



The compassion, caring, and professionalism that you demonstrate each day is wonderful. Thanksgiving is later this week. For many of us—me included—it's a day when we will be surrounded by family, friends, and way too much food. It's also a time to think about that for which we are most thankful. This time of year, an "attitude of gratitude" seems to abound. Let's face it, that's a great perspective with which to go through life. Life is just so much easier when we are grateful for all that we have instead of bemoaning what we don't. And to me, the glass is (almost!) always half full. I know that can sometimes be challenging. But there are, in fact, health benefits to gratitude, too. A few years back there was a story on NPR that focused on the benefits for the heart and the soul. It's a great piece, and I encourage you to listen to it at <a href="https://n.pr/2jRZg3H">https://n.pr/2jRZg3H</a>.

For me, I am thankful for my wonderful family and the many abundances in my life. And I am also thankful that I have the opportunity to work with all of you across Care New England. The compassion, caring, and professionalism that you demonstrate each day is wonderful.

I wish you and those you hold dear a very wonderful Thanksgiving.

Sincerely,

James E. Fanale, MD
President and Chief Executive Officer



CARE NEW ENGLAND

# Your opinion matters | Complete the Employee + Physician Voice Survey by November 26

On Monday, November 5 you received an invitation via email to participate in our 2018 Employee + Physician Voice Survey. To complete this survey select the unique link that was sent to your CNE email from Press Ganey Associates, Inc. Please do not forward this link. More information such as survey instructions can be found on carenet.

Your participation is strongly encouraged. This brief survey is a great opportunity to share your opinions and to improve the workplace environment for you and your colleagues. Press Ganey has been engaged to conduct the survey, making your responses entirely confidential. Please complete your survey no later than November 26. If you have any questions about the survey, please contact Dean Carlson, senior human resources director, at dcarlson@carene.org or (401) 737-7010, ext. 31522. Be heard.

WOMEN & INFANTS

# Dr. Carol Wheeler earns designation in pediatric and adolescent gynecology



A woman's body is very different and more developed than the body of a young or adolescent girl, and the gynecologic problems of younger females need special expertise.

To help address the gynecologic needs of females from birth to young adulthood, Carol A. Wheeler, MD, a reproductive endocrinologist at the Fertility Center at Women & Infants, recently took and passed the American Board of Obstetrics and Gynecology's (ABOG) Focused Practice Designation Exam in Pediatric and Adolescent Gynecology. Congratulations to Dr. Wheeler, who is one of only 100 physicians nationwide who took the exam, and the only one in Rhode Island.

WOMEN & INFANTS

#### Dr. Ken Chen named president of International Society of Obstetric Medicine



Congratulations to Kenneth K. Chen, MD, director of the Division of Obstetric and Consultative Medicine at Women & Infants, who was named president of the International Society of Obstetric Medicine (ISOM) at their recent international congress in Amsterdam, the Netherlands

ISOM brings together clinicians and basic researchers from around the world who are passionate about the care of medical illness in pregnancy with the goal of enhancing the care of pregnant women and their babies globally.

WOMEN & INFANTS

#### Celebrating medical assistant apprenticeship at Women & Infants



From left to right: Nora Angel, Claudia Hernandez, Priscilla Pena, Dr. Renee Eger, Margarita Vanleuven, Anna Baez, Lupe Espinal, Sonia Disla, Vanny Samnang, and Dorvalina Cabral.

In October 2017, through a joint sponsorship between Women & Infants Hospital and SEIU 1199NE, the Medical Assistant Apprenticeship at WIH/CNE was approved by the RI Department of Labor & Training's Apprenticeship Office.

This apprenticeship program cross-trains CNA's as medical assistants in the Obstetrics and Gynecology Care Center (OGCC) at Women & Infants Hospital. Nationally registered standards, developed by HCAP (Healthcare Career Advancement Program), were used as a template. HCAP also provided technical consulting services to assist with program design and

implementation. Training was provided by Rhode Island College through a RealJobs Rhode Island initiative, which hosted 252 hours of related instruction.

Ten apprentices completed this program with nine being hosted at the OGCC during the 2000-hour on-the-job learning component. Completion of this program resulted in a wage increase and a promotion from CNA to medical assistant.

On Tuesday, October 30, OGCC staff celebrated this completion with a luncheon. Dr. Renee Eger, who oversaw the apprentices, spoke to the crowd, congratulating the graduates and encouraging them to continue their hard work in their new roles.

CARE NEW ENGLAND

# Take Advantage of Care New England Library Services

CNE offers a variety of print and electronic library resources and services that are available to all CNE medical staff, residents, and students on rotation. Some of the more commonly-used subscriptions we have available are:

- PubMed
- Cumulative Index of Nursing and Allied Health Literature (CINAHL)
- Up to Date
- New England Journal of Medicine

CNE's health sciences librarian, Arline Dyer, BSN, MLIS, is available to assist employees with:

- Interlibrary loans for books and articles
- Access to online resources
- Literature searches
- · Individual instruction on database searching
- · Access to computer, copier, fax, scanner



To learn about available electronic resources, visit the CareNews Library Services page at <a href="http://carenet/carenet/libraries/index.cfm">http://carenet/carenet/libraries/index.cfm</a>. Users should automatically be able to access most of the electronic resources, though some are restricted by academic affiliation. For additional resources, check out CNE's LibGuides Page at <a href="http://carenewengland.libguides.com">http://carenewengland.libguides.com</a>.

Physical Locations:

Women & Infants Hospital – Main Building, 3<sup>rd</sup> Floor Kent Hospital – Main Building, 3<sup>rd</sup> Floor (located in the GME conference area)

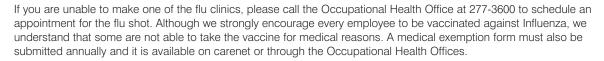
For visiting hours and other questions, please contact Arline Dyer at ADyer@Wihri.org or by phone at (401) 274-1122 ext. 42338.

WOMEN & INFANTS

### Flu reminder | Deadline is Saturday, December 1

Upcoming flu clinics:

- Monday, November 19 | 1 to 3 p.m. | HME, Pontiac Avenue
- Tuesday, November 20 | 7 a.m. to 5 p.m. | Kent Hospital, HR Conference Room
- Wednesday, November 21 | 9 a.m. to noon | The Providence Center, 530 N. Main Street
- Friday, November 23 | 6 to 11 a.m. | Women & Infants, South Pavilion Auditorium 4
- Friday, November 23 | 1:30 to 5 p.m. | Women & Infants, South Pavilion Auditorium 3
- Tuesday, November 27 | 7 a.m. to 5 p.m. | Kent Hospital, HR Conference Room
- Wednesday, November 28 | 9 a.m. to noon | The Providence Center, 520 Hope Street
- Friday, November 30 | 6 to 11 a.m. | Women & Infants, South Pavilion Auditorium 4
- Friday, November 30 | 1 to 5 p.m. | Women & Infants, Sim Center, Level 0



And don't forget to #VaxWithMeRI as we #FightFluRI. Share your story of why you vaccinate across your own social media platforms—just tag @WomenandInfants on Twitter and Facebook or @carenewengland on Instagram. If you prefer, our marketing team can post a picture for you—send your picture and why you vaccinate to *marketing@carene.org*.



# carenews

CARE NEW ENGLAND

#### Communicating about weather-related closures

Winter is here and with it comes snow! Clinical services at any of our Care New England operating units that are closed or delayed due to weather will be announced through the Rhode Island Broadcasters Association, which lists on local media websites/stations.

In addition, we are centralizing all service closures and delays across CNE on one web page at <a href="http://carenewengland.org/alerts/weather">http://carenewengland.org/alerts/weather</a> which is organized by operating unit. During inclement weather, announcements will be posted on our CNE websites.



CARE NEW ENGLAND

## Need a little help getting ready for Thanksgiving?

Food and Nutrition Services will be hosting bake sales at Butler, Kent, and Women & Infants hospitals during lunch on Tuesday, November 20. Stop by the cafeterias (the arboretum at Butler) for delicious holiday pies and baked goods, all packaged and ready to go. The bake sales are open to all—first come, first served!

