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“This is the same type of Olympic spirit and dedication I see each and every day here at CNE and throughout every operating unit!”

Good day! It's no secret that New England is a sports mecca. All of us here in Rhode Island are watching intently as our Red Sox sit atop the AL East with only a handful of games to go. While our beloved Pats got off to a rocky start, they followed that up yesterday with a reassuring win. With that in mind I wanted to call your attention to some of our very own all-star performers.

First is the VNA of Care New England which recently received a 100 percent rating on CMS hospice quality ratings. This is a tremendous accomplishment, and I would like to congratulate everyone involved in this program for their tireless work. This type of rating doesn't just happen. It develops over time through leadership, teamwork, and an unyielding focus on patient care. Well done!

I also want to tip the cap to the team from Women & Infants' Swim Across America. This year proved to be another tremendous success, and it was marked by the appearance of a number of past Olympians, including North Kingstown's own, Elizabeth Beisel. Not only did she and so many others turn out for this great event, but she even spent some time visiting with our patients recently.

This is the same type of Olympic spirit and dedication I see each and every day here at CNE and throughout every operating unit!

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VNA achieves 100% rating on CMS Hospice quality measures

Centers for Medicare & Medicaid Services (CMS) recently released their "Hospice Compare" website. The site displays information in a ready-to-use format, showcasing the quality of care each hospice facility provides to its patients. This insight is intended to be helpful and informative to the public by easily allowing users to compare local hospice organizations before selecting a provider.

The VNA of Care New England's Hospice Program performed at the 100th percentile for all seven quality measures reported on by CMS.

If you are interested in referring a patient or would like to learn more about the VNA of Care New England's services, contact (401) 737-6050. See graphic on the next page.

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Quality Measure	VNA of Care New England	National Average
Patient Preferences		
Patients or caregivers who were asked about treatment preferences like hospitalization and resuscitation at the beginning of hospice care.	100%	98.3%
Patients or caregivers who were asked about their beliefs and values at the beginning of hospice care.	100%	93.6%
Managing pain and treating symptoms		
Patients who were checked for pain at the beginning of hospice care.	100%	93.9%
Patients who got a timely and thorough pain assessment when pain was identified as a problem.	100%	77.7%
Patients who were checked for shortness of breath at the beginning of hospice care.	100%	97.3%
Patients who got timely treatment for shortness of breath.	100%	94.6%
Patients taking opioid pain medication who were offered care for constipation.	100%	93.3%

Source: <https://www.medicare.gov/hospicecompare/#profile&pid=411505&previousPages=home>

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Swim Across America raises money for Women & Infants

Last weekend, more than 600 swimmers took to the ocean at Roger Wheeler State Beach for the eighth annual Swim Across America Rhode Island. This swim, the largest in Swim Across America's national network, raised more than \$183,000 (and counting—you can still give online at <http://bit.ly/2eGF7HQ> if you'd like!) for Women & Infants' women's cancer research programs. There were teams from colleges and universities from across New England, schools and swim clubs from around our region, and groups large and small swimming in honor and in memory of someone who has been touched by cancer. Attendees enjoyed meeting Olympians Craig Beardsley, Elizabeth Beisel, Alex Meyer, and Clara Walker. W&I's Program in Women's Oncology providers Drs. David Edmonson and Matt Oliver swam again on the "One Fin Tunas" team.

Lots of excitement was generated before the event too, as Rhode Island's own Olympic swimmer Elizabeth Beisel visited Women & Infants to learn more about the research

that is funded by the monies raised at Swim Across America. She also stopped at the Infusion Center, visiting with staff and patients, sharing stories of her time in the Olympics, and happily allowing everyone to see and hold her silver and bronze medals.

Annmarie Coelho, Sandra Musitano, Robin Souza, Olympian Elizabeth Beisel, Christine Karouz, and Heather Murphy during the recent visit to the Infusion Center.



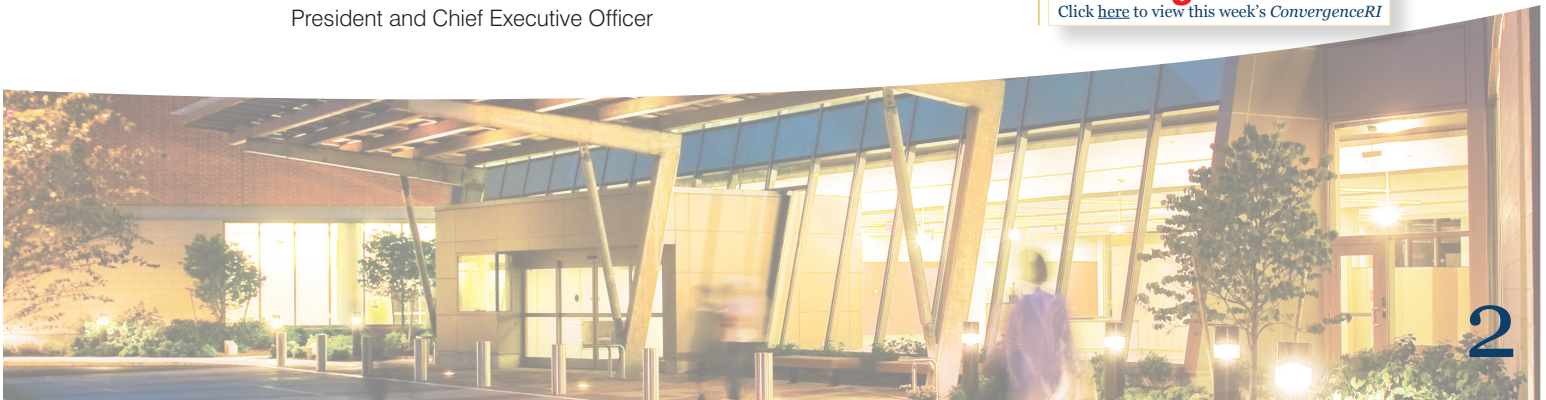
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Thank you and have a great week ahead!

Sincerely,

Dennis D. Keefe

Dennis D. Keefe
President and Chief Executive Officer



Continuum Behavioral Health to open new outpatient location at Butler

Continuum Behavioral Health, the for-profit division of The Providence Center, will open a new outpatient services location on the campus of Butler Hospital this month. The practice will in part replace services provided at Continuum's recently-closed offices at Randall Square in Providence, and will also allow for improved collaboration with Butler Hospital programs.

Heather Lykas, Continuum's director of operations, spoke about a planned partnership with Butler's Transitional Care Center. "We'll be working closely with Butler doctors to treat clients coming out of inpatient treatment to make sure their transition to a lower level of care goes as smoothly possible," said Lykas. "We hope to form more of these partnerships in the future, in an effort to provide more coordinated care for our clients."

The practice will be located in the main Butler Hospital building at 345 Blackstone Blvd, and Continuum hopes to begin accepting new patients at the end of September.

For more information, visit <https://continuumri.com>.



Kathy Falaguerra, RN, receives DAISY Award

Congratulations to Kathy Falaguerra, RN, a nurse on the Women & Infants' Mother/Baby Unit, who was recently presented with the DAISY Award. The award is part of the DAISY Foundation's program to recognize the above and beyond efforts performed by nurses every day.

In nominating Kathy, a first-time mother wrote about how Kathy was instrumental in getting timely treatment for baby whose bilirubin levels were high. She said, "She helped teach my husband and me the 'ins and outs' of caring for a new baby. She helped me nurse the baby endless times, and also taught my husband how to help. Her friendly smile and awesome attitude helped ease all the stress and anxiety we felt about being new parents...Thank you, Kathy, for awesome clinical judgement for our baby—and for being an extraordinary nurse taking care of my baby and me."



Kathy has been a nurse with Women & Infants since 1980.


To nominate an extraordinary nurse who works at any Women & Infants affiliated location or the main hospital, submit an application online at <http://www.womenandinfants.org/daisy-award/> or in person. Fellow providers and patients may nominate a nurse for the award.

Flu vaccination reminder

The flu vaccine is becoming widely available in the community at local pharmacies, physician offices, and outside clinics. If you are vaccinated at one of these community locations, please remember that you must send a copy of your vaccination record to Occupational Health. To ensure your vaccination is recorded at the correct facility, please indicate the following on the form itself, or on a fax coversheet:

- **Your name**, clearly written in large print.
- **Your operating unit** (Kent, Memorial, VNA, etc.)
- **Your role** (employee, volunteer, student, etc.)
- **Your occupation** (nurse, data analyst, physician, etc.)

The fax numbers Occupational Health at each organization are:

- W&I, The Providence Center, and CNE employees fax to (401) 453-7759.
- Kent and CNEMG employees fax to (401) 736-1012.
- MHRI employees fax to (401) 729-3193.
- Butler Hospital employees fax to (401) 455-6575.
- VNA employees fax to (401) 732-6210. 

There will be flu vaccine clinics scheduled at each CNE operating unit beginning in October. Watch for announcements at your facility.

