or (401) 737-7010, ext. 32880.

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DATES TO REMEMBER (CONTINUED)

CARE NEW ENGLAND

Care New England accepting donations for annual “Thanks for Giving” food drive



Once again, Care New England is collecting donations for its annual “Thanks for Giving” food drive.

Last year, the combined total throughout the organization reached a phenomenal 2,825 pounds of food. This year, our goal is to reach 3,000 pounds.

Once again, we’d like to request that each employee help us reach our system goal by providing generous, non-perishable food donations.

Like last year, The West Bay Community Action group will be the recipient of these donations for its food pantry.

Donation boxes can be found at the following locations below:

- Business offices at Kent and Women & Infants hospitals
- The staff break room at Butler Hospital, Blumer building
- All HIM departments at Kent, Women & Infants, and Butler hospitals
(W & I: Main Medical Records department;
Butler and Kent: Medical Record departments)

Patient Access Departments:

(Kent: Testing and Admitting break room, Emergency department Testing and Admitting Center office, and Imaging Center registration desk;
W& I: Emergency Department and Main Patient Registration in the main lobby)

- Registration offices at all operating units

Collections will be gladly accepted until **Friday, Nov. 29, 2019.**