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*We are committed
to working with
our community
to listen better
and establish
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improvement.*



Good morning,

A huge thank you to all who participated in the American Diabetes Association (ADA) Tour de Cure this weekend! I'd say it was an overwhelming success, from not only our teams who took to the roads, but to all those at CNE who have volunteered and raised critical funding toward the cause. We're still waiting on final numbers, but as of now we've raised approximately \$35,000, contributing to an overall event total of about \$258,000, with donations still being made. Congratulations to all, you should be proud of your hard work and dedication! For those who joined us yesterday, it was a beautiful day with great results.

Speaking of hard work, I also want to address our commitment to tackling the important initiative of how we approach diversity, equity, and inclusion (DEI) here at CNE. While entrenched in the national conversation about inequities of care for women of color, this is part of a larger dialogue as it relates to care and employee engagement across all of our operating units.

We are committed to working with our community to listen better and establish an ongoing action plan for improvement. With our ACT values as a foundation of principles, it is imperative that we are integrating DEI along those same lines, and placing it at the core of all that we do here at CNE. By fostering a culture of diversity and inclusiveness, both in our workforce and how we relate to our patients, we can begin to move beyond implicit biases toward a more inclusive community for patients and employees alike.

Through respecting individual differences, creating better access to opportunity, and creating a culture or sense of belonging and value, we can shift the tide in creating improved outcomes across the board.

Our first phase of improvement has come with Unconscious Bias training, which has been rolled out to our executive team, through the Security Department, as well as some of our provider groups, with an in-person roll out to all employees to follow.



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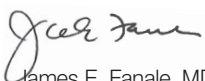
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VIEW THIS WEEK'S EDITION HERE

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I know that with a continued focus on this strategic approach, we can not only create a competitive edge through engaged employees who feel respected, valued, and included, but also create better outcomes in addressing patient care. The only way we will improve is if we start to engage in this dialogue, together. I encourage you to raise a hand and ask the tough questions, to make yourself heard, and engage in the process.

Our goal is to honor one another's differences at the core of every action we take for our patients, colleagues, and member of our community. I look forward to creating a more inclusive environment, together.

Sincerely,



James E. Fanale, MD
President and Chief Executive Officer

CARE NEW ENGLAND

CNE strengthens orthopedic surgery and sports medicine services

We are pleased to welcome **Andrew Matson, MD**, orthopedic surgeon, specializing in hand and upper extremity, and **Seth O'Donnell, MD**, orthopedic surgeon, specializing in trauma and foot and ankle, to the Care New England Department of Orthopedic Surgery and Sports Medicine.

These two experts will work with patients in the diagnosis and treatment of medical problems related to the skeleton, joints, tendons, and ligaments. Their primary hospital affiliation is Kent Hospital and the physicians will see patients in both their Providence and Warwick offices.



Andrew Matson, MD

Andrew Matson, MD, completed his undergraduate work at Middlebury College, earning his medical degree from the Warren Alpert Medical School of Brown University where he was inducted into the Alpha Omega Alpha Honor Society. He completed an orthopedic surgery residency at Duke University and attended the Harvard hand and upper extremity fellowship where he trained at Brigham and Women's Hospital, Boston Children's Hospital, and Massachusetts General Hospital. Dr. Matson has published peer-reviewed research articles on disorders of the hand, wrist, elbow, and shoulder, and is a reviewer for the Journal of Hand Surgery. He is a member of the American Academy of Orthopedic Surgeons, the American Society for Surgery of the Hand, and the Rhode Island Medical Society.



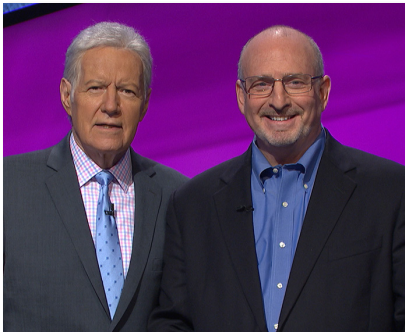
Seth O'Donnell, MD

Seth O'Donnell, MD, completed his undergraduate work at the University of Notre Dame, earning his medical degree from New York Medical College. He also served in the United States Navy as an undersea medical officer with training in hyperbaric and diving medicine. He completed an orthopedic surgery residency at the Warren Alpert Medical School of Brown University, followed by a trauma fellowship at Brown University, and the Harvard foot and ankle fellowship at Brigham and Women's Hospital. Dr. O'Donnell has been active in resident education at Brown and Harvard Universities, is a clinical instructor at Harvard Medical School, has authored multiple peer reviewed publications, and presented his research at national and international conferences.

Welcome, Drs. Matson and O'Donnell!

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Doctor at Women & Infants Hospital to Appear on *Jeopardy!*



Pictured from left to right: Alex Trebek, Jeopardy! television host, and William Sikov, MD, FACP, FNCBC, medical oncologist and associate director of clinical research in the Program in Women's Oncology at Women & Infants Hospital.

William M. Sikov, MD, FACP, FNCBC, a medical oncologist who specializes in breast cancer and associate director of clinical research in the Program in Women's Oncology at Women & Infants Hospital, will appear as a contestant on the classic American television game show, *Jeopardy!*, airing on WPRI-TV 12 on Wednesday, October 2, 2019 at 7:30 p.m.

Dr. Sikov joined Women & Infants Hospital's [Breast Health Center](#) in July 2003 and became a full-time faculty member in August 2014, when he was also appointed associate director of clinical research in the Program in Women's Oncology. Dr. Sikov received his medical degree from Yale University School of Medicine in 1978 and is board certified in internal medicine, hematology, and medical oncology. He completed an internship and residency in internal medicine at the University Health Center in Pittsburgh in 1985 and a fellowship in hematology-oncology at the New England Medical Center in Boston in 1989.

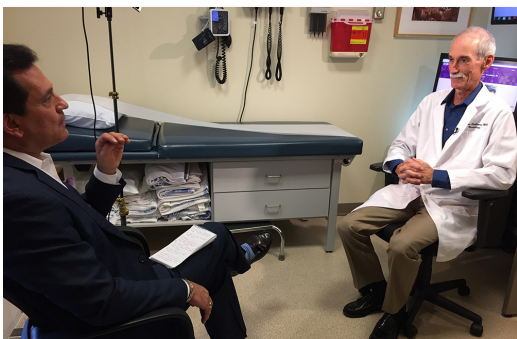
Dr. Sikov's academic interests include clinical and translational research. He is a nationally recognized expert on neoadjuvant therapy for breast cancer and the treatment of triple-negative breast cancer. He has served as study chair

for many regional and national breast cancer studies and was elected a Fellow of the American College of Physicians in 2013 and a fellow of the National Consortium of Breast Centers in 2017. He also serves as a clinical associate professor of medicine at The Warren Alpert Medical School of Brown University and is a member of the American Society of Clinical Oncology.

"I am thrilled and honored to have qualified to be a contestant on *Jeopardy!* and to have had the opportunity to meet Alex Trebek. I look forward to representing my family, Women & Infants Hospital, and the state of Rhode Island on the show and hope you will tune in!" said Dr. Sikov.

To watch Dr. Sikov's appearance on the show, tune in to WPRI-TV 12 Wednesday, October 2, 2019 at 7:30 p.m.

Stephen Salloway, MD, MS, to discuss Alzheimer's Disease research on WPRI-TV 12 with Mike Montecalvo



WPRI-TV 12 news reporter Mike Montecalvo recently sat down with Butler Hospital's Stephen Salloway, MD, MS, director of neurology and the Memory and Aging Program at Butler Hospital, and one of the world's foremost experts in Alzheimer's research to discuss what we do and don't know about Alzheimer's Disease (AD), as well as preventative measures. Montecalvo previously met with a family who has four members living with Alzheimer's Disease and spoke with Dr. Salloway about current and future research. The story will air on *The Rhode Show* the morning of Tuesday, October 1, as well as Wednesday, October 2, 2019, in the 5, 6, 10 and 11 p.m. newscasts on WPRI-TV 12.

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Butler Hospital's Joseph H. Friedman, MD, authors online self-help articles for patients with movement disorders



Butler Hospital's Joseph H. Friedman, MD, chief of the Movement Disorders Program, Aronson Chair of Neurodegenerative Disorders, neurologist, and professor and chief of the Division of Movement Disorders in the Department of Neurology at the Warren Alpert Medical School of Brown University has authored a series of online self-help articles to support patients and their caregivers. A world-renowned expert in his field, Dr. Friedman's articles are written as a resource to provide education, comfort, and advice to patients dealing with the devastating effects of Parkinson's Disease. Dr. Friedman's articles will appear on Butler Hospital's movement disorders web page at butler.org/news/butler-hospitals-dr-joseph-h-friedman-authors-online-self-help-articles-for-patients-with-movement-disorders.cfm.

CNE researchers recognized nationally

Congratulations to Women & Infants and Butler Hospital physicians for recently being recognized for their groundbreaking research in the fields of both urogynecology and suicide prevention. This represents an important and growing list of distinctions that CNE researchers continue to achieve. We are grateful and most appreciative to all of our researchers for the important work they are doing on a daily basis.



Vivian Sung, MD, MPH, FACOG, of the Division of Urogynecology and Reconstructive Pelvic Surgery and professor at The Warren Alpert Medical School of Brown University, was instrumental in two groundbreaking research trials conducted through the Division of Urogynecology and Reconstructive Pelvic Surgery at Women & Infants and has recently been published in the Journal of the American Medical Association (JAMA).

The first is titled, Effects of Surgical Treatment Enhanced with Exercise for Mixed Urinary Incontinence (the ESTEEM trial). The second, co-authored with Women & Infants colleague, **Charles Rardin, MD, FACOG** of the Division of Urogynecology and Reconstructive Pelvic Surgery and professor at The Warren Alpert Medical School of Brown University, compares two different surgical treatments for uterine prolapse (the SUPeR trial). To see both articles in their entirety, please visit jamanetwork.com.



In addition, the American Foundation for Suicide Prevention (AFSP) announced 26 new grants totaling over \$6.2 million. Among those being recognized for their research into suicide prevention are two members of Butler Hospital's Psychosocial Research Program, **Brandon Gaudiano, PhD**, an associate professor in the Department of Psychiatry and Human Behavior at the Warren Alpert Medical School of Brown University, and **Heather Schatten, PhD**, research psychologist and assistant professor at the Warren Alpert Medical School of Brown University, both of whom have received awards. To read more about Drs. Gaudiano and Schatten's research, please visit butler.org/news/members-of-butler-hospitals-psychosocial-research-program-receive-national-awards-for-suicide-prevention.cfm.

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THE PROVIDENCE CENTER

Anchor Recovery Center's Ryan Duxbury leads a panel discussion on opioids in the community



On Thursday, September 19, Ryan Duxbury, assistant manager of Anchor ED, led a panel discussion on opioids in the community, which was presented by Rhode Island PBS. The event took place at the WaterFire Arts Center on Valley Street in Providence, as part of recovery month activities for the state. He spoke about the wrap around services provided by Anchor Recovery, including Anchor Center, Anchor Warwick, AnchorED, AnchorMORE, Safe Stations, Anchor Teen, employment services, and volunteer opportunities. He also discussed the many ways in which these programs help

combat the current substance use crisis by building recovery capital and discussed the ways in which the role of a peer recovery coach is to motivate individuals through the stages of change.

"At Anchor we believe peer support can lead people to recovery. We have a safe and supportive environment that connects individuals with the community. That connection, in turn, will help put an end to this epidemic," stated Ryan.

KENT HOSPITAL

39th annual Adopt-A-Family Program at Kent Hospital



A few weeks before Christmas in 1980 the nurses on one unit decided to include a needy family in their exchange of gifts. The hospital chaplain was asked to recommend a family and on Christmas Eve, the head nurse and the chaplain delivered the gifts to a tenement in Apponaug. It was then that the Kent Hospital Adopt-A-Family (AAF) program was born. The program grew quickly and now assists more than 50 local families each year. All Kent Hospital units and departments, along with hospital-related individuals, may participate in this program, which begins in early October. Families to be "adopted" will be chosen from Kent's K.E.E.P. program, in-house referrals, CNE-affiliated organizations, and other community outreach programs. During the week of Thanksgiving, and once all the lists have been received and compiled, sponsoring units/departments will be supplied with the family's first names, ages, sizes, and special needs, along with a wish list from the family to help with the selection of family gifts. This year's distribution day will be Friday, December 20, 2019.

If you are interested in adopting a family, please fill out the form provided by the Pastoral Care Department and return completed no later than **October 20, 2019**. If you have any questions, please contact the Pastoral Care Department at ext. 31454 or ext. 31819.

WOMEN & INFANTS HOSPITAL

CAH Fund Women's Health Research Fund deadline extended to Friday, October 18, 2019

Up to \$50,000 is available for women's health innovation research. Applications for the **2019 Constance A. Howes Women's Health Innovation Research Fund (CAH Fund)** Grant Program are now being accepted. The CAH Fund, generously supported by donors to Women & Infants Hospital, fosters innovative research leading to significant advances in women's health. Both basic science and clinical research projects are encouraged. Finalists will be invited to present their projects to a panel of scientific advisors and donors to the CAH Fund. The fund honors the vision and leadership of Connie Howes and provides seed funding for pilot studies that propel research ideas to the next level of funding. The fund has supported nine highly innovative projects so far and leveraged multiple publications and additional grant awards.

The RFP is available on Carenet. Applications are due on Friday, October 18, 2019. Please email CAHFund@carene.org with any questions about this grant program.

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Annual system-wide mandatory flu requirement



All employees, volunteers, and contractors must meet their flu requirement by Sunday, December 1, 2019. CNE will be providing the influenza shot free of charge at any of our scheduled clinics or in the Occupational Health Office. You will receive documentation of your flu shot at that time. If you receive it elsewhere, please be sure to obtain a copy of the record. You must also submit your documentation to be in compliance by Sunday, December 1, 2019.

The flu shot clinics will begin Tuesday, October 1, 2019, at Kent Hospital and run through Friday, November 22, 2019. For a complete schedule and more information [visit the Human Resources section of Carenet here](#).

iCare Benefits Team announcement

As a result of your feedback and to improve access, CNE HR is pleased to provide a new way to contact the iCare Benefits Team. As of today, Care New England employees can email iCare@carene.org with benefit-related questions. Emails will be responded to within one business day. This will be a pilot program that we hope enhances the customer experience.

Members of the HR Team will continue to take calls on the iCare Benefits line at (401) 680-4400, Option 2 (or ext. 12273). The iCare Benefits line will now be available during the following hours:

10 a.m. to 2 p.m., Monday through Friday

(Hours will be extended during the annual open enrollment period)

If you have a benefit-related question outside of these hours, please email iCare@carene.org or leave a voicemail on the iCare line. We also have a new iCare fax number: (401) 921-6198.

Employees can also reach out to one of the following:

- **United Healthcare:**
 - Call Member Services a (844) 333-2611 for assistance with general plan questions, claims inquiries, etc.
 - Register for an account on myuhc.com to access your plan information, claims information, view/print ID cards, find providers, and much more!
- **Optum Bank (HSA):**
 - Register for an account on optumbank.com to view your account balance/transactions and manage investment activity.
 - Optum Customer Service can be reached at (800) 791-9361.
- **Bswift (Benefits Enrollment Portal):**
 - Bswift is CNE's benefit enrollment and eligibility system. You can view your benefit election information, dependent information, deduction costs and plan documents. Your user name is your employee ID number. Log in at carenewengland.bswift.com.
 - You can also find benefit plan information on carenet at carenet/humanresources/benefits.

For general HR questions, please reach out to the appropriate HR Coordinator:

- Liz Douglas | Butler Hospital | LDouglas@CareNE.org | ext. 21479
- Bernadette Laughlin | CNE | BLaughlin@CareNE.org | ext. 14334
- Hayley Grant | CNEMG | HGrant@CareNE.org | ext. 14340
- Judy Karneeb | Kent Hospital | JKarneeb@CareNE.org | ext. 31627
- Deb Barrett | VNA | DBarrett@CareNE.org | ext. 57633
- Jackie Ribeiro | Women & Infants | JRibeiro@CareNE.org | ext. 42207
- Elizabeth Tighe | TPC | ETighe@CareNE.org | (401) 415-8842

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My CNE Ortho has officially launched

As we continue to strive toward improved **Quality, Service, and Access**, CNE is pleased to announce the launch of a new pilot program granting employees and their dependents (age 12 and older) specialized access to dedicated appointments and self-scheduling options to our Orthopedic Surgery and Sports Medicine Department.

As an added feature, for those employees covered through Care New England with UnitedHealth, when you schedule your appointment through the hotline or MyChart to see a CNE orthopedic provider, your copay will be waived. If you have Navigate plan, you are still required to get a referral from your PCP.

To access the hotline for both employees and dependents:

- Dial (401) 89-ORTHO or (401) 896-7846, Monday through Friday from 8 a.m. to 5 p.m.
- An appointment will be scheduled within 24 hours

OR

- Schedule online through the MyChart app or website here: carenewengland.org/OpenScheduling, regardless of whether or not you have an account.
- View open appointment times to schedule at your convenience.
- Review directions on how to access MyChart outlined [here](#).

New CNE folders are available to order at the print shop

The Butler, CNEMG, Kent, TPC, VNA, and Women & Infants folders are now available in the print shop and can be ordered in any increment not to exceed 600 in one order. Any order over 600 will need to be approved by the print shop.



DATES TO REMEMBER

Schwartz Center Rounds: "New kids on the block"

Tuesday, October 1 | 12 noon | Doctors' Auditorium's A and B

All caregivers are welcome to the next Schwartz Center Rounds™ at Kent Hospital, "New kids on the block." Learning objectives are: 1.) Describe the social, emotional, ethical, and personal issues that arise during the care of patients; 2.) Demonstrate enhanced communication with patients, family members, and colleagues; 3.) Value opportunities to explore and understand multiple perspectives across disciplines; 4.) Value opportunities to provide and receive support from other members of our health care community; 5.) Model for learned behaviors of nonjudgmental listening and respect. A light lunch will be served. Continuing education credits are available.

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Annual Circle of Stars event

Thursday, October 10 | 5:30 to 7:30 p.m. | Rhode Island Convention Center



and primary health care for years to come.

The Providence Center (TPC) is marking 50 years of service to the community and plans to commemorate this historic achievement. Please join them at the annual Circle of Stars event on **October 10, from 5:30 to 7:30 p.m.** at the Rhode Island Convention Center. Tickets are \$150 per person and \$1,500 for a table of eight. Proceeds will support TPC's commitment to low-income children, adults, and families through innovative mental health and substance use treatment. These valuable sponsorships will also help ensure that TPC can continue to serve our community's most vulnerable, providing critical services, such as education, job training,

The fundraising event will honor individuals and corporations for their philanthropic support of TPC programs. This year's honorees include Maureen McDonald, trustee emerita, The Providence Center; Mark Peterson, RPh, chief executive officer, Genoa Healthcare; Michael "Mickey" Silver, MD, chief medical officer, The Providence Center; and David Siwicki, MD, co-founder of Dominion Diagnostics and GENEUS Health.

To purchase a ticket, please contact Cezarina (Sue) Jackson at (401) 921-8508 or cajackson@carene.org.

Bright Night for Little Stars | Saturday, October 19 | 7 to 10:30 p.m. Rhode Island Convention Center



The annual fundraising event for Women & Infants Hospital in benefit of the new birth center will take place on Saturday, October 19 from 7 to 10:30 p.m. at the Rhode Island Convention Center. For our community, the new birth center will provide a warm and safe environment for each baby's arrival. For our medical teams, the design of the new center will inspire innovation in our care model for quality, safety, and satisfaction.

For more information please contact Cezarina (Sue) Jackson at (401) 921-8508 or cajackson@carene.org. To purchase tickets visit foundation.womenandinfants.org/BrightNight.

Making Strides Walk

Sunday, October 20 | Walk begins at 9 a.m. | Downtown Providence, 2 Kennedy Plaza



Care New England will be participating in this year's Making Strides walk in downtown Providence on Sunday, October 20. This walk is an opportunity to bring the community together to support breast cancer awareness, celebrate survivors, and remember those we have lost. If you are interested in walking and would like to join an existing Care New England team, please visit secure.acsevents.org/site/TRR?fr_id=94450&pg=tfind&skip_login_page=true.

Kent Hospital Cancer Registry presents: Advances in Precision Care in Solid Tumor Oncology: Defining the Role of PARP Inhibitors Wednesday, October 23 | 7:30 to 9 a.m. | Doctor's Auditorium A

Kent Hospital Cancer Registry will be hosting the educational CME activity, "Advances in Precision Care in Solid Tumor Oncology: Defining the Role of PARP Inhibitors" with guest speaker Robert L. Coleman, MD, FASCO, FACS, on Wednesday, October 23. The event will begin at 7:30 a.m. and a continental breakfast will be served.