

together we are transforming the future of health care

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*Our message
to patients?
We at Care
New England
are here to help.*



Good afternoon,

As we continue our focus on Quality, Service, and Access, it is important to highlight Breast Cancer Awareness Month and the incredible work the teams at both Women & Infants and Kent hospitals do in providing life-changing services and treatment options to those affected by breast cancer. According to the [American Cancer Society](#), in 2019 there will be an estimated 268,600 new cases nationally of invasive breast cancer diagnosed in women, with 1,010 of those in Rhode Island alone, and 2,670 cases diagnosed in men.

Our message to patients? We at Care New England are here to help.

Our breast health centers are focused on providing a full spectrum of care. With a collaborative effort and specialized expertise, our teams utilize the most advanced technology to provide diagnoses, information on prevention, genetic counseling and testing, multiple screening options, medical and surgical treatment options, support services for patients and families, and survivorship clinics to help guide patients and their families through every step of the way.

Joining the team at Kent Hospital is our new medical director and breast surgeon of The Breast Health Center at Kent Hospital, Jamie Patterson, MD. I have included Dr. Patterson's full bio below. She will be continuing to advance the work of Candace Dyer, MD, who is preparing for retirement. Thank you both for your dedication and incredibly hard work towards advancements in breast health for our community.

If you'd like to show your support toward the cause, we will have teams participating in the Making Strides Walk this Sunday, October 20 in downtown Providence and welcome those who'd like to participate by [joining here](#). Finally, congratulations to the teams at Women & Infants and Kent hospitals who have collectively raised over \$10,000 towards patients and families being treated for breast cancer.

Sincerely,

James E. Fanale, MD
President and Chief Executive Officer

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ConvergenceRI
VIEW THIS WEEK'S EDITION HERE

CNE welcomes Dr. Jamie Patterson to the Breast Health Center at Kent Hospital



We are pleased to welcome Jamie Patterson, MD, fellowship-trained breast surgeon and medical director of The Breast Health Center at Kent Hospital.

Dr. Patterson earned her medical degree at the University of Nevada School of Medicine. She was inducted into Alpha Omega Alpha (AOA), the only national medical honor society, as a lifetime member in her junior year. Dr. Patterson completed an obstetrics and gynecology residency program at the University of California Irvine, where she received numerous awards for surgical excellence and continued on as assistant clinical professor and academic teaching faculty for the program. She completed further training in breast surgical oncology through the University of Southern California/Hoag Breast Oncology Fellowship Program under the renowned breast surgeon, Dr. Melvin Silverstein, who pioneered oncoplastic breast surgery in the United States.

In addition to her leadership role at Kent Hospital, Dr. Patterson serves as an assistant clinical professor of surgery at The Warren Alpert Medical School of Brown University and assists in training residents and fellows in the Women & Infants Hospital Breast Fellowship Program. She is also an active member in several professional organizations including the American Society of Breast Surgeons, Society of Surgical Oncology, and American College of Obstetrics and Gynecologists. She has extensive experience in breast-conserving surgery, oncoplastic breast surgery, skin and nipple-sparing mastectomies, pregnancy-associated breast cancer, hidden-scar surgeries, as well as young and high-risk women.

With a strong background in women's health, she provides a unique holistic approach to breast care. She focuses on breast disease, surgical management of breast cancer, inherited breast cancer syndromes, and sexual health and menopause in cancer survivorship.

Welcome, Dr. Patterson!

A message from the CNE Compliance Department

Recently, the Compliance Department received a notice from the Office of Civil Rights (OCR), the federal agency charged with enforcement of the HIPAA regulations, about a privacy violation complaint concerning the faxing or mailing of protected health information (PHI). Fortunately, the OCR closed this case as an informal complaint. That said, this complaint underscores our need to be vigilant and check twice before sending or handling PHI, whether it be when handing off to patients or sending through the mail, fax, or email. As a health care system as a whole, it is imperative that we ensure our patients and their private health information are always secure.

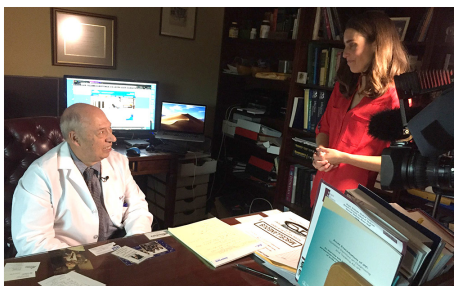
To prevent such instances from recurring, please review the reminders included below to refresh yourselves on the guidance rules in place to comply with HIPAA regulations:

- Always check twice and give once. Check all patients' materials before giving them to the patient(s), patients' personal representative(s), or when faxing, mailing, or emailing PHI from CNE or its operating units.
- When emailing PHI from CNE or its operating units, be sure to include PHI in the subject line to encrypt the message.
- Check two patient identifiers every time before handing or sending materials with PHI such as prescriptions, discharge summaries, immunization records, lab slips, etc.
- Ensure the name and date of birth of the patient matches the information on the above-listed materials.
- Check all pages of the patients' materials to ensure that the right patient receives the right materials. Giving a patient PHI belonging to another patient is a HIPAA violation.

Please take the time to re-familiarize yourselves with these regulations. It is not only our duty to provide quality health care to our patients, but also to make sure their privacy is always protected.

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Walter E. Donat, MD, chief of pulmonary care and sleep medicine at Brigham and Women's Pulmonary Associates at Care New England, discusses the danger of vaping on WPRI-TV



Walter E. Donat, MD, interim chief of Care New England pulmonary care, and chief of pulmonary care and sleep medicine at Brigham and Women's Pulmonary Associates at Care New England, sat down last week with WPRI-TV news reporter Molly O'Brien to talk about the dangers of vaping. With vaping-related illnesses and deaths reported nationwide, Dr. Donat explained the many reasons why vaping can be a catastrophic illness in young people. To watch Dr. Donat's interview on WPRI-TV, [click here](#).

Ana Tuya Fulton, MD, featured in this week's headline *ConvergenceRI* story



Ana Tuya Fulton, MD, FACP, AGSF, executive chief of geriatrics and palliative care at Care New England, was recently featured in the *ConvergenceRI* article titled, "Change in demographics, a change in care," to discuss CNE's new outpatient primary care practice focused on providing care to older adults. To learn more about the dimensions of the practice, the rationale behind its creation, and the ways that it fits into the "age-friendly" health system that Care New England is creating, *ConvergenceRI* sat down with Dr. Ana Tuya Fulton and the principal clinicians directing the new outpatient primary care practice (including Michael Ross, DO; Lidia Vognar, MD; Rachel Roach, APRN-CNP; Courtney Soares, office coordinator; Meibel Vivanco, medical assistant; and Linda Zabbo, RN, nurse care manager). In the article Dr. Fulton and her team discussed what makes this practice unique, accessibility, and how they are addressing what matters to this demographic. To read the full article, please [click here](#).

Butler Hospital education fair: October 17 through 23

The Butler Hospital education fair is fast approaching, so mark your calendars! Beginning Thursday, October 17, through Wednesday, October 23, Butler Hospital staff, as well as employees from across Care New England (CNE) will have the opportunity to come to Butler's education fair to complete mandatories. Most of the annual competencies can be met by attending the fair and moving through all the topical areas. If you are unable to attend the fair, you will be required to complete the related modules online. For clarity, Compliance & HIPAA, Workplace Violence, and Sexual Harassment topics do require completion online by all Butler employees. Everyone was assigned these mandatory modules through HealthStream. All mandatory competencies must be completed by November 30, 2019.

If you're a staff member without computer access, please make your manager aware so he or she may offer an alternative way to complete the computer-based modules. If you have difficulty accessing Health Stream please contact the help desk or teamhs@carene.org. If you have additional questions, please feel free to direct those to the Butler Hospital Human Resources department.

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CARE NEW ENGLAND

Care New England is raising awareness for Domestic Violence Awareness Month

Domestic violence can happen to anyone of any race, age, sexual orientation, religion, or gender, affecting people of all socioeconomic backgrounds and education levels. The Care New England Interpersonal Violence Task Force, a multidisciplinary team including representation from Women & Infants Hospital, Kent Hospital, Integra, VNA, Butler Hospital, Revenue Cycle, and The Providence Center has been working with DayOne, the Rhode Island Coalition Against Domestic Violence, and SOAR to raise awareness throughout October, Domestic Violence Awareness Month. A number of activities to help raise awareness have been planned, including a screening for violence training, Silent Witness displays, and a self-defense workshop. For a full listing of events, click [here](#).

THE PROVIDENCE CENTER

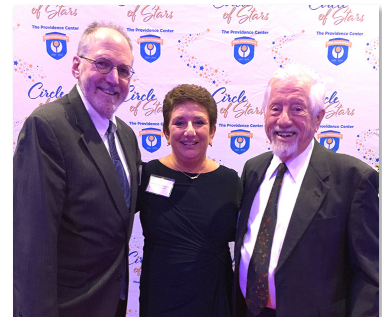
The Providence Center raises record-breaking funds at its Circle of Stars 50th anniversary celebration



On Thursday, October 10, supporters and donors attended the annual Circle of Stars gala at the Rhode Island Convention Center. The event raised approximately \$470,000, which will help ensure that The Providence Center (TPC) can continue to serve the community's most vulnerable, providing critical services, such as education, job training, and primary health care for years to come.

"I am incredibly proud of the daily commitment and dedication of the staff here at TPC. Each day, I have the privilege of watching staff, counselors, recovery coaches, leadership, and others, meet with clients in need, providing guidance, treatment, and strategic plans to help get members of our community back on their feet," said Deb O'Brien, president of The Providence Center.

She added, "To know that we at TPC are helping those who are struggling find their way back to a healthy and productive lifestyle is truly an honor."



Pictured left to right: Dale Klatzker, former president of The Providence Center; Deb O'Brien, president and COO of The Providence Center; and Charles Maynard, founder of The Providence Center

WOMEN & INFANTS HOSPITAL

CAH Fund Women's Health Research Fund deadline extended to Friday, October 18, 2019 Up to \$50,000 is available for women's health innovation research

Applications for the **2019 Constance A. Howes Women's Health Innovation Research Fund (CAH Fund)** Grant Program are now being accepted. The CAH Fund, generously supported by donors to Women & Infants Hospital, fosters innovative research leading to significant advances in women's health. Both basic science and clinical research projects are encouraged. Finalists will be invited to present their projects to a panel of scientific advisors and donors to the CAH Fund. The fund honors the vision and leadership of Connie Howes and provides seed funding for pilot studies that propel research ideas to the next level of funding. The fund has supported nine highly innovative projects so far and leveraged multiple publications and additional grant awards.

The RFP is available on Carenet. Please email CAHFund@carene.org with any questions about this grant program.

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Annual system-wide mandatory flu requirement



All employees, volunteers, and contractors must meet their flu requirement by Sunday, December 1, 2019. CNE will be providing the influenza shot free of charge at any of our scheduled clinics or in the Occupational Health Office. You will receive documentation of your flu shot at that time. If you receive it elsewhere, please be sure to obtain a copy of the record. You must also submit your documentation to be in compliance by Sunday, December 1, 2019.

The flu shot clinics began Tuesday, October 1, 2019 at Kent Hospital and will run through Friday, November 22. For a complete schedule and more information [visit the Human Resources section of carenet here](#).

DATES TO REMEMBER

KENT HOSPITAL

Infection Prevention and Control Week

Sunday, October 13 to Saturday, October 19 | Blue Wave Café

Infection prevention and control is celebrated every year during the third week in October and raises awareness of the role infection prevention plays to improve patient safety. The theme of Infection Prevention week this year is “Vaccines are Everybody’s Business.” Vaccines present an easy way to stay healthy and prevent infections from spreading. Join us in the Blue Wave Café throughout the week to spin the wheel, test your infection prevention knowledge, and enter to win a raffle prize. There will be poster displays and educational material available. Show your support and stop by to help us celebrate and learn more about infection prevention at Kent Hospital.

WOMEN & INFANTS HOSPITAL

Health literacy series

October 17, 2019 | 4 to 6 p.m. | Women & Infants Hospital, South Pavilion



Join us for our monthly health literacy series, hosted at Women & Infants Hospital and sponsored by the Care New England Diversity, Equity, and Inclusion (DEI) committee. We will be providing helpful information about mammogram screening, appointment scheduling, and topics related to cancer genetics and diagnostic imaging services. There will be raffles, games, and light refreshments. Complimentary valet parking will be available.

WOMEN & INFANTS HOSPITAL

Bright Night for Little Stars | Saturday, October 19 | 7 to 10:30 p.m.

Rhode Island Convention Center



The annual fundraising event for Women & Infants Hospital to benefit the new birth center will take place on Saturday, October 19 from 7 to 10:30 p.m. at the Rhode Island Convention Center. For our community, the new birth center will provide a warm and safe environment for each baby’s arrival. For our medical teams, the design of the new center will inspire innovation in our care model for quality, safety, and satisfaction.

For more information please contact Cezarina (Sue) Jackson at (401) 921-8508 or cajackson@carene.org. To purchase tickets visit foundation.womenandinfants.org/BrightNight.

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Making Strides Walk

Sunday, October 20 | Walk begins at 9 a.m. | Downtown Providence, 2 Kennedy Plaza



Care New England will be participating in this year's Making Strides walk in downtown Providence on Sunday, October 20. This walk is an opportunity to bring the community together to support breast cancer awareness, celebrate survivors, and remember those we have lost. If you are interested in walking and would like to join an existing Care New England team, please click [here](#).

Schwartz Rounds: "We Can Help: One patient's story of how hospital staff helped her flee her abuser and begin the journey towards survivorship"

Tuesday, October 22 | 11:30 a.m. to 1 p.m. | Women & Infants, South Pavilion

As part of Domestic Violence Awareness Month, Women & Infants will host "We Can Help: One patient's story of how hospital staff helped her flee her abuser and begin the journey towards survivorship" on Tuesday, October 22 at 11:30 a.m. in the Women & Infants, South Pavilion Auditoriums. Upon completion of this conference, participants should be able to: 1.) Describe methods staff can use to help create a safe space for patient disclosure; 2.) Identify steps staff can take to promote or inhibit patient disclosure; 3.) Discuss how providing compassionate care at the bedside can impact patient recovery.

Self-defense workshop

Tuesday, October 29 | 6 to 7:30 p.m. | Women & Infants, South Pavilion Auditoriums

Join us for a women's focused self-defense workshop with Ichiban Karate and Fitness at Women & Infants South Pavilion Auditoriums on Tuesday, October 29 from 6 to 7:30 p.m. This is a free event on behalf of the Care New England Interpersonal Violence Taskforce, but we ask that you please bring a non-perishable item for donation. If interested in attending, be sure to wear comfortable clothing. Register online at ichibankarateandfitness.com.

The Providence Center selected by Stop & Shop for the Community Bag Program



The Providence Center was selected by Stop & Shop supermarket as the non-profit beneficiary in the Community Bag Program for October. Each month, at each Stop & Shop store, new non-profits are chosen for this program. These donations help support organizations in health and wellness, hunger relief, as well as civic and military veterans' organizations, among others.

The Providence Center will receive a \$1 donation every time a reusable bag is sold throughout October at the Stop & Shop store located at **333 West River Street, Providence, RI**.

Please keep this in mind, and spread the word, as you prepare your shopping lists for upcoming celebrations and weekly meals in the month of October.