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As the days turn into weeks and the weeks into months, everyone has been very diligent in working on action plans, budget development, new business initiatives, and most importantly, providing the best possible care to our patients.

While the first day of fall is still officially about three weeks away, we all know the passing of Labor Day marks the unofficial end of another summer here in New England.

It truly is amazing just how fast the time flies. It might sound cliché, but it just felt like Memorial Day and the barbecue and beach season was upon us. I hope your summer was a great one. Rather than be disappointed it is over, fall is a very special time we can look forward to enjoying. And lest we forget, now is when the baseball season really starts to get interesting and we are gearing up for another exciting run for the Pats beginning this weekend!

Here at Care New England we have been very busy, as you all know. As the days turn into weeks and the weeks into months, everyone has been very diligent in working on action plans, budget development, new business initiatives, and most importantly, providing the best possible care to our patients. I know my mantra of Quality, Service, and Access is known to everyone but it is what firmly grounds us in our mission and our daily work.

Just last week we hit another important date on the calendar. Last Thursday to be exact, was the 100-day milestone for our quality initiative launched at Kent. The amount of work that has taken place has been impressive, to say the least. The entire hospital has unified under this effort to address important change in process, policies, culture, and attitude. I am sure this hard work, and there is no doubt it has been challenging, will pay tremendous dividends both with our upcoming survey and as we move forward. Great work all around on this effort!

If we count ahead just 27 days from now that brings us to the official close of Fiscal Year 2018. With it comes significant progress in our financial turnaround. By now I think most of you are aware of the strides we are making, BUT we still have much more to do. As we close out this fiscal year and begin a new one, I would encourage you to keep the pace of change going. We have come a long way together, and I am extremely appreciative for everyone's collective hard work.

Let's keep it up, and have a great week ahead!

Sincerely,

James E. Fanale, MD
President and Chief Executive Officer

ConvergenceRI

[VIEW THIS WEEK'S](#) [EDITION HERE](#)

Dr. Margaret Howard honored by American Psychological Association



Margaret Howard, PhD, division director of the Center for Women's Behavioral Health and director of the Day Hospital at Women & Infants Hospital, was recently presented with the American Psychological Association's Committee on Women in Psychology 2018 Leadership Award.

The award reads, "In recognition of her evidence-based and infant-inclusive, high-quality model of delivering mental health services to women experiencing postpartum depression. Dr. Howard is recognized as an outstanding leader within the Brown University medical system. Her work has become a standard of care in Rhode Island and is being replicated across the northeast and other regions of the country. She has authored numerous publications and presentations, nationally and internationally, on the need for specialized models of care to meet women's needs during the perinatal transition. Dr. Howard is a role model to trainees and faculty as a woman in a senior leadership position, and an exemplary mentor for mentees who seek her wisdom long past their formal relationship. Her innovative contributions have fostered understanding of women's lives and improved the status of women. She is truly a distinguished leader for women in psychology."

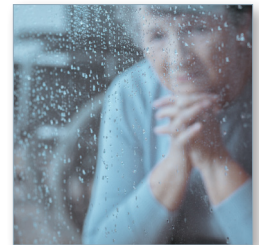
Dr. Howard, a member of Care New England Medical Group, is the associate fellowship director for the Brown University/ Women & Infants Hospital Women's Mental Health Fellowship. She is also a professor of psychiatry and human behavior (clinical) and medicine (clinical) at The Warren Alpert Medical School of Brown University. Dr. Howard received her PhD in clinical psychology from Southern Illinois University and completed her internship and postdoctoral fellowship at Brown University. Her primary clinical and research interests are postpartum depression, depression and anxiety disorders during pregnancy, trauma, OCD, and novel treatment approaches in both prevention and treatment of perinatal mood disorders.

Visit <http://www.womenandinfants.org/services/behavioral-health/index.cfm> for more information.

BUTLER

Butler's geriatric intensive outpatient program launching in September

Butler's newest intensive outpatient program (IOP) is designed for older adults who are struggling with depression, anxiety, or mood symptoms, or who are experiencing difficulty in adapting and thriving in their changing life. The program format is created to accommodate maintaining day-to-day activities while learning the necessary skills to manage emotional struggles and lifestyle changes. The IOP is not an appropriate environment for those diagnosed with Alzheimer's or dementia, however, those with age-related cognitive decline will manage well with the format of the program.



The program will apply the principles of Cognitive Behavioral Therapy (CBT) and Acceptance and Commitment Therapy (ACT), providing group therapy and psychoeducation, individual counseling and psychiatry, as well as an opportunity for interaction with peers. It will be hosted in the Goddard Building and run Mondays, Tuesdays, and Thursdays from 9 a.m. to 12:15 p.m. with treatment period lasting three to four weeks. The patient will work with a therapist, an occupational therapy assistant, and a psychiatrist to establish an individualized treatment plan and monitor progress toward goals. The soft opening of this program is September 17, with full service available October 1.

CARE NEW ENGLAND

Healthstream Compliance and HIPAA training—September 8 deadline

The 2018 Compliance and HIPAA Training Program is assigned in Healthstream and must be completed by September 8.

Visit <https://bit.ly/2NcSTVE> to log into HealthStream. REMINDER, your User ID is your CNE Network ID (not your employee number, or first and last name). If you have difficulty logging in or forgot your password, please contact the Help Desk for support.



Teamwork across CNE

We are still looking for personal stories of your team, colleagues, work buddy, or someone who has played an important role in helping you achieve success, provided exceptional care for a patient, and/or met a community need. If possible, please share a picture of you and your team or the individual who helped you in a way that was above and beyond.

Include any pertinent information such as the name of department, OU, names of team members, etc. Importantly, please be sure that the photos do not include any patients, and make sure that all staff in the photo have agreed that we can publish the image.



Send your story (75 words or less) and a photo (if you have one) to <https://carenewengland.formstack.com/forms/stories>. These stories will be highlighted in an upcoming issue of carenews, so everyone can read about these important examples of professionalism, kindness, and caring across our workplace. 