careneus



I know that all of us are working hard to continue to bring various aspects of our access initiatives to the table.



Good afternoon.

As many of you are aware, we are in an exciting time of growth within the organization.

As we continue to strive toward improved **Quality, Service, and Access**, I am pleased to announce the launch of our new pilot program that will grant CNE employees specialized access to dedicated appointments and scheduling options to our Orthopedic Surgery and Sports Medicine Department.

This new program, called My CNE Ortho, will offer yet another way to access our services and programs for both you and your dependents age 12 or older.

Whether you sustain an injury playing sports, working around the house, or as a result of another musculoskeletal injury, our highly skilled specialists will support you on your road to recovery to get you back to your favorite activity as soon as possible. A major factor that will help to get you on your feet faster is the new dedicated appointments option that will get you seen within 24 hours.

These appointments can be accessed through our hotline or by a newly available option for self-scheduling through the MyChart web portal, which can be accessed here. For detailed instructions on how to make an appointment online, view the instructions sheet here. And, as an added bonus, for those employees covered through CNE with United Health, when you see one of our providers the copay will be waived, putting money back in your pocket where you need it most.

To access the hotline for yourself and your dependents, dial (401) 89-ORTHO or (401) 896-7846, Monday through Friday from 8 a.m. to 5 p.m. An appointment will be scheduled within 24 hours. An additional mailing will be sent home in the coming weeks as a reminder with further details on how to access the timeslots. In the meantime, if you have immediate questions regarding access to care, call (401) 736-4257 or contact access@carene.org.

I know that all of us are working hard to continue to bring various aspects of our access initiatives to the table. I am personally excited to kick off the process with My CNE Ortho.

In closing, I would also like to remind you we are still on our way toward building our fundraising capacity and team strength for the American Diabetes Association's Tour de Cure taking place this September 29. If you are still interested in getting involved, please visit our team page here.

Thanks again and have a great week.

Sincerely,

James E. Fanale, MD
President and Chief Executive Officer

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CARE NEW ENGLAND

Hurricane Dorian relief effort



As mentioned in last week's president's announcements, Care New England is in the process of exploring options to mobilize a relief effort to help those impacted by Hurricane Dorian in the Bahamas. We have been in contact with local agencies including the Department of Health and Rhode Island Air National Guard who have connected us with the leading volunteer organizations that are aggregating medical volunteers and supplies from across the country.

We are actively communicating with leadership members of a volunteer organization called the MV Pacific Hope, one of the world's largest missionary hospital ships that provide aid to victims of natural disasters. Their vessel arrived in Grand Bahama earlier this week and is meeting with the Ministry of Health and Disaster Chair to determine their specific

needs and how to best meet them. As we learn more about their specific needs we will be able to coordinate the logistics of how we may be able to mobilize and assist with their efforts.

We are also planning to donate hospital-grade medical supplies to help with the relief efforts. If you have any additional thoughts, suggestions, or expertise on these types of efforts we ask that you continue to reach out so we can best determine our next steps.

CARE NEW ENGLAND

The Ocean State Tour de Cure is only two weeks away!



Join the Care New England team and ride, run, or walk in this year's Tour de Cure to support the American Diabetes Association (ADA) as we work to meet or beat our goal of raising \$15,000. CNE will be sponsoring the event, taking place this September 29, 2019, at the University of Rhode Island and is designed for all fitness levels with options for cycling, walking, and running. Participants will be treated to lunch and a fantastic celebration party for all to enjoy at the finish line.

The event will raise critical funding to help fight diabetes to support the ADA's mission to prevent, cure, and improve the lives of all those affected by diabetes.

If you are interested in participating, please visit our team page for further details:

main.diabetes.org/site/TR?company_id=26274&fr_id=12753&pg=company.

CARE NEW ENGLAND

The CNE print shop is on the move this week

The CNE print shop will be relocating to 50 Sharpe Dr., in Cranston this week, from September 16 to 20, 2019. Please plan accordingly for your print shop needs, only emergent requests will be supported during this time.

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CARE NEW ENGLAND

Rhode Island Monthly's Excellence in Nursing Awards recognizes CNE employees





Rhode Island Monthly's September's issue features a profiling of the best and brightest nurses in Rhode Island for the annual Excellence in Nursing Awards. This year's issue includes Women & Infants Hospital's Susan Di Blasi, MSN, APRN, CCNS-BC, CAPA, CPAN, clinical nurse specialist, selected for the "Clinical Nurse Specialist of the Year" award; and Butler Hospital's Charles Alexandre, PhD, RN, senior vice president and chief nursing officer, selected for the "Nurse Executive of the Year" award. In conjunction with the Rhode Island State Nurses Association, these individuals recognized were nominated by their peers and selected by a panel of nursing professionals and educators.

The awards reception will be held on Thursday, September 26, from 5:30 to 8 p.m. at Kirkbrae Country Club in Lincoln, RI. Tickets are \$65 and available online at Eventbrite here: eventbrite.com/e/rhode-island-monthlys-2019-excellence-in-nursing-awards-reception-tickets-6804873860. Please join us in congratulating both Susan and Charles on this excellent achievement!

KENT HOSPITAL

Brydie Thomasian named director of behavioral health and clinical social work at Kent Hospital



We are pleased to announce that Brydie Thomasian MSW, LICSW, has been named director of behavioral health and clinical social work at Kent Hospital. In this new role, she will also be overseeing the provision of interpreter services.

Brydie earned her bachelor's of science in social work degree in 2005 from Salve Regina University in Newport, RI. One year later, she earned her master's degree in social work from the University of Pennsylvania and shortly afterward began working at Family Service of Rhode Island as a CIS clinician. Two years later, Brydie went on to serve as a court clinician at Gateway Healthcare, Inc. in Pawtucket, RI. A year

later, she also began working as an after-hours clinician, responding to local Emergency Departments to provide mental health assessments on an on-call basis.

In November of 2009, Brydie joined the Care New England community and began serving as coordinator of community diversion at The Providence Center (TPC). Brydie worked at TPC for more than five years in multiple roles, including coordinator of CharterCARE Connect, associate director of behavioral health and CharterCARE Connect, and associate director of Care New England Connect.

In 2014, Brydie came to Kent where she began working as a supervisor for social services. Two years later, she entered into her previous role as manager of social services at Kent.

Brydie's experience and dedication to the field of social work will continue to serve both Kent and Care New England well. Please join us in congratulating her on this new role!

WOMEN & INFANTS HOSPITAL

Olympic medalist Elizabeth Beisel visits Women & Infants Program in Women's Oncology Infusion Center



Elizabeth Beisel, native Rhode Islander, three-time Olympic swimmer and two-time Olympic medalist, visited the Women & Infants Program in Women's Oncology Infusion Center on Friday, September 6. Elizabeth was met with nothing but smiling faces as she introduced herself to each of the patients in the center receiving treatment.

Elizabeth's visit, in support of Swim Across America, shows the importance of fundraising for cancer research. Even though the swim scheduled for Saturday, September 7 was canceled due to unsafe waters

from Hurricane Dorian, more than \$220,000 in donations was received surpassing the \$1,000,000 mark which will support oncology research at Women & Infants.



Meaningful Use Stage 3 implementation update

Care New England strives to provide compassionate, affirming treatment to all patients, which supports its ACT Values. To achieve this goal, we, as caregivers, must have a complete picture of the patients we treat to improve continuity of care, and improve patient experience.

As of Tuesday, October 1, Women & Infants will have implemented Meaningful Use Stage 3, a federally mandated process, designed to encourage the use of electronic medical records to improve quality, support patient engagement, and make it easier to share information across organizations. There are several steps that must be taken before this is implemented.

The first phase, which was implemented on Thursday, September 5, included the addition of two new fields into the registration admission workflows to expand the information we are able to record regarding birth sex and current sex. In addition, patients will be asked to complete a confidential form to help us gather all of this required information. This information will display on the banner in the clinical record so it is available to guide appropriate care. These changes will help ensure an environment of inclusivity to better care for all patients we serve.

The second phase, which was implemented on Monday, September 9, asks that clinicians and providers reconcile outside record information available for allergies, home medications, and a problem list as part of the admission process. Information from other organizations will be presented to the clinicians to accept or decline to add to the patient record improving the continuity of care between organizations.

These are important steps we must take to ensure that we are able to share important patient information with our peers, provide the highest quality of care, and improve patient engagement and satisfaction.

DATES TO REMEMBER

CARE NEW ENGLAND

CNE Community Health Fair Saturday, September 21 | 10 a.m to 4 p.m. | Women & Infants South Pavilion



The upcoming Care New England Community Health Fair hosted by Women & Infants and sponsored by the CNE Diversity, Equity, and Inclusion Council will be held on Saturday, September 21 from 10 a.m. to 4 p.m. in the Women & Infants South Pavilion.

The fair will include clinical experts from across Care New England, in addition to more than 25 vendors who will be providing health and wellness tips and information, education programs, and health screenings such as blood pressure and blood sugar checks, and skin cancer screenings. There will also be food trucks, kid's activities, and much more.

The community health fair will also kick off a monthly health literacy series sponsored by the CNE Diversity, Equity, and Inclusion Council and will include health and wellness community programs to address the mind, body, and spirit. Please share the event on Facebook to spread the word to friends and family!

Volunteers are needed and are scheduled in two-hour blocks from 8 to 10 a.m., 10 a.m. to 12 noon, 12 noon to 2 p.m., and 2 to 4 p.m.

If you are interested in volunteering please fill out this electronic form forms.gle/9CYp8uUFC936udey6.

If you would like to host a table, or for more information, please contact Jai-me at JPotterrutledge@wihri.org.

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BUTLER HOSPITAL

Jammin' to Save Lives Sunday, September 22 | 4 to 8 p.m. | The Met, Pawtucket, RI



Butler Hospital is hosting a charity concert called "Jammin' to Save Lives" on Sunday. September 22, 2019, from 4 to 8 p.m. at The Met in Pawtucket, RI. The concert will feature the highly popular Steve Smith and The Nakeds, a band that has been continuously performing in New England for more than 45 years, and Frankie Rossi, former band leader of the well-known Rhode Island band Cover to Cover, with his one-time band Back Bay Brew.

Tickets are only \$20 and may be purchased at the door or online. All proceeds will go directly to Butler Hospital's Zero Suicide Initiative.

THE PROVIDENCE CENTER

Annual Circle of Stars event

Thursday, October 10 | 5:30 to 7:30 p.m. | Rhode Island Convention Center



The Providence Center (TPC) is marking 50 years of service to the community and plans to commemorate this historic achievement. Please join them at the annual Circle of Stars event on October 10, from 5:30 to 7:30 p.m. at the Rhode Island Convention Center. Tickets are \$150 per person and \$1,500 for a table of eight. Proceeds will support TPC's commitment to low-income children, adults, and families through innovative mental health and substance use treatment. These valuable sponsorships will also help ensure that TPC can continue to serve our community's most vulnerable.

providing critical services, such as education, job training, and primary health care for years to come.

The fundraising event will honor individuals and corporations for their philanthropic support of TPC programs. This year's honorees include, Maureen McDonald, trustee emerita, The Providence Center; Mark Peterson, RPh, chief executive officer, Genoa Healthcare; Michael "Mickey" Silver, MD, chief medical officer, The Providence Center; and David Siwicki, MD, co-founder of Dominion Diagnostics and GENEUS Health.

To purchase a ticket, please contact Cezarina (Sue) Jackson at (401) 921-8508 or caiackson@carene.org.

CARE NEW ENGLAND

Making Strides Walk

Sunday, October 20 | Walk begins at 9 a.m. | Downtown Providence, 2 Kennedy Plaza



MAKING STRIDES Care New England will be participating in this year's Making Strides walk in downtown Providence on Sunday, October 20. This walk is an opportunity to bring the community together to support breast cancer awareness, celebrate survivors, and remember those we have lost. If you are interested in walking and would like to join an existing Care New England team, please visit secure.acsevents.org/site/TRR?fr id=94450&pg=tfind&skip login page=true.

KENT HOSPITAL

Kent Hospital Cancer Registry presents:

"Advances in Precision Care in Solid Tumor Oncology: Defining the Role of PARP Inhibitors" Wednesday, October 23 | 7:30 to 9 a.m. | Doctor's Auditorium A

Kent Hospital Cancer Registry will be hosting the educational CME activity, "Advances in Precision Care in Solid Tumor Oncology: Defining the Role of PARP Inhibitors" with guest speaker Robert L. Coleman, MD, FACOG, FACS, on Wednesday, October 23. The event will begin at 7:30 a.m. and a continental breakfast will be served.