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First, I'm delighted to welcome Rick Majzun, FACHE, who starts today as president and chief operating officer at Women & Infants Hospital.

As we announced in May, Rick comes to us from St. Louis, MO, where he has most recently served as vice president of operations at St. Louis Children's Hospital and as vice president of the 212 bed Women & Infants Service at Barnes Jewish Hospital and St. Louis Children's Hospital. Barnes Jewish is a 1,300 bed adult facility and St. Louis Children's is a 430 bed pediatric hospital.



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I offer my thanks and appreciation to Diane Rafferty, who has served as interim president and COO since last August, and is now continuing in a crucial role as executive consultant at Kent Hospital.

Late last week we were pleased that Governor Gina Raimondo came to Kent Hospital for a bill signing ceremony for three women's health bills. She signed the bills, surrounded by bill sponsors, medical professionals, women's health advocates, and the president of the Rhode Island chapter of the National Organization of Women.

Dr. Maureen Phipps, chief of ob/gyn for Care New England, offered these words, "The signing of these bills into law is a significant indication of the collective commitment from the Governor and our elected officials, as well as clinicians at Care New England and throughout Rhode Island, to the importance of issues around women's health. We proudly support the signing of all three pieces of legislation and cannot overestimate the positive impact we believe it will have on our ability to better serve the needs of the patients and families we care for."

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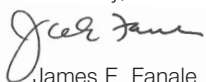
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Finally, I'd like to address the work stoppage at Rhode Island and Hasbro Children's Hospital that is expected to begin today at 3 p.m. We anticipate the most impact at Kent Hospital, where we could see a significant surge in emergency department visits and inpatient admissions, and at Women & Infants, which relies on Rhode Island Hospital for some vital services and operational support.

Across Care New England, contingency planning has been well underway for the past two weeks to ensure our ability to continue to provide a safe working environment for our staff and access to high-quality care for our community. If this work stoppage occurs, you can expect continuous communication from both Care New England and your own operating unit operations team.

These next few weeks could be challenging in hospitals across our state, and I appreciate your diligence, patience, and unwavering commitment to our patients and each other. You always rise to the occasion, and I know this will be no different as we all come together for the health and wellness of our community.

Sincerely,



James E. Fanale, MD
President and Chief Executive Officer



CARE NEW ENGLAND

Take advantage of Care New England library services



A few months ago, we sent out a system wide survey soliciting your questions and feedback about our library services. We heard from a variety of staff members, from physicians and pharmacists to students and researchers. While we did receive many positive comments, we found that some employees didn't know much about what we offer, or weren't even aware of the services. CNE offers a variety of print and electronic library resources and services that are available to all CNE medical/clinical staff, residents, and students on rotation. Some of the more commonly-used subscriptions we have available are:

- PubMed
- Cumulative Index of Nursing and Allied Health Literature (CINAHL)
- Up to Date
- New England Journal of Medicine

CNE's health sciences librarian, Arline Dyer, BSN, MLIS, has a background in the medical field. After many years as a registered nurse, Dyer wanted to go to law school but became more interested in library science after working part-time in a law library. "I enjoy being able to contribute to quality clinical care by providing access to up-to-date information," said Dyer. "I want people to be aware of all the resources that we have available, and know that educational resources aren't just for doctors. I encourage all medical staff members to seek out the latest research in their field." Dyer is available to assist employees with:

- Interlibrary loans for books and articles
- Access to online resources
- Literature searches
- Individual instruction on database searching
- Access to computer, copier, fax, scanner

To learn about available electronic resources, visit the **carenet** Library Services page at: <http://carenet/libraries/index.cfm>. Users should automatically be able to access most of the electronic resources, though some are restricted by academic affiliation.

For additional resources, check out CNE's LibGuides page: <http://carenewengland.libguides.com>. LibGuides is a popular content management system which Librarians use to create special guides to curate knowledge and share information.



Physical Locations:

- Women & Infants Hospital – Main Building, 3rd Floor
- Kent Hospital – Main Building, 3rd Floor (located in the GME conference area)

For visiting hours and other questions, please contact Arline Dyer at ADyer@Wihri.org or by phone at (401) 274-1122 ext. 42338.

Dr. Elizabeth Lokich joins Women & Infants Program in Women's Oncology



Gynecologic oncologist Elizabeth Lokich, MD, has joined Care New England Medical Group and will be practicing at Women & Infants Hospital's Program in Women's Oncology. She is also an assistant professor of obstetrics and gynecology at The Warren Alpert Medical School of Brown University.

A graduate of Dartmouth College with a bachelor of art degree in molecular biology, Dr. Lokich earned a medical degree from The Geisel School of Medicine at Dartmouth. She completed a residency in obstetrics and gynecology at Dartmouth Hitchcock Medical Center and fellowship in gynecology oncology at Women & Infants. Prior to returning to Women & Infants, Dr. Lokich worked at the University of New Mexico Comprehensive Cancer Center, where she was also an assistant professor of obstetrics and gynecology in the Division of Gynecologic Oncology.

Board certified in obstetrics and gynecology and board eligible in gynecologic oncology, Dr. Lokich is a member of the Society of Gynecologic Oncologists, American Society of Clinical Oncology, Association of Professors of Gynecology and Obstetrics, and American Congress of Obstetricians and Gynecologists.

Dr. Lokich sees patients at the Program in Women's Oncology, 668 Eddy Street, Providence. For information, call (401) 453-7520 or visit <http://womenandinfants.org/WomensCancer>.

KENT

ICYMI: Gov. Raimondo signs into law women's health care bills

Last week, Rhode Island Governor Gina Raimondo signed into law three bills dealing with women's health care issues. Raimondo signed the bills at Kent Hospital, where she was flanked by women's health advocates, medical professionals, and state lawmakers.

"Politicians in Washington are putting women's health care at risk. I'm proud to stand up with members of the General Assembly to expand access to care and make treatment more affordable for all Rhode Island women," Raimondo said.



Read the full story here at <https://www.wpri.com/politics/governor-signs-into-law-women-s-health-care-bills/1311559912>.

CARE NEW ENGLAND

Earn your discount for your 2019 health insurance contributions

Learn your cholesterol, HDL, LDL, triglycerides, fasting glucose, HbA1c, and nicotine levels through a free blood draw for Flex benefit-eligible employees (all non-union and VNA employees) plus blood pressure and BMI check. All information is CONFIDENTIAL and handled by a third-party provider, eHealthScreenings. They will provide your individual results directly to you. eHealthScreenings will provide us with an aggregate report that batches all results so that we have a total picture of our employees' health and can better design our Flex for Life wellness programs. The bottom line is a healthier you—and a healthier workforce!



To earn your \$50 per month discount, all you need to do by **September 30, 2018** is (not required for dependents):

- Complete your biometric screening.
- Prove that you are tobacco-free or enrolled in a tobacco cessation program.
- Designate/update your primary care physician. A list of primary care doctors will be available online at <http://www.ehealthscreenings.com/signup>.

If you prefer, you have the option of manually submitting results completed at your doctor's office using an approved lab, including all Care New England labs. *continued >*

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Sign up for one of our **free, confidential, and private** biometric screenings by scheduling an appointment online.

Screenings will be held throughout August and September. To register visit, <http://www.ehealthscreenings.com/signup> when registering use screening key **CNE03**. The first 50 people to register online will each receive two movie tickets! To register by phone call eHealthScreenings at 1-888-708-8807, ext. 1.

Screenings will be held at Butler Hospital, CNEMG Primary Care and Specialty Services Building, Kent Hospital, Service Road, The Providence Center, VNA of Care New England, and Women & Infants Hospital.

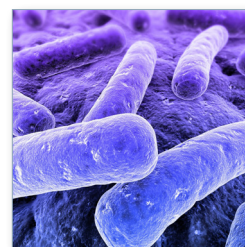
Visit <http://carenet/carenet/humanresources/benefits/upload/HealthScreeningSchedule2018.pdf> to preview the exact location, date, and time for each screening session.

CARE NEW ENGLAND

RI Department of Health *C. difficile* survey deadline is July 31

The Rhode Island Department of Health has made reducing *C. difficile* infection a top priority. The Health Department is requesting that each of us who work in acute-care hospitals participate in a survey developed by the Centers for Disease Control. The survey will help identify opportunities for improvement by assessing our perceptions of infection prevention practices.

Care New England is unconditionally dedicated to be the leader in Quality health care in Rhode Island. As such, completing this survey in partnership with the Rhode Island Department of Health will go a long way in decreasing the incidence of *C. difficile* infections in our patients.



If you've not already taken the survey, visit <https://www.surveymonkey.com/r/RI-CDI-TAP2018> to take the survey.

Paper copies in English, Spanish and Portuguese are also available. Contact the office of Infection Prevention for paper copies if needed.

A big thank you to those who have already completed the survey. We've already had hundreds of responses that will help inform next steps toward prevention!

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ACTivity is underway!

Last week marked the launch of our new internal communications format, ACTivity. The format delivers key messages, each day of the week. The communication schedule is as follows:

- On Tuesdays a weekly President's Message will include an update on how the OU is performing against budget.
- On Wednesdays, Dr. Jim Fanale's weekly Operations Improvement Update will continue under the ACTivity banner.
- As needed on Thursdays, you will receive special updates on Clinical + Operations or Services + Research activities.
- On Fridays, Announcements will highlight upcoming events and reminders for the following week.

You may see ACTivity messages circulated more often than their assigned day of the week as our industry often requires increased communication during events that impact patient care. Currently, some OUs are sending out daily ACTivity | Clinical + Operations messages that provide updates regarding the Rhode Island and Hasbro Children's Hospital Strike.



The latest ACTivity messages, and archived messages, from each OU are always available on **carenet**.

Also, departments and managers are encouraged to print and post ACTivity messages in a common area for staff. If you would like an ACTivity branded banner to serve as the header for the printed messages please reach out to ccolaluca@carene.org.

Teamwork across Care New England

As a reminder about last week's "homework assignment," we are looking for personal stories of your team, colleagues, work buddy, or someone who has played an important role in helping you achieve success, provided exceptional care for a patient, and/or met a community need. If possible, please share a picture of you and your team or the individual who helped you in a way that was above and beyond. Send your story (75 words or less) and a photo (if you have one) to <https://carenewengland.formstack.com/forms/stories>.

Be sure to include any pertinent information such as the name of department, OU, names of team members, etc. Importantly, please be sure that the photos do not include any patients, and make sure that all staff in the photo have agreed that we can publish the image.

These stories will be highlighted in an upcoming issue of *carenews*, so everyone can read about these important examples of professionalism, kindness, and caring across our workplace. 