

SEPTEMBER 3, 2019 | VOLUME 9 | ISSUE 35

You have all showed tremendous energy, enthusiasm, and resiliency through some difficult times.



Good afternoon,

I hope you all enjoyed the Labor Day holiday! With it comes our fall approach and that means the return of our New England Patriots and Tom Brady, looking to see if they can win it all once again. It should be an exciting season for sports, whoever you root for, whatever your sport of choice.

For many here in New England, fall can become a wonderful extension of the summer and bring many more weeks of great weather. It also marks a shift for many of us that the vacation has ended, at least that feeling of afternoons at the beach, road trips, and suntans.

For those of us here at Care New England, we all know that we never truly stop our important work despite what the calendar might read. We can't! Why? Because our patients, our colleagues, and our coworkers need us and are dependent upon us to be there when they need us the most. That is part of the special calling that comes from working in health care.

As I have said many times, your hard work is the reason for our continued success. You have all showed tremendous energy, enthusiasm, and resiliency through some difficult times.

Today, I wanted to let you know that beginning next week you will begin to see some new marketing and advertising promoting our access initiatives and our expansion of clinical services through our clinical affiliation with Brigham Health. September will be marked with new radio and print ads continuing to spread the word that CNE is caring for Rhode Island in new and exciting ways. These ads will also serve as a way to introduce the community to many new physicians who are joining us and taking new patients.

The first group to be featured will be CNE Pulmonary Care with three new providers affiliated with the Brigham and Women's Pulmonary Associates at Care New England. As the weeks and months roll along, we will be highlighting orthopedics, primary care, breast health, and others, all in an effort to position us as the leading health care organization in the state.

But that doesn't just happen with some marketing and advertising. We have to be able to deliver on these promises. That is where the improvement to access is so important. As I mentioned last week, Alysia Grant is our new chief access officer, who is overseeing this critical initiative. I also want to remind you that there is now a new access@carene.org email address that is operational and there to help answer all of your

continued >

ConvergenceRI
VIEW THIS WEEK'S EDITION HERE

< continued

questions about this topic, appointment scheduling, specialty services, etc. Emails will be answered Monday to Friday between the hours of 8 a.m. to 4:30 p.m.

The access initiative will only continue to gain momentum and I will be sure to keep you updated on all of the latest developments.

Before I close, I would also like to thank everyone who has signed up so far for the American Diabetes Association's Tour de Cure. As the presenting sponsor, I believe we have a great opportunity to better showcase our work in the area of diabetes while also leading the way in the year ahead in pushing an agenda of education, awareness, and advocacy. If you are still interested in getting involved, [please visit our team page here](#), or feel free to attend one of our upcoming registration events listed below.

Thanks again and have a great week.

Sincerely,



James E. Fanale, MD
President and Chief Executive Officer



Tour de Cure registration events Wednesday, September 4, 2019 | 11 a.m. to 1:30 p.m.

- Butler Hospital | Arboretum
- Kent | Blue Wave Café Cafeteria
- Women & Infants | Maude's Café

WOMEN & INFANTS HOSPITAL

Women & Infants volunteer honored by the New England Patriots Foundation



Congratulations to Therese Stafford, Women & Infants Foundation director and volunteer, who was recently selected by the New England Patriots Foundation as the 2019 Myra Kraft Community MVP for her 12 years of volunteerism. Therese donates countless hours of her time to both the Hospital-Wide Advisory Council and the Neonatal Intensive Care Unit Patient Family Advisory Council.

As part of this award, Women & Infants will receive a \$10,000 donation to the Feed-a-Family program in our NICU. This program provides meals for parents who are keeping vigil at their baby's bedside, offers holiday celebrations in the unit, and marks the children's milestones.

Pictured from left to right: Matt Quin, RN, MS, interim chief operating officer at Women & Infants; Therese Stafford, director, Women & Infants Foundation and award recipient; Pamela Watts, major gift officer at Women & Infants and MVP award nominator; and Jim Padbury, MD, chief of pediatrics at Women & Infants.

continued >

Suzanne Duni Briggs named director of risk management at Kent Hospital



Suzanne Duni Briggs, Esq., RN, BSN, CPHRM, has been named Kent Hospital's new director of risk management.

Suzanne earned her bachelor's of science in nursing at Rutgers University in 1984. After receiving her degree, she worked as a registered nurse at Robert Wood Johnson University Hospital in New Brunswick, New Jersey, and continued to serve as a nurse from 1984 to 2006 in various states, including Florida, Virginia, and Massachusetts. In 1995, Suzanne took on her first legal role as a legal nurse consultant at Med-Legal Services in Ft. Lauderdale, Florida. In 2005, Suzanne earned her law degree from Suffolk University Law School in Boston. She then went on to gain significant legal experience, working as a law clerk, associate attorney, and also as hospital relations coordinator.

Prior to joining Care New England, Suzanne worked as the director of loss prevention and outpatient risk management at Lifespan for more than five years and previously served as Lifespan's manager of the Loss Prevention Program for more than six years.

Please join us in congratulating Suzanne on her new role and welcoming her to both the Kent and CNE community.

Aiming to improve elder care through team-based learning



The Care New England health system, along with our CNEMG and Integra community care network, will be teaming up under the guidance of Phillip Clare, a professor at the University of Rhode Island, to help improve health services for older adults. The program will bring together professionals from across the health care spectrum to help educate more than 5,000 clinicians and future clinicians – doctors, nurses, pharmacists, social workers, and other professions - in how to transform ways in which geriatric care is delivered.

The program is set to kick off in early 2020 and will support a five-year initiative to build a comprehensive, team-based educational approach to improving quality care outcomes that will support an aging population. Other partners in the program include URI, Healthcentric Advisers, Brown University, Rhode Island College, Care Transformation Collaborative, RI Primary Care Physicians Corporation and the Alzheimer's Association of Rhode Island. To learn more, visit uri.edu/rigec.

The CNE print shop is on the move

The CNE print shop will be relocating to 50 Sharpe Dr., in Cranston from September 16 to 20, 2019. Please plan accordingly for your print shop needs, only emergent requests will be supported during the week they are relocating.

continued >

The Providence Center's Jacqueline Mancini attends police workshop in Arlington, Virginia



As first responders, police officers are frequently the first criminal justice officials on the scene of traumatic events where they encounter victims, witnesses to violence, and children and family members exposed to violence. As a result, police officers may experience immediate, persistent, and/or delayed physiological and psychological effects and responses to traumatic exposure on a regular basis.

How law enforcement organizations identify and respond to trauma can go a long way in helping individuals, communities, and officers recover from such events, build resiliency, increase collaboration, and experience healthier outcomes.

The Providence Center's Jacqueline Mancini, manager of Emergency Services, recently attended a one-day workshop seminar in Arlington, Virginia which addressed these challenges.

The conference, hosted by The Bureau of Justice Assistance discussed topics related to trauma-informed policing. As the technical assistance provider for the strategic policing initiative (SPI) grant in Providence, Jackie and her team formed a collaboration between The Providence Center and The Providence Police Department which was aimed at reducing inappropriate police/EMS contact for the city's highest utilizers who have a contributing behavioral health problem.

Her team of clinicians and case managers were able to work with police to perform aggressive outreach and engagement for these targeted individuals with an objective to engage them in treatment and lead them on their journey toward recovery while alleviating the burden on public resources.

This workshop was an opportunity for Jackie to network and brainstorm with other SPI teams from across the country that are doing similar work. It featured presentations by prominent experts and practitioners in policing, health care, and violence prevention, who have extensive experience and in-depth knowledge in trauma-informed care at individual and organizational levels.

DATES TO REMEMBER

KENT HOSPITAL

APDA (American Parkinson Disease Association) Optimism Walk Saturday, September 7 | 9 a.m. | Goddard State Park, East Greenwich, RI



Please join Kent Rehabilitation for this year's APDA (American Parkinson Disease Association) Optimism Walk in Goddard State Park, on Saturday, September 7. This is a great community event to support patients and caregivers, as well as a major fundraiser for the Rhode Island chapter of the ADPA.

Come out for a fun-filled, family day and make a difference in the lives of those with Parkinson's disease! There will be indoor and outdoor

entertainment throughout the day provided by Luke Renchan Entertainment, as well as a full picnic, children's games, raffle prizes, and so much more! Arrival time for the event is 9 a.m. with the 5k race beginning at 9:30 a.m. There will also be a 1.5k walk, which will begin at 11 a.m. (wheelchairs, strollers, and dogs are welcome).

To learn more, contact Mary Ellen Thibodeau, RN, at (401) 736-1046 or MThibodeau@KentRI.org. Register online today at apdaparkinson.donordrive.com/index.cfm?fuseaction=donorDrive.team&teamID=8560.

continued >

KENT HOSPITAL

EMS educational session: Electrocardiograms (EKGs) and Interpretation in the Field Thursday, September 19 | 5 to 7 p.m. | Kent Hospital, Doctors' Auditoriums A & B



Join us for one of three upcoming educational sessions beginning this June, "Electrocardiograms (EKGs) and Interpretation in the Field" presented by Lauralyn Cannistra, MD, cardiologist at Kent Hospital and a member of Brigham and Women's Cardiovascular Associates at Care New England. Continuing education units (CEUs) will be available for each of these sessions. The program will be held in Kent Hospital's Doctors' Auditoriums A & B, beginning with networking and a light supper at 5 p.m., followed by the presentation from 5:30 to 7 p.m. To register, please contact Jeanne Therrien at JTherrien@Kentri.org or (401) 737-7010, ext. 32880.

CARE NEW ENGLAND

CNE Community Health Fair Saturday, September 21 | 10 a.m to 4 p.m. | Women & Infants South Pavilion



The upcoming Care New England Community Health Fair hosted by Women & Infants and sponsored by the CNE Diversity, Equity, and Inclusion Council will be held on Saturday, September 21 from 10 a.m. to 4 p.m. in the Women & Infants South Pavilion.

The fair will include clinical experts from across Care New England, in addition to more than 25 vendors who will be providing health and wellness tips and information, education programs, and health screenings such as blood pressure and blood sugar checks, and skin cancer screenings. There will also be food trucks, kid's activities, and much more.

The community health fair will also kick off a monthly health literacy series sponsored by the CNE Diversity, Equity, and Inclusion Council and will include health and wellness community programs to address the mind, body, and spirit. Please [share the event on Facebook](#) to spread the word to friends and family!

Volunteers are needed and are scheduled in two-hour blocks from 8 to 10 a.m., 10 a.m. to 12 noon, 12 noon to 2 p.m., and 2 to 4 p.m.

If you are interested in volunteering please fill out this electronic form forms.gle/9CYp8uUFC936udey6.

If you would like to host a table, or for more information, please contact Jai-me at JPotterrutledge@wihri.org.

BUTLER HOSPITAL

Jammin' to Save Lives Sunday, September 22 | 4 to 8 p.m. | The Met, Pawtucket, RI



Butler Hospital is hosting a charity concert called "Jammin' to Save Lives" on Sunday, September 22, 2019, from 4 to 8 p.m. at The Met in Pawtucket, RI. The concert will feature the highly popular Steve Smith and The Naked's, a band that has been continuously performing in New England for more than 45 years, and Frankie Rossi, former band leader of the well-known Rhode Island band Cover to Cover, with his one-time band Back Bay Brew.

Tickets are only \$20 and may be purchased at the door or [online](#). All proceeds will go directly to Butler Hospital's Zero Suicide Initiative.