

JUNE 11, 2018 | VOLUME 8 | ISSUE 24

There is no better way to keep you informed and avoid rumors or misinformation than to ensure a regularly scheduled and steady flow of information, news, and important updates.



I hope by now the majority of you realize that I am extremely dedicated to ensuring open and honest dialogue.

In addition, I hope it has been clear that I am committed to providing regular communications through a number of different mediums. I also hope by now you know that I am eager to listen to what you have to say with regard to thoughts, ideas, suggestions, and even criticism!

This has been and will continue to be a period of significant change for all of us here at Care New England and across our operating units. In my opinion, there is no better way to keep you informed and avoid rumors or misinformation than to ensure a regularly scheduled and steady flow of information, news, and important updates.

If you are reading this, that is good! **carenews** publishes every Monday, except for holidays, when it comes out on Tuesdays, and serves as our traditional weekly e-newsletter for all Care New England staff. Its intent is to share important information while also highlighting the great work taking place all across CNE, while seeking to recognize our colleagues for their achievements and contributions. Every Wednesday I share with all staff my weekly *Operations Update*. This is an important communication that I personally write to help us focus on key budget milestones, important work plan targets, and results. If we have knocked something out of the park, you will read about it in my *Operations Update*, just like you would if we need to redouble our efforts in a critical area.

I have also been determined to make sure our Town Hall meetings are held system-wide about every six weeks or so. These continue to be quite popular, and while the crowds continue to grow, so does the candid conversation. I appreciate you being there and speaking up. We are still trying to work out some details to help accommodate those of you who work other shifts and can't usually make these sessions—more to come on that. The communication process continues on the operating unit level with what should be regularly scheduled monthly managers' meetings. From there, I am hopeful managers are taking the time to

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meet with frontline staff, sharing the variety of news and information that is important to all of us in the respective jobs we have to do.

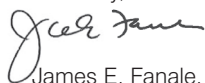
In the coming weeks, we will be launching a new series of internal communications templates that will serve to provide a uniform look and feel to the various messages and correspondence distributed at both the CNE level and the operating unit level. Building off of our ACT values, they will all have the common name—ACTivity. They will have a similar look and feel across the entire system, while still maintaining the branding of your hospital or operating unit. These will also be taking the place of the localized newsletters that continue to come out across the system. You will still receive your newsletter information but specifically, *Vital Signs* or *The Buzz*, etc., will go away only to be replaced with our new ACTivity templates—highlighting the information you need weekly but more user-friendly, attention-getting, and consistent in appearance.

There will be more to come on this launch later this month and moving into July. You will receive overview information from our marketing team, instructions for rolling out the new materials, and **carenet** links to all the templates. Standby to learn more.

For now though, I would like to hear from you. If there is something you think might be useful in our efforts to better communicate, we want to hear about it. Is there something we are missing, a better way to engage with you, or encourage more two-way dialogue? If you have some feedback, please let us know. I would encourage you to share your thoughts with Jim Beardsworth, CNE's system director of marketing communications at jbeardsworth@carene.org. Of course, I am always happy to hear from you as well. We are eager to hear from you and further enhance our communications efforts.

Have a great week ahead.

Sincerely,



James E. Fanale, MD
President and Chief Executive Officer



CARE NEW ENGLAND

Congratulations, physicians!



Congratulations to the 61 physicians with privileges at Care New England hospitals—Butler, Kent, Memorial*, and Women & Infants hospitals—who have been named to *Rhode Island Monthly's* 2018 list of Top Docs. (*Prior to January 1, 2018)

Addiction Medicine:

Vincent F. Marcaccio (Butler, Kent)

Allergy/Immunology:

John Zwetchkenbaum (Kent)

Anesthesiology:

Elizabeth A. Gamble (W&I), **Fred A. Rotenberg** (Butler),

Vijay Sudheendra (Kent)

Breast Cancer Surgery:

Jennifer S. Gass (Kent, W&I)

Colon and Rectal Surgery:

Melissa Murphy (Kent, W&I)

Dermatology:

Robert Kevin Dyer (Memorial)

Emergency Medicine:

Roxanne Amanda Vrees (W&I)

Family Medicine:

Denise Arcand (Kent), **Christopher Furey** (Kent),

Mark Rosenberg (Kent)

Gastroenterology:

Christy Dibble (Kent, W&I) **Joel S. Spellun** (Kent)

Gynecologic Oncology:

Paul DiSilvestro (Kent, W&I), **Katina Robison** (Kent, W&I)

Hematology/Oncology:

Sundaresan T. Sambandam (Kent)

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Infectious Disease:

Erica Hardy (Kent, W&I), **John R. Lonks** (Butler),
David Lowe (Kent), **Marguerite A. Neill** (Kent, Memorial)

Intensive Care:

Linda K. Snelling (W&I)

Internal Medicine:

Douglas L. Blecker (W&I), **Laura M. Ofstead** (W&I)

Maternal-Fetal Medicine:

Marshall W. Carpenter (W&I), **Stephen R. Carr** (W&I), **Dwight J. Rouse** (W&I), **Erika Werner** (W&I)

Nephrology:

Christopher Cosgrove (Kent), **Reginald Y. Gohh** (Kent)

Neurodevelopmental Disabilities:

Pamela C. High (W&I)

Neurology:

Joseph Harold Friedman (Butler), **S. M. Arshad Iqbal** (Kent),
Gita V. Harappanahally (W&I)

Obstetrics and Gynecology:

Michael David Beitle (W&I), **Kathleen Cote Bowling** (W&I),
Jeannine S. Connolly (W&I), **David A. Maddock** (W&I), **Megan Daley McMahon** (W&I), **Carroll A. Medeiros** (W&I), **Jane Randolph Sharp** (W&I)

Otolaryngology: **John Tarro** (Kent, Memorial, W&I)

Pediatrics:

Kevin E. Clegg (W&I), **Jane M. Dennison** (W&I), **John W. Finigan** (W&I), **Lisa Ann Keswick** (W&I), **Elizabeth B. Lange** (W&I), **Ronni M. Peltz** (W&I), **Judith G. Shaw** (W&I), **Howard G. Silversmith** (W&I)

Psychiatry:

Carmen V. Monzon (W&I), **Teri B. Pearlstein** (Butler, W&I)

Pulmonary Diseases: **Ghada R. Bourjeily** (W&I)

Radiation Oncology: **Kathy Ann Radie-Keane** (W&I),

Scott A. Friedman (W&I)

Radiology: **Peter T. Evangelista** (W&I), **Thaddeus W. Herliczek** (W&I), **David W. Rowe** (Kent, Memorial)

Reproductive Endocrinology/Infertility: **Gary N. Frishman** (W&I),
Carol A. Wheeler (W&I)

Sports Medicine: **Jeffrey Manning** (Kent).

WOMEN & INFANTS

Women & Infants supports recent breast cancer findings



News media across the globe last week announced the results of a recent study that determined that many women with early breast cancer may not need chemotherapy. William Sikov, MD, associate director for clinical research, Program in Women's Oncology, Women & Infants Hospital, said, "Receiving a breast cancer diagnosis can be devastating. And, for many women, the prospect of having to undergo chemotherapy to reduce the risk of the cancer coming back is overwhelming. The percentage of women with early stage breast cancer for whom medical oncologists recommend chemotherapy has fallen substantially over the last five to 10 years.

These latest results will have an immediate impact on our patients, reducing that percentage further, while supporting the recommendation to give chemotherapy to a smaller group of younger women with somewhat more aggressive cancers. This important study, in which Women & Infants Hospital is proud to have participated, offers reassurance that many women with early stage breast cancer can be effectively treated without chemotherapy."

Visit <https://www.nytimes.com/2018/06/03/health/breast-cancer-chemo.html> to learn more.

WOMEN & INFANTS

Fertility preservation work featured in *Huffington Post*



Last summer, Rhode Island became the first state to pass a law explicitly requiring coverage for fertility preservation prior to gonadotoxic medical therapy, treatment that could directly or indirectly cause infertility. The legislation was led, in large part, by physicians and patients at the Women & Infants Fertility Center.

Reproductive endocrinologist Dr. Eden Cardozo and one of her patients were recently interviewed by a writer with *Huffington Post* for an article that ran last week about fertility coverage across the U.S. View the article at <https://bit.ly/2LyzoCt>. Great job, Dr. Cardozo!

KENT

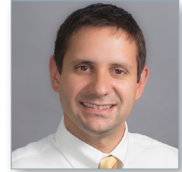
Kent Hospital residents recognized by Northeast Osteopathic Medical Education Network

On May 17, the Northeast Osteopathic Medical Education Network held its 17th Annual Research and Scholarship Forum in Biddeford, ME. During the forum, Kent Hospital residents were awarded for their original research. Residents recognized include:

Edward Medeiros, DO, PGY3, internal medicine resident, received first place for his original research, "Management of Atrial Fibrillation in ESRD Patients."
Supporting author: A. Merolli, MD.

Yumi Aikawa, DO, MPH, PGY3, family medicine resident, received second place for her original research, "Preview of Healthcare and Mental Healthcare Experiences of Trans Patients at Thundermist Health Center."
Supporting author: M. Grant, MD.

Katelyn Smith, DO, PGY4, emergency medicine resident, received third place for her original research, "Responsible Utilization of the Choosing Wisely Campaign in the Community Emergency Department to Reduce the Use of CT Scans for the Diagnosis of Kidney Stones."
Supporting authors: G. Petrone, DO; P. Schwendy, DO; C. Zabbo, DO.



THE PROVIDENCE CENTER

The Providence Center Holds 17th Annual Golf Tournament



TPC President Deb O'Brien with the winning foursome from Hollis Meddings Group.

Last Monday, The Providence Center (TPC) held its 17th Annual President's Cup Golf Tournament at Rhode Island Country Club in Barrington. The event was a success, with more than 100 golfers registered, and raising approximately \$75,000. More than 20 volunteers, including TPC and CNE staff, joined together to volunteer their time.

Tournament proceeds will benefit TPC's 60-plus programs and services for children, adolescents, adults, and families experiencing mental health and substance use issues.

BUTLER

Butler Hospital holds free event, "Coping skills for young adult transitions"

From deciding on college to launching a career track, managing relationship challenges, and moving away from home, this can be an overwhelming period of time for young adults. Come discover some coping skills on how to address transitions and the stress and anxiety associated with this period of life. A presentation will be followed by two breakout groups to learn coping skills and how to identify signs of someone struggling with a difficult transition.

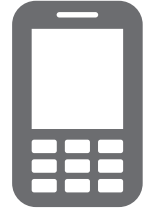
On **Tuesday, June 19 from 6 to 7:30 p.m.** anyone 18 to 26-years-old, as well as those seeking to better support a young adult, are welcome to attend "Coping skills for young adult transitions." The event will be held on the Butler Hospital campus in the Ray Conference Center.



Care New England mobile device email system changes as of last Friday

As of June 8, Care New England has moved away from the secure mobile email platform (GOOD for Enterprise) and to a new product (AirWatch Boxer from VMWare). If you wish to continue to access Care New England email from your mobile device, you must transition to the new AirWatch system.

GOOD for Enterprise was purchased by Blackberry Ltd., and the GOOD product that we had been using is no longer being sold or supported by Blackberry. We do not have the option to continue to use the product as is, and would have to transition the CNE enterprise to an entirely new Blackberry platform solution. After scrutinizing several options, the decision was made to move forward with AirWatch as our solution of choice because of its robust feature set, pleasing feedback from CNE's evaluation community, straightforward licensing costs, and long-term backing of VMWare Inc.



AirWatch agent is compatible with iPhone iOS 9 and higher and Android devices with OS version 4.2 and higher.

Directions for Android installation and set-up: <http://carenewengland.org/transform/upload/Airwatch-Android-Setup.pdf>

Directions for Apple installation and set-up: <http://carenewengland.org/transform/upload/AirWatch-Apple-IOS-Setup.pdf>

If you have issues installing/configuring the AirWatch agent, or are unable to successfully launch the application, please contact the IS Help Desk. If the Help Desk is unable to assist, they will assign a site technician to your ticket.

If you have "how to" questions or experience any issues in specific functionality, please complete a Magic Self Service request or call the Help Desk. 