

JUNE 10, 2019 | VOLUME 8 | ISSUE 68

We are truly grateful for all you have done, and continue to do, as we evolve and move forward as an organization.



Good afternoon,

I hope you had a wonderful weekend enjoying some of the many reasons why late spring in New England is so great! I also hope you have had some time to process the news of last week. As I have said since I met directly with more than 1,300 of you across CNE at special Town Halls last week, it was certainly a tumultuous few days.

There is a term that has become synonymous with change in the business setting – disruption. I am sure you have heard it and are probably pretty familiar with some real life examples that make your life a little simpler – think Uber and Netflix. While we aren't talking about Tesla or the likes of Airbnb disruption, I believe we are talking about something far more important – the health and wellness of our state, the community, and our patients. I am willing to bet there is nothing more important that we could be focused on today.

If you think back on the last few years, it is fair to say we have been through a pretty disruptive time. We have faced tremendous financial challenges, struggled with enhancing access to care, and have firmly focused our attention towards attaining better quality and patient satisfaction outcomes. Today, you are all well aware of where we stand – much improved and in a far better place in and across these key areas and many others. We did this together through determination, hard work, and a shared vision of what CNE could and should look like.

We did this work as well, with the planned outcome of aligning with a new organization, with the strategy of further growing our system, providing the best possible patient care, and improving our infrastructure. Throughout the process with our Brigham colleagues we always knew that no matter what the outcome, we must still focus on sustaining and growing CNE first.

The significant disruption that marked last week certainly came as a disappointment and source of frustration to so many here. I am sure you are still working to process, understand, and focus on how we can abruptly change course now. Let me just suggest that we have done that before, and we stand together today more unified, strong, and at the forefront of health care leadership in the state. While the thought of embarking on a new path certainly seems daunting and probably exhausting, we must remain open to the good that can still come from this latest turn.

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I believe we can still create something new, unique, and yes, even disruptive here in Rhode Island for the future of health care. That vision now may need some revising and fine tuning, but based on past practice, I know that CNE is built around a team of high performers who are up for this latest challenge, all working to enhance care delivery and patient outcomes.

I again ask you to trust me and join with me for this new phase in our system planning. We have a strong vision, and I assure you that we bring our renewed strength, leadership, and influence to the table for this process. We will do what's right for you, the state, and those who rely on us for their compassionate care.

Sincerely,



James E. Fanale, MD
President and Chief Executive Officer

CARE NEW ENGLAND

Care New England Cardiovascular Care Department raises funds for the American Heart Association



On Sunday, June 2, 20 staff members from Care New England's Cardiovascular Care Department and their family and friends participated in the American Heart Association (AHA) Heart Walk. The AHA Heart Walk helps to raise funds for the AHA to combat cardiovascular disease and stroke. In total, the Care New England walk group raised \$1,175 for the cause, demonstrating our continued dedication to community outreach.

Jennifer Jarbeau, MD, noninvasive cardiologist at Care New England and president of the Southern New England Chapter of the American Heart Association said, "I always appreciate when our fellow employees support our efforts to raise awareness about heart disease. I want to

thank everyone who came out for the AHA Heart Walk, as well as everyone who donated. We had a wonderful time for a cause that is dear to our hearts."

KENT HOSPITAL

Kent Hospital hosts "Dr. Mom" for educational session



On Tuesday, June 5, Kent Hospital welcomed Marianne Neifert, MD, MTS, FAAP, also known as "Dr. Mom," an international speaker, pediatrician, and expert in parenting and breastfeeding for an educational presentation on early challenges in breastfeeding. The talk was well attended by nurses, physicians, dietitians, and the Rhode Island Department of Health's Women, Infants and Children Services staff. With this presentation, Dr. Neifert completed a bucket list item of speaking in all 50 U.S. states.

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The Providence Center inducts new members into the Maynard Society

Last week at The Hope Club, The Providence Center inducted new members into its Charles E. Maynard Society. The Maynard Society recognizes individuals, corporations, and foundations that have made significant philanthropic investments in The Providence Center. Their generous gifts have funded new, innovative programs and ensure that The Providence Center can continue to support the health of adults, children, and families.

The Maynard Society is named for The Providence Center's founder and first President, Charles E. Maynard, who spent more than three decades pursuing the growth and development of The Providence Center and helping to enrich behavioral health services throughout Rhode Island. Charles and his wife, Vicky, continue to demonstrate their commitment to this mission through their philanthropy. In addition to giving each year to the annual fund, the Maynards have given a leadership gift to The Charles E. Maynard Fund for the Future and have named The Providence Center in their will.

Congratulations – and thank you! – to our newest inductees:

- Mary Hauser and Dr. David Binsack
- Carol Barton
- Janssen Neuroscience – Jon Korzenkiowski, executive area business specialist
- Anne and Michael Szostak
- W.B. Mason Co., Inc. – Michael Bonito, president



Deborah M. O'Brien, president and chief operating officer of TPC; Mary Hauser; and Charles E. Maynard, former president and chief executive officer of TPC.



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Congratulations to the VNA's Brenda Vanner



Congratulations to Brenda Vanner, BSN, RN, nurse case manager at the VNA of Care New England, who has successfully completed the Certified Diabetes Outpatient Educator (CDOE) certification program through the Rhode Island CDOE organization. The course, which is 32 hours in length and requires the passing of an exam for certification, provides advanced diabetes education to nurses, nutritionists, and pharmacists who are passionate about improving the lives of patients with diabetes.

Approximately 9.4 percent of the U.S. population is living with diabetes, including many patients who are cared for by the VNA. People with diabetes are not only in need of expert education; they also require significant support to be able to achieve their goals related to diet, medication management, and exercise.

The certification program also encourages educators, like Brenda, to collaborate with other professionals and share best practices. She intends to use her certification to improve outcomes for the patients at the VNA, stating that "Diabetes is not an individual problem, it's societal." Brenda has been employed by the VNA since 2017 and is a graduate of the VNA's Home Care Nurse Residency Program for new graduate nurses.

Opportunities are still available in the Nurse Residency Program. For more information about the program and the required documents, contact Lisa DiMaria, nurse residency manager, at (401) 921-8842 or Ldimaria@carene.org.

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Annual system-wide mandatory education

Care New England is introducing a system-wide core curriculum for annual mandatory education, also known as "mandatories," through the [HealthStream](#) learning management system.

This core curriculum will apply to all CNE operating units and include modules in the following subject areas: Safety, Quality, Risk, Infection Prevention and Control, Human Resources, HIPAA & Compliance, and Environment of Care. **The core curriculum were assigned on June 1, 2019 with a completion date of November 30, 2019.** We recommend you pace yourself, please do not let the marathon become a sprint; you have six months to complete all assignments.

Most courses will now include a pre-assessment to provide workforce members with strong existing knowledge of a subject area an opportunity to "test out" of a course if passed with an 80 percent or higher on the first attempt. There may also be some operating unit-specific or role-based courses not included in the system-wide core curriculum that will be assigned separately. Butler Hospital will continue to its practice of conducting an annual Education Fair, covering the same curriculum.

If you have questions regarding HealthStream or your annual mandatory education assignment, please contact TeamHS@CareNE.org.

If you are having technical difficulties logging into HealthStream or need your password reset, please contact the help desk at (401) 921-1000, ext. 11000 or HelpDesk@CareNE.org.

Nurse and clinical job recruitment at Care New England

We are currently recruiting for nurse and clinical positions across Care New England. We encourage you to serve as hospital ambassadors and draw from your personal talent pool of friends, professional contacts, and others whom you believe have what it takes to join us and be a part of our energized and focused team concentrating on clinical excellence, quality and safety, professional development and education, collaboration, and teamwork. Sign-on bonuses are offered in key nursing areas. If you have any questions, please stop by HR. To learn about our current job openings in nursing, visit carenewengland.org/nursing, for other clinical job openings, visit carenewengland.org/careers.

Father's Day is Sunday, June 16 - Show your appreciation with a gift that gives back



Shop at AmazonSmile! Make your purchase and choose one of our Care New England operating units as your favorite charitable organization. Amazon will donate 0.5 percent of the price of your eligible AmazonSmile purchases. The AmazonSmile offer is good for everyone, so please share!

Butler Hospital	https://smile.amazon.com/ch/05-0258812
Kent Hospital	https://smile.amazon.com/ch/05-0258896
The Providence Center	https://smile.amazon.com/ch/05-0316969
VNA of Care New England	https://smile.amazon.com/ch/05-0242659
Women & Infants Hospital	https://smile.amazon.com/ch/05-0258937

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DATES TO REMEMBER

WOMEN & INFANTS HOSPITAL

Women & Infants hosts quarterly SWAN Conference

Wednesday, June 12 | 11:30 a.m. to 12:30 p.m.

Malcolm and Elizabeth Chace Education Center, South Pavilion | Auditorium 1

Women & Infants hosts a quarterly hospital-wide conference in which all employees and members of the medical staff are invited to hear about the latest steps being taken on the hospital's journey to becoming the Safest Place for Women and Newborns (SWAN).

It is also a chance to learn through the collective experience of clinical and support services teams to explore and maximize opportunities for improvement.

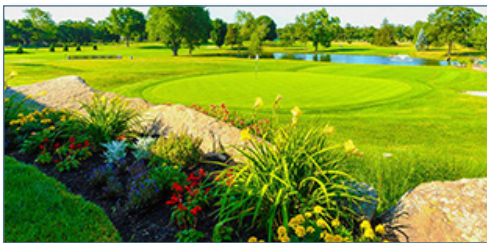
The next SWAN Conference will take place on Wednesday, June 12 from 11:30 a.m. to 12:30 p.m. in the Malcolm and Elizabeth Chace Education Center, South Pavilion Auditorium 1. Melissa O'Donnell and Peter Manning will be presenting the topic entitled "Service Dogs, Therapy Dogs, and Comfort Dogs in the Hospital Setting."

Continuing education credits are available and lunch will be served.

KENT HOSPITAL

22nd Annual Golf Tournament

Monday, July 8 | Beginning at 11 a.m. | Potowomut Golf Club, Warwick, RI



The Kent Hospital Auxiliary is holding their 22nd Annual Golf Tournament on Monday, July 8 at the Potowomut Golf Club in Warwick. Join us for an exceptional day of golf on this beautiful course for the annual event that has raised thousands of dollars for the hospital. The day's events will include a luncheon served from 11 a.m. to 12:15 p.m. and a 12:30 p.m. shotgun start, followed by a reception, dinner, awards, silent auction, and raffle. If you would like to participate, please contact Sue Crossley at extension 31464 or Donna Coppola at extension 31879.