

NOVEMBER 5, 2018 | VOLUME 8 | ISSUE 45



*Today, we kick  
off our 2018  
Employee + Physician  
Voice Surveys.*

**Good afternoon! This is an important week where your voices can and should be heard.** Tuesday is Election Day, and I would encourage everyone to get out and cast your votes. It's our civic duty and ensures we are heard.

Voting is not the only way to speak up this week. Today, we kick off our 2018 Employee + Physician Voice Surveys. We have partnered with the consulting firm of Press Ganey Associates, Inc. to administer the surveys. It will only take a few minutes to complete and will provide valuable information on how we can improve employee and physician engagement here at Care New England.

When completing the survey, please express your opinions frankly as the survey is completely confidential. No member of the Medical Staff, Administration, or Board of Directors will see your individual responses; only aggregated, summary data will be presented. However, please be aware that your comments will be reported verbatim.

We are firmly committed to following through on the survey results, and a summary of the results will be provided. To complete this survey select the unique link that was sent to your CNE email from Press Ganey Associates, Inc. today. Please do not forward this link. This is to validate that participants only complete the survey once.

To help encourage participation, we are offering an incentive across all of our operating units. For each operating unit that reaches 50 percent participation we will have an ice cream social. For each operating unit that reaches 75 percent, there will be pizza for all. Hopefully we can have a bit of fun with this challenge while ensuring your important feedback is captured so that we can continue our forward progress. Check out **carenet** at <http://carenet/pressganey/2018.cfm> for more information.

Thank you for taking the time to participate in this important and timely survey. Have a great week.

Sincerely,

James E. Fanale, MD  
President and Chief Executive Officer

**ConvergenceRI**  
VIEW THIS WEEK'S EDITION HERE

## Circle of Stars Raises \$200,000 for The Providence Center



On October 18, The Providence Center (TPC) held its annual "Circle of Stars" fundraiser at the Rhode Island Convention Center, where approximately 250 supporters gathered to raise \$200,000 and celebrate the organization's work in the community. This year's honoree was Don Barbeau, a board member who has served on TPC's Patient Care, Finance, and Major Gifts committees honored for his philanthropic support. His contributions to TPC include spearheading clothing drives that gave thousands of pieces of clothing to TPC families in need.

The event highlighted TPC's specialized services for veterans, including Joyce House, a 12-unit apartment house in Providence that provides homeless veterans with supported housing and includes wrap-around services like mental health and substance use treatment and recovery supports. The speaking program featured remarks from Barbeau, a veteran, and an inspiring speech about recovery from a veteran and former TPC client who found success with the help of Joyce House services.

"We serve hundreds of veterans; each of them is unique, and so is their care," said TPC President and COO Deborah M O'Brien. "It's part of our organizational DNA to believe that no one is 'typical,' and that every person we care for has his or her own path to recovery, an individualized plan centered around personal goals and personal strengths."

## BUTLER

## Local artist Paul Cote hosts Alzheimer's fundraiser to benefit Butler Memory and Aging

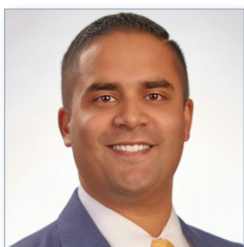


On Saturday November 10 at 5:30 p.m. at the Museum of Work & Culture in Woonsocket, local artist Paul Cote will be holding a painting performance with proceeds to benefit Butler Hospital's Memory & Aging Program and the Rhode Island Alzheimer's Association chapter. The event will include a live painting by Cote, music from DJ Chakram, and a performance from the RI State Ballet.

Guests will be eligible to receive local gifts from the artists and see other performances, such as The Sound of Gravity and RI Latino Dance, while enjoying food and wine. For more information or to purchase tickets visit: <https://driftwood4.brownpapertickets.com/>.

## WOMEN & INFANTS

## Welcome Rohit "Ro" Majumdar to Women & Infants Department of Ob/Gyn

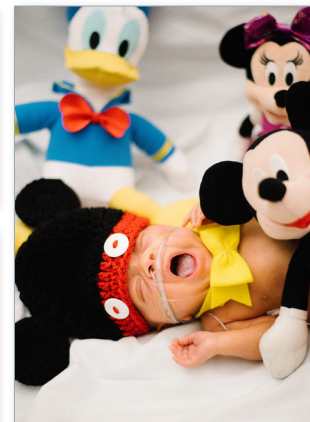


Rohit "Ro" Majumdar, has joined the Department of Obstetrics and Gynecology as director of administrative operations. Previously, Majumdar worked at Partners HealthCare as a project manager overseeing an enterprise-wide implementation of Kronos Advanced Scheduler. Prior to that, he worked at Brigham and Women's Hospital for more than eight years starting as a patient care assistant and advancing to operations manager for labor and delivery, antenatal, and midwifery, where he led the units' business and operational objectives.

A graduate of the University of Massachusetts, Boston, Majumdar earned a master's in business administration from Boston University Questrom School of Management with a concentration in Health Sector Management and Entrepreneurship. He has received numerous awards including several Partners in Excellence Awards, Workforce Development Champion Award, Bold Ideas Big Savings Award, and YMCA Young Achievers Award from Partners HealthCare. He is a board member of Y Achievers of Greater Boston and is passionate about improving his community and helping disadvantaged youth through volunteer service.

## Women & Infants NICU celebrates Halloween

Each year, Women & Infants partners with Project Sweet Peas—Southern New England and the March of Dimes RI/Southeastern MA to bring hand-made Halloween costumes to the beautiful babies in the Carter Family Neonatal Intensive Care Unit. This year's pictures reached more than 30,000 people on Facebook and Instagram. Check out these pumpkins, superheroes, and more!



CARE NEW ENGLAND

## Donate to CNE's canned food drive

Last year's food drive benefitting Westbay Community Action was a huge success thanks to everyone who contributed, boxed, and delivered the canned goods. With these hard times and many people out of work, the little things in life go unnoticed but are very much necessary. If everyone just gave one can of food, we could help so many people.

Our donation total last year was 399.5 lbs. of food, collected from Service Ave. We have a new goal this year of 1000 lbs. Please help us give to families in need this Thanksgiving!

To donate, please bring canned goods to the HIM department at your operating unit and ring the bell for service. Drop boxes will also be available at the following registration areas across CNE:

- Kent: Registration areas at: Imaging Center, Main Testing & Admitting, ED, Ambulatory Surgery, and Outpatient Infusion.
- Women & Infants: ED registration and Central registration areas
- CNE Primary Care and Specialty Services: Primary care and ambulatory registration areas
- Butler: PAS registration and Partial Hospital registration in Blumer



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## Attitude of gratitude



Did you know that people who regularly acknowledge thanks for the good things, events, and people in their lives are generally happier? It's true! So to help everyone with an "attitude of gratitude," we are asking staff from across Care New England, "What are you thankful for?" Friends and family, a roof over your head, sunshine on your face, good health. Whatever it is that brings you joy and a grateful heart—we want to know.

Email [marketing@carene.org](mailto:marketing@carene.org) and please include your name, department, and operating unit. We may share your "attitude of gratitude" on our Facebook, Twitter, and NEW Instagram (@carenewengland) pages or in our ACTivity newsletters. (Note—your email indicates your consent to share internally and externally).