

MAY 7, 2018 | VOLUME 8 | ISSUE 19



**This week begins our celebration of National Hospital Week and National Nurses Week, during which all of our Care New England facilities will be hosting an array of activities to recognize and celebrate the contributions from each one of you in making Care New England a system of we can be proud of and that our community can turn to for their health care needs.** There is perhaps no greater way to pay tribute to all of you than to spotlight the care and compassion of your fellow caregivers, in this case through a particularly touching patient story recently published in *The Warwick Beacon* regarding an experience at Kent Hospital. The letter, titled, "Treated as a person, not number" read:



*This patient's experience showcases how each of us, no matter our title, role, or responsibility, can positively impact the healing and overall experience during their time with us.*

*"I came home after a six-day stay at Kent Hospital and feel compelled to write this letter about the dozens of wonderful people who crossed my path during my stay. From the moment I entered through the emergency room to walking out of my room on 4 West, everybody I encountered displayed nothing but the best of human kindness and compassion.*

*There was a nurse who changed the sheets on my bed because the housekeeping staff was occupied elsewhere. There was the orderly who brought me to and from the operating room who said hello in the hallway two days later, remembering my name. There was the nursing student from my alma mater who talked to me about the school. There were many people who asked me about my life and told me about theirs. There were countless smiles from people who brought me my meals, cleaned my room, filled my water jar or just checked in to see if I needed anything. People took an interest in me not as a sickness, but as a person and although the barcode on my wristband had to be scanned numerous times, I always felt I was being treated as a person and not once as a number.*

*From the intake nurse at the ER to the surgeon who oversaw my care to the unknown staff member who held the elevator so I could get on it when leaving, everybody did what they could to help make the best out of a difficult situation. There is no way I can thank each one individually (as well as countless others whose work impacted me behind the scenes), but I did want to share this in the hope that they would know they are appreciated. Thank you." ~ David Lobato, Warwick*

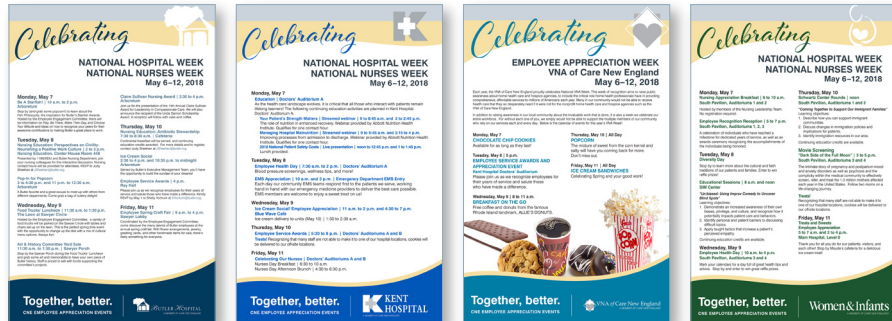
This patient's experience showcases how each of us, no matter our title, role, or responsibility, can positively impact the healing and overall experience during their time with us. And while this particular letter highlights Kent, we know this type of example is carried out all across CNE by you daily.

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Included below are each operating units events that include opportunities to learn, socialize, and recognize your colleagues during a week that honors the hard work you do every day. As many of us work offsite or travel between facilities please feel welcome to attend any event, at any location, that is most convenient for you. For all you do to make a difference in the lives of our patients and the communities we serve, please accept our heartfelt thanks on behalf of the entire CNE leadership.

The Providence Center will be hosting an ice cream social on Wednesday, May 9 from 3 to 4 p.m. at their Child and Family Division on Hope Street. Click on the flyer images below to preview the full list of events at Butler, Kent, Women & Infants, and The VNA.



Have a great week ahead.

Sincerely,

*James E. Fanale*

James E. Fanale, MD  
President and Chief Executive Officer

**ConvergenceRI**  
VIEW THIS WEEK'S EDITION HERE

KENT

## Kent Hospital Graduate Medical Education holds ribbon cutting ceremony

Kent Hospital leadership, staff, and residents joined together for a ribbon cutting ceremony that welcomed the Kent Hospital Graduate Medical Education Program to their new, permanent location on the main hospital's third floor, previously the PCU. Before cutting the ribbon, Charles L. Cronin III, DO, program director of Internal Medicine Residency reflected on the program's growth, which now encompasses 130 residents and fellows—a total enrollment that was in the mere teens 11 years ago. The unit is complete with beds for those longer shifts, a kitchen, conference area, computer space, and is decorated with an array of inspiration quotes. One in particular, by Benjamin Franklin, conveys GME's philosophy of learning, "Tell me and I forget. Teach me and I remember. Involve me and I learn."

"Our residents and fellows are all individuals, with their own aspirations. Yet, when we put them together as a team, they make a beautiful mosaic," said Dr. Cronin. "Not only do they help each other rise to the top they elevate the level of care we provide within our hospital."

First photo from left to right: Charles L. Cronin III, DO, program director, Internal Medicine Residency; Alisa Merolli, MD, associate program director, Internal Medicine Residency; Sherry Nelson, JD, MS, RN interim president and COO, Kent Hospital.



## Get Psyched with Butler Hospital

May is Mental Health Month, and like all health recognition months, it's about creating awareness within the community and a sense of pride for those who work within the particular discipline of medicine. Consider some of these impressive stats specific to the work being done at Butler:

- 11,000 patient evaluations and patient assessments
- 8,500 inpatient admissions per year
- 61,500+ patient days
- 22,400 partial hospital days
- 23,000 outpatient visits



This data reflects touching the lives of many individuals, either through direct patient care or through the family and friends who participate in supporting the healing and health of people who suffer with mental health and addictions disorders.

Many Butler Hospital employees are also doing exceptional work within the community, providing critical education on a variety of mental health and addictions topics. By finding ways to create awareness we are doing our part to chip away at the stigma and misunderstandings that still exist for many of the conditions Butler treats. Here are just a few of the recent presentations where Butler Hospital has made a difference.

- During April:
  - Stephen Salloway, MD was keynote speaker at the Rhode Island Chapter Alzheimer's Association annual conference, The Caregiver's Journey.
  - Kevin Baill, MD and Micaela Condon, LICSW presented to the MA/RI Chapter of Employee Assistance Professionals Association covering Opioid Use Disorder: Psychopathology and Treatment and Culturally Competent Practices in working with the LGBTQ+ Populations, respectively.
- Last week:
  - Diane Block, PhD, OT, and Joy Vaudreuil have been invited to the Statewide Behavioral Health Coalition monthly meeting to share an update on Butler's new programs, ensuring they were aware of the hospital's services.
  - Dr. Baill participated on a panel for Opioids in Rhode Island: Innovative Approaches to a Public Health Crisis at Roger Williams University campus in Bristol.

Butler has recently launched <http://butler.org/GetPsyched>, as an effort to continue connecting and being a voice within the community. Click through and browse what's scheduled for the rest of spring and summer.

## Do you know a great nurse?

It's that time of year again. Rhode Island Monthly is collecting nominations for its annual Excellence in Nursing Awards. We know we have nurses worthy of the award, so let's give them a chance to shine. There are a variety of categories, listed below, and nominations are open until May 31. For a full list of guidelines and to make your nomination(s), visit <http://www.rimonthly.com/excellence-nursing-nomination/>.



Awards categories:

### **Certified Nurse Midwife**

This is a registered nurse who has education/training as a midwife and is certified by the Academy of Nurse Midwifery to render care in the prenatal and the post partum. This candidate must be licensed as a registered nurse and a registered nurse midwife in the state of RI.

### **Nurse Executive**

This nurse works within the capacity of a Chief Nurse Officer or Chief Executive Officer of a hospital or health care organization.

### **Community Health/Home Health Nurse**

This nurse works in a setting that renders care within the patient's community or home.

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## **Long Term Care Nurse**

This nurse works in a skilled nursing care or assisted living setting.

## **Clinical Nurse Educator of the Year**

This award honors the registered nurse educator in any health care setting who is involved in ongoing continuing education programs for nursing staff.

## **Nurse of the Year in Academic Setting**

This award is given to an outstanding nurse educator involved in a formal entry-level or graduate level nursing education program. This award may also recognize a registered nurse who has led significant formal or informal nursing research which has impacted health care or community.

## **Clinical Practice Nurse of the Year**

This award recognizes a registered nurse delivering exemplary patient care in the clinic, hospital or office setting.

## **Nurse Practitioner of the Year**

This award honors an advanced practice registered nurse (NP) for outstanding direct patient care.

## **Certified Registered Nurse Anesthetist of the Year**

This award honors an advanced practice registered nurse (CRNA) for outstanding direct patient care.

## **Clinical Nurse Specialist of the Year**

This award honors an advanced practice registered nurse (CNS) for outstanding direct patient care.

## **Nurse of the Year in Non-Traditional Setting**

This award honors a nurse best exemplifying the art and science of nursing in a non-traditional employment setting (law firm, public policy, health care management, quality assurance, military, etc.).

## **Nurse Leader of the Year**

This award recognizes a registered nurse who administers the business/patient care activities of a health organization and/or who manages other personnel.

## **Nurse Researcher of the Year**

This award honors a nurse in an academic setting who performs clinical trials that affect the profession of nursing.

## **Licensed Practical Nurse**

This award recognizes a registered nurse delivering exemplary patient care in the clinic, hospital or office setting.

## **Senior Student Nurse in a RN Program**

This award recognizes a student nurse who exemplifies future leadership skills to enhance the profession.

CARE NEW ENGLAND

## **AmazonSmile offers a chance to give back this Mother's Day**

When purchasing a gift through AmazonSmile for the special mom in your life (remember Mother's Day is May 13!) you'll be able to donate to the CNE organization of your choice. Amazon will donate 0.5 percent of the price of your eligible AmazonSmile purchases. Shop at <https://smile.amazon.com> or select one of the specific links below. This offer is good for everyone, not just employees, so please share with your friends and family.



- Butler Hospital: <http://smile.amazon.com/ch/05-0258812>
- Kent Hospital: <http://smile.amazon.com/ch/05-0258896>
- Women & Infants: <http://smile.amazo0n.com/ch/05-0258937>
- VNA of Care New England: <http://smile.amazon.com/ch/05-0242659>



## Care New England Medical Group in the Blackstone Valley Community



On April 28 CNEMG held a free wellness event where the community came together for blood pressure checks, a chance to meet with primary care and specialty providers, and exercise demonstrations with physical therapists. The event was held at Care New England's Primary Care and Specialty Services location at 111 Brewster Street, Pawtucket from 10 a.m. to 2 p.m.

Care New England Medical Group services provided in the Blackstone Valley include the Family Care Center, Internal Medicine Center, cardiology (offered through Brigham and Women's Cardiovascular Associates at Care New England), general surgery consultation, obstetrics and gynecology, oncology, orthopedic surgery consultation, pulmonary and sleep medicine, dermatology, rehabilitation, pediatric primary care, and pediatric neurodevelopment. Care New England also offers diagnostic imaging and laboratory services at this location. Thank you to all who contributed to this event's success! 