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I always appreciate hearing stories such as this one – stories that showcase the efforts we continually make to provide a better way of caring for our community.



Good afternoon,

As we begin this new week, I wanted to share a message that recently appeared in one of our operating unit newsletters. This story is from a message that Kent Hospital's Bob Haffey, president and COO, recently shared with staff. I think it perfectly illustrates our commitment to our patients, as well as the initiative of staff and the support leadership provides when great ideas arise from the front lines.

ACTivity Message from Bob Haffey, MBA, MSN, RN, president and COO, Kent Hospital:

As you hopefully know by now, Kent's senior leadership team understands and appreciates the value of listening and implementing ideas generated by our front line teams. Today, I would like to share a wonderful story of collaboration and initiative from members of our front line staff and management, who helped to create a new procedure that will better benefit our patients.

Over the course of his time working nights at Kent, Michael Choquette, RN, 4NW, would always feel terrible when waking patients up in the middle of the night to give them medication. Noticing the most common drugs were almost always antibiotics, Michael brought this up to Brian Musiak, PharmD, MBA, director, Pharmacy Services, during a medication management meeting. He explained that lack of sleep can increase the risk of hospital-associated delirium and decrease patient satisfaction. That said, it seemed obvious that staff should let patients sleep in order to help them recover.

Agreeing there was room for improvement, Brian looked into timing issues with both non-antimicrobial and antimicrobial medications. He was able to identify a simple change in default non-antimicrobial medication administration times, and as a result, most medication administrations could now be avoided between the hours of 12 midnight and 6 a.m.

To review antimicrobial medication times, Brian brought Monica Dorobisz, PharmD, BCIDP, pharmacy specialist, Infectious Disease, and director of the Antimicrobial Stewardship Program at Kent into the conversation with Michael. They found that the pharmacists could begin scheduling the second dose to start closer to the first in order to get the patients on a better schedule. After discussing, Monica developed a flyer to be distributed to nurses and a competency sign-off for the pharmacists so that all were aware of this new initiative.

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VIEW THIS WEEK'S EDITION HERE

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The three presented at the last patient experience meeting to share this new procedure and are optimistic that with this change, more of our patients to have a sounder sleep and a more positive experience!

It always pleases me to hear stories such as this one, where a member of our staff not only takes notice, but also takes the initiative to make a change – and on top of that, receives encouragement and support from management to make that idea a reality. I'd like to personally thank Michael for his attentiveness and drive to raise awareness and get the conversation started, Brian for taking notice and helping to make this new process a reality, and Monica for stepping in and helping to communicate this process with appropriate staff.

There is always room to improve how we operate or what our processes entail. Fresh perspectives are always welcome, and I encourage each of you to speak up if you see something that could be improved or re-thought to better benefit our patients!

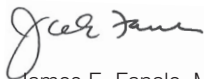
This story is a fantastic combination of collaboration, compassion, and dedication. Like Bob, I always appreciate hearing stories such as this one – stories that showcase the efforts we continually make to provide a better way of caring for our community.

While this example is from Kent, we all know there are stories just like this across all of CNE. I look forward to sharing more of these in the future and encourage you to share them with your managers and operating unit leaders so we can highlight them for everyone to appreciate and build upon.

In closing, I'd like to express my sincere thanks and appreciation for all involved!

Thanks again and have a great week.

Sincerely,



James E. Fanale, MD
President and Chief Executive Officer



Pictured from left to right: Michael Choquette, RN, 4NW; Brian Musiak, PharmD, MBA, director, Pharmacy Services; and Monica Dorobisz, PharmD, BCIDP, pharmacy specialist, Infectious Disease.

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Butler Hospital, The Providence Center, and Anchor Recovery join forces with Rally4Recovery



On Saturday, September 14, 2019, Butler Hospital, The Providence Center (TPC), and Anchor Recovery will be joining forces with Rally4Recovery for its 30th anniversary! The event will be held at the Turks Head building located in Providence, and coincides with the Providence Waterfire from 4 to 7 p.m.

Every September, Rally4Recovery holds Rhode Island's largest celebration honoring National Recovery Month. Care New England is a proud sponsor of this year's event, which has grown each year since first being held on the grounds of the Rhode Island Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH) in 2003. Throughout the month of September, rallies are held all over Rhode Island leading up to the main event. Tables for Butler Hospital, TPC, and Anchor Recovery will be staffed and will allow volunteers to meet and speak with the public about recovery and treatment. Rally4Recovery gives a voice to people in recovery and tells the public that treatment does work and recovery is possible.

According to Rally4Recovery, Rhode Island was one of the first states to expand the focus of National Recovery Month to include individuals with mental health issues and people with developmental disabilities, receiving the 2010 award for the "Best Rally in United States" by SAMHSA. For more information about Rally4Recovery please visit rally4recoveryri.com.

WOMEN & INFANTS HOSPITAL

Lisa Boyle, MD, named assistant chief for Department of Obstetrics and Gynecology



Lisa Boyle, MD, clinical assistant professor in the Department of Obstetrics and Gynecology at the Warren Alpert Medical School of Brown University/Women & Infants Hospital, has accepted the position of assistant chief for the Department of Obstetrics and Gynecology starting September 9, 2019.

Dr. Boyle has long been a part of the Women & Infants family, having completed her medical training at Brown University School of Medicine and a residency at Women & Infants. She has been on the faculty in the department for nearly 20 years, during which she has given dedicated service to numerous hospital committees including Practice Guidelines, Finance, By-Laws, Quality, Indemnity, Underwriting,

Medical Executive Committee and Executive Committee, holding leadership positions for many. Notably, Dr. Boyle served as medical staff president from 2016 to 2018. Please join us in congratulating Dr. Boyle on her new role.

KENT HOSPITAL

Sherri Sprague named associate chief nursing officer at Kent Hospital



Sherri Sprague, MHA, BSN, RN, has been named associate chief nursing officer at Kent Hospital. Prior to this position, Sherri served as nurse director and has worked at Kent for more than 14 years.

Sherri earned her associate's degree in nursing in 2005 and shortly afterward began working at Kent as a nurse in the Emergency Department. Six years later, Sherri was named nurse manager of the department. In 2014, she began serving as nurse manager for Memorial Hospital's Emergency Department. During this time, Sherri also earned her bachelor's of science in nursing from Salve Regina University.

In 2015, Sherri returned to Kent Hospital as nurse manager and began attending Salve Regina University's master's program in health care administration. In 2018, Sherri received her master's degree and began serving as the nurse director for Kent's Emergency Department.

In her new role as associate chief nursing officer, Sherri, in collaboration with nurse directors, will be responsible for oversight of the Emergency Department, the Kent Unit at Butler, and Ambulatory Services, with a focus on evidence-based nursing practices, financial stability, quality metrics, and compliance with current national recommendations pertaining to the delivery of patient care.

Sherri's experience and dedication to the field of nursing will continue to serve both Kent and Care New England well. Please join us in congratulating her on this new role!

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Mark your calendars for The Providence Center's annual Circle of Stars event



The Providence Center (TPC) is marking 50 years of service to the community and plans to commemorate this historic achievement. Please join them at the annual **Circle of Stars event on Thursday, October 10, from 5:30 to 7:30 p.m.** at the Rhode Island Convention Center. Tickets are \$150 per person and \$1,500 for a table of eight. Proceeds will support TPC's commitment to low-income children, adults, and families through innovative mental health and substance use treatment. These valuable sponsorships will also help ensure that TPC can continue to serve our community's most vulnerable, providing critical services, such as education, job training, and primary health care for years to come.

The fundraising event will honor individuals and corporations for their philanthropic support of TPC programs. This year's honorees include: Maureen McDonald, trustee emerita, The Providence Center; Mark Peterson, RPh, chief executive officer, Genoa Healthcare; Michael "Mickey" Silver, MD, chief medical officer, The Providence Center; and David Siwicki, MD, co-founder of Dominion Diagnostics and GENEUS Health.

To purchase a ticket, please contact Cezarina (Sue) Jackson at (401) 921-8508 or cajackson@carene.org.

Meaningful Use Stage 3 implementation: Upcoming changes

Care New England strives to provide compassionate, affirming treatment to all patients, which supports its ACT Values. To achieve this goal, we, as caregivers, must have a complete picture of the patients we treat to improve continuity of care, and improve patient experience.

On **Tuesday, October 1**, both Women & Infants and Kent Hospital's must have fully implemented Meaningful Use Stage 3, a federally mandated process designed to encourage the use of electronic medical records to improve quality, support patient engagement, and make it easier to share information across organizations. Several steps must be taken before this is implemented.

First, the electronic medical records (EMRs) at both Women & Infants and Kent Hospital's will embed two new fields into registration admission workflows to expand the information we are able to record regarding birth sex and current sex. Patients will be asked to complete a confidential form to help us gather all of this required information. This information will display on the banner in the clinical record, so it is available to guide appropriate care. These changes will help ensure an environment of inclusivity to better care for all patients we serve.

Second, clinicians and providers will also be asked to reconcile outside record information available for allergies, home medications, and a problem list, as part of the admission process. Information from other organizations will be presented to the clinician to accept or decline to add to the CNE record improving the continuity of care between organizations.

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Reminder: Community benefit activity forms

As part of the justification for our non-profit status, we need to report to the IRS the community benefit work that our organizations sponsors or supports. A reminder that CBISA filing only applies to the hospital organizations and does not apply to CNEMG, The Providence Center, or the VNA of Care New England.

If you or your staff has participated in a community event from October 1, 2018 through September 31, 2019, please complete download and complete the form at: carenet/upload/CommunityBenefitActivityFormFinal2018.doc.

Once complete, send it to CNEphysicianrelations@carene.org by Wednesday, October 31, 2019.

Please see the guidelines below for what counts and what does NOT count as a community benefit. **For a program to count as a community benefit activity:**

- It must address a documented community need.
- It must have at least one of these community benefit objectives:
 - Improve access to health care services.
 - Enhance health of the community.
 - Advance medical or health care knowledge.

A program DOES NOT count as a community benefit if:

- The program is primarily for marketing purposes.
- The program or donation is unrelated to health or the hospital's mission.
- An objective "prudent layperson" would question whether the program truly benefits the community.
- The program benefits the organization more than the community.
- The program represents a community benefit provided by another entity or individual.
- Access to the program is restricted to individuals affiliated with the hospital.
- The activity represents a normal "cost of doing business" or is associated with the current standard of Care New England.

If you have any questions, please email CNEphysicianrelations@carene.org.

The CNE print shop is on the move

The CNE print shop will be relocating to 50 Sharpe Dr., in Cranston from September 16 to 20, 2019. Please plan accordingly for your print shop needs, only emergent requests will be supported during the week they are relocating.

DATES TO REMEMBER

CNE Community Health Fair

Saturday, September 21 | 10 a.m to 4 p.m. | Women & Infants South Pavilion



The upcoming Care New England Community Health Fair, hosted by Women & Infants and sponsored by the CNE Diversity, Equity, and Inclusion Council will be held on Saturday, September 21 from 10 a.m. to 4 p.m. in the Women & Infants South Pavilion.

The fair will include clinical experts from across Care New England, in addition to more than 25 vendors who will be providing health and wellness tips and information, education programs, and health screenings such as blood pressure and blood sugar checks, and skin cancer screenings. There will also be food trucks, kid's activities, and much more.

The community health fair will also kick off a monthly health literacy series sponsored

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by the CNE Diversity, Equity, and Inclusion Council and will include health and wellness community programs to address the mind, body, and spirit. Please [share the event on Facebook](#) to spread the word to friends and family!

Volunteers are needed and are scheduled in two-hour blocks from 8 to 10 a.m., 10 a.m. to 12 noon, 12 noon to 2 p.m., and 2 to 4 p.m.

If you are interested in volunteering please fill out this electronic form forms.gle/9CYp8uUFC936udey6.

If you would like to host a table, or for more information, please contact Jai-me at JPotterutledge@wihri.org.

BUTLER HOSPITAL

Jammin' to Save Lives

Sunday, September 22 | 4 to 8 p.m. | The Met, Pawtucket, RI



Butler Hospital is hosting a charity concert called "Jammin' to Save Lives" on Sunday, September 22, 2019, from 4 to 8 p.m. at The Met in Pawtucket, RI. The concert will feature the highly popular Steve Smith and The Naked, a band that has been continuously performing in New England for more than 45 years, and Frankie Rossi, former band leader of the well-known Rhode Island band Cover to Cover, with his one-time band Back Bay Brew.

Tickets are only \$20 and may be purchased at the door or [online](#). All proceeds will go directly to Butler Hospital's Zero Suicide Initiative.

CARE NEW ENGLAND

Ocean State Tour de Cure

Sunday, September 29 | University of Rhode Island



Join the Care New England team and ride, run, or walk in this year's Tour de Cure to support the American Diabetes Association (ADA) as we work to meet or beat our goal of raising \$15,000. CNE will be sponsoring the event, taking place this September 29, 2019, at the University of Rhode Island and is designed for all fitness levels with options for cycling, walking, and running. Participants will be treated to lunch and a fantastic celebration party for all to enjoy at the finish line.

The event will raise critical funding to help fight diabetes to support the ADA's mission to prevent, cure, and improve the lives of all those affected by diabetes.

If you are interested in participating, please visit our team page for further details:

main.diabetes.org/site/TR?company_id=26274&fr_id=12753&pg=company.

CARE NEW ENGLAND

Making Strides Walk

Sunday, October 20 | Walk begins at 9 a.m. | Downtown Providence, 2 Kennedy Plaza



Care New England will be participating in this year's Making Strides walk in downtown Providence on Sunday, October 20. This walk is an opportunity to bring the community together to support breast cancer awareness, celebrate survivors, and remember those we have lost. If you are interested in walking, please feel free to join an existing [Women & Infants](#) or [Kent](#) team.