

JANUARY 29, 2018 | VOLUME 8 | ISSUE 5



The end of last week was both exciting and important for the future of Care New England, and for the way health care will be provided in this region moving forward. Our announcement regarding the decision to move ahead with Partners HealthCare and develop a definitive agreement allows us the opportunity to continue the delivery of high-quality health care for our patients, the community we serve, and our vital academic partnerships, while also investing in all of you who are employed at this fine institution. It is clear we still have much to do, but this decision represents a significant milestone resulting from a substantial investment of time, energy, and hard work.

Thank you for pulling together and believing in each other.

While it is not possible to thank you all personally, I hope you took the opportunity to enjoy a small thank you that came with a large dose of gratitude. The ability to take a collective deep breath and connect with staff over ice cream sundaes, however, was an important moment. So I say thank you for your hard work. Thank you for your dedication. Thank you for your perseverance. Thank you for taking good care of our patients and their families. Thank you for pulling together and believing in each other.

I look forward to the work ahead knowing I am most fortunate to undertake it with all of you—our dedicated team of physicians, nurses, and staff. Thank you for all that you do!

Have a great week!

Sincerely,

James E. Fanale, MD
President and Chief Executive Officer

ConvergenceRI
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Rhode Island Quality Institute appoints Dr. James Fanale to Board of Directors

The Rhode Island Quality Institute (RIQI) has announced that James Fanale, MD, president, chief executive officer for Care New England has been appointed to a four-year term on the RIQI board, effective January 1, 2018. "We're pleased to have Dr. Fanale join our board," said Laura Adams, RIQI president and CEO. "His impressive background in population health management and ACOs will contribute significantly to advancing our mission and strategic goals. We're looking forward to benefitting from his unique perspective and insight."

Dr. Fanale created and implemented programs involving population health management and assisted in the merger of Jordan Hospital into Beth Israel Medical Center. He also advanced key relationships with health plans and the physician networks to pioneer both the clinical and management aspects of health care in the accountable care environment. He has been instrumental in the continuing development of Care New England's ACO, Integra Community Care Network, including the establishment of Integra as a Medicaid Accountable Entity. In addition, he serves as the prime investigator of the recently awarded, \$3.9 million CMS Accountable Communities Grant.

Dr. Fanale earned his medical degree from Chicago Medical School and completed his residency at UMass Memorial Medical Center. He is an associate professor of medicine at the University of Massachusetts Medical School. Dr. Fanale is a fellow in the American College of Physicians and the American Geriatrics Society, and is a past president and chair of the board of the American Geriatrics Society. He is a member of numerous professional organizations, and has served as an advisor or consultant to numerous public and private organizations.

Supervisors encouraged to participate in sexual harassment training

Care New England is committed to maintaining a working environment free from discrimination and harassment where all employees are treated with respect and professionalism. Human resources is offering training designed to help familiarize supervisors with the laws and policies regarding discrimination and harassment and their responsibilities as supervisors. Given our affirmative duty to maintain an environment free from sexual harassment, all supervisors are strongly encouraged to attend.

The training balances didactic review of laws and policies with interactive learning through scenarios, group discussion and Q&A. There are five general offerings scheduled across CNE that are open to any supervisor within health system to attend, space permitting. In addition, some operating units may be scheduling training at special management meetings or other OU specific venues. HR is also willing to take the training to other team meetings or venues as appropriate, please contact Bernadette Laughlin, at BLaughlin@CareNE.org to arrange.

Sexual Harassment Supervisor Training:

Monday, February 5 – 1 to 2 p.m. at Kent Hospital, Doctor's Auditorium A.

Thursday, February 8 – 1 to 2 p.m. at Women & Infants, South Pavilion Auditorium 2.

Monday, February 12 - 2 to 3 p.m. at Butler Hospital, Ray Conference Center, Back Hall.

Monday, February 26 - 1 to 2 p.m. at Women & Infants, South Pavilion Auditorium 4.

Wednesday, February 28 - 1 to 2 p.m. at VNA, Large Conference Room.

Please register by contacting Meghan LaBranche at MLaBranche@CareNE.org. (Note: since space is limited at some of the locations, please share your top two choices. Meeting invite will be sent via Outlook).

Discovering Unconscious Bias: Implications for Patient Care

All caregivers are invited to attend the next Schwartz Center Rounds™, "Discovering Unconscious Bias: Implications for Patient Care," on **Wednesday, February 14 at 11:30 a.m.** in the Malcolm and Elizabeth Chace Education Center at Women & Infants. Upon conclusion of this activity, participants should be able to:

1. Explain the concept of counter transference and how it can impact patient care.
2. Discuss the importance of self-awareness and our own beliefs when caring for patients.
3. Describe strategies for developing self-awareness.
4. Identify resources available to providers to help support self-awareness.

CurrentCare RI recognizes The Providence Center staff



Pictured from left to right are TPC's Emily Buor, Carol Major, and Amy Malo.

Three Providence Center staff members were recognized last week by CurrentCare RI for being among the top users in the state. For the category, "Most Patient Views (Individuals)," CurrentCare recognized: nurse case manager Amy Malo (second place), registered nurse Emily Buor (third place), and nurse case manager Carol Major (fourth place). TPC as a whole ranked first for "Most Patients Viewed"—out of more than 250 sites across the state—and fifth place for "Most Patients Enrolled (non-hospital category)."

CurrentCare is a free service operated by Rhode Island Quality Institute that allows medical professionals to more easily access a patient's comprehensive record, including lab test results, medications, and doctor or hospital visits. It helps coordination between providers and individuals through shared access of health information.

Learn more at <http://currentcareri.org/Home.aspx>.

CARE NEW ENGLAND

Call for art!

Original work by staff will be the next exhibit in the Malcolm and Elizabeth Chace Education Center at Women & Infants, the 29th in a series funded by a grant from Raymond F. Murphy Jr. and his family in honor of Dr. Walter R. Durkin. The submission deadline is **March 5**. This exhibit is open to all staff in Care New England.

Two concurrent exhibits, each approximately eight weeks in duration, will run from April through August. Up to 40 artworks (20 per exhibit) will be chosen by a jury selection. In addition, two artists will be awarded a two-person exhibit in 2019.

Submissions are limited to two-dimensional work that is framed (or similar mounting), no larger than approximately 24 by 28 inches. They must be the original work of a staff member (paintings, drawings, prints, photographs, textiles) and be available for the duration of the exhibit. One submission per employee.

Exhibitors will be notified by email of their inclusion in the exhibit and information regarding delivery of artwork. Apply online at <http://carenet/wih/upload/ArtExhibitApplication.pdf>. For more information, please contact Nancy Gaucher-Thomas at NGaucherThomas@CareNE.org or (401) 222-0619.



CARE NEW ENGLAND

Show us your red!

Friday is National Wear Red Day, a day when American's nationwide and, we hope, around Care New England will call attention to women's cardiac health by wearing the color red. Go Red for Women is a national initiative to encourage women to join together to increase awareness of the danger of heart disease in women. Too few people realize that heart disease is the leading cause of death for women in the United States. Although heart disease is sometimes thought of as a "man's disease," around the same number of women and men die each year of heart disease in the United States. Despite the increases in awareness over the past decade, only 54 percent of women recognize that heart disease is their number one killer. Almost two-thirds (64 percent) of women who die suddenly of coronary heart disease have no previous symptoms.



So please wear your red and, if so inclined, take team photos showing off your red and send along to Sarah Hurley, at shurley@CareNE.org, so we can share the photos on our Facebook pages. Please send all photos by **2 p.m. on Friday, Feb. 2**.