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together we are transforming the future of health care

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You are the best example of collaboration, and you are a great partner in our important mission! Good day! There has been much discussion of our recent announcement concerning Partners HealthCare. I've highlighted the incredible opportunity that exists with this affiliation, while providing real details as to how it already is working well with our cardiology collaboration that has grown tremendously since it began back in 2009. While our efforts to pursue a definitive agreement with Partners might be the most high profile example of collaboration and community partnership, you can be sure there are many more all around us, throughout the operating units and beyond.

This week I am pleased to be able to highlight some very important work taking place between CNE's workforce development program and our SEIU membership. The synergies that exist here were on display recently in Washington, DC. Our own Jody Jencks and Patrick Quinn teamed up to shine a spotlight on the importance of identifying future talent while working to better train and advance the best and brightest high potential employees.

Another important aspect of the partnership approach to serving our community can be seen in our 2016 Community Benefit Report. This new report highlights how CNE is immersed in our communities, providing care and support, often for those who cannot afford it or may not have easy access. I hope you will take a few minutes to check out the report below to get a sense of this critically important role we play and for which so many rely on us.

This concept of partnership and collaboration surrounds us, on our units, in every department and program of CNE. This is the real reason for our success, accomplishment and great ability to provide care. You are the best example of collaboration, and you are a great partner in our important mission!

As always, thank you for reading and more importantly, thank you for everything you do! Have a great week ahead!

Health care Apprenticeship Accelerator forges workforce collaboration

Jody Jencks, Care New England's director of Workforce Development and Patrick Quinn, executive vice president 1199 SEIU New England presented together at The Healthcare Career Advancement Program (HCAP) Healthcare Apprenticeship Accelerator meeting held in Washington, DC on March 8. In collaboration with Apprenticeship RI and HCAP, Jencks and Quinn emphasized the necessity for workforce partnership between labor and management.

Quinn discussed the union as an extension of a cooperative relationship with workforce development that addresses quality and promotes opportunity for the workforce. He also emphasized the importance of apprenticeship, which supports career ladders and life-long learning while filling the hospital's workforce needs with its own committed employees. Jencks shared from a management point of view how apprenticeship programs value the talent of the workforce and provide an opportunity for high performing, high potential employees.

Apprenticeship is a workforce solution that is adaptive for the rapid change hitting the health care industry. With a labor/ management partnership Care New England is utilizing the apprenticeship model, through the American Apprenticeship Initiative, to target workforce quality, enhance incumbent worker advancement, and address a talent pipeline critical to meeting predicted occupational shortages.

Following the meeting in Washington, DC, Jencks and Quinn worked together to finalize apprenticeship standards to

transform and enhance the current model of medical coding, including competency and certification in ICD-10. This program was successfully approved and registered by the state of Rhode Island at the end of March and is now being recognized as a national model.



Apprenticeship RI, Amy Weinstein; CNE Director of Workforce Development, Jody Jencks; EVP of 1199 SEIU New England, Patrick Quinn; and Health Career Advancement Program 1199, Laura Chenven.

Jody Jencks, Renee Vuz, Donna Sprague, Kathy Rickard, Patrick Quinn and Josue Diaz.

Care New England highlights community outreach and benefits

As a nonprofit organization, the true value of the benefits Care New England provides to the community is seen not only on the corporate balance sheet. It takes place in our facilities every time we offer care to individuals who cannot pay for it. It happens in communities across Rhode Island, eastern Connecticut and southeastern Massachusetts when we bring educational programs to groups of all ages. It is the result of our creative brainstorming and problem-solving, when we devise programs to boost the supply of nurses or roll out technology or construction projects designed to

Sincerely,

Dennis D. Keefe

Dennis D. Keefe President and Chief Executive Officer

address the needs of people in this area. The newly released 2016 Community Benefit Report is based on the most current data available, Care New England's 2014 Schedule H 990 forms. In fiscal 2014, our community benefit totaled \$118.3 million. Care New England's 2016 Community Benefits Report illustrates the ways in which our activities and programs worked to improve the health of the individuals and families in our communities.







Dr. Sonali Pandya receives Unsung Heroine Award

Congratulations to Sonali Pandya, MD, a breast surgeon at Women & Infants' Breast Health Center, who has received the Unsung Heroine Award from Powerful Independent Notoriously Knowledgeable (PINK) Women. Keynote speaker at the awards ceremony was Dana Haseotes, MSW, LICSW, MPH, a social worker at the Breast Health Center.

As an all-women organization on the campus of the University of Rhode Island, PINK strives to empower women to gain influence through community services and deeds. The annual Unsung Heroine Awards offers an opportunity to honor women in the community who have impacted the lives of many and continue to do so with their keen spirits and selfless actions.

Women & Infants hosts 2017 Cancer Survivors Spring Tea

On April 30, 2017, Women & Infants' Oncology Patient and Family Advisory Council sponsored the 2017 Cancer Survivors Spring Tea. Lauren Talbert, RD, CSO, LDN presented "Superfoods: Your sidekicks to help fight cancer." Lauren covered current nutrition recommendations for cancer survivors. This event was well attended by cancer patients, their caregivers and friends. One of the participants said, "Loved how everything was researched based, very important to me." The participants enjoyed healthy refreshments and recipes were provided. The Cancer Survivor's Tea takes place every spring and fall.



Kent Hospital Infusion Center receives donation at the 28th Evans Open Golf Tournament

What began 28 years ago as a celebration to welcome home Robert E. Evans, the father of the Evans family, after spending a warm winter in Florida, has become an annual fundraising golf tournament. Each year a different charity is chosen to be a recipient of the event's donations.

This year the Kent Hospital Foundation gratefully received a \$4,800 donation to be utilized in supplying the Kent Hospital Infusion Center with a new blanket warmer. The blanket warmer was donated in memory of the family's sister, Diane Evans, who was lovingly cared for by the nurses at Kent Hospital.



The tournament committee presenting the check includes: Colleen Hall, Jeriann Evans, Jen Evans, Michael Evans, Justine Evans Carroll, Zane Frattarelli, and Bob Evans. Missing from photo is Karly Evans.

Save the Date! PawSox vs. Red Wings on Friday, June 16 at 7:05 p.m.



Come out and enjoy a family friendly evening at McCoy stadium while also supporting the Rhode Island Stroke Coordinators Network. A donation of \$5 from each ticket to the June 16, PawSox vs. Red Wings game will be donated to the Rhode Island Stroke Coordinators Network to directly benefit stroke survivors. Friday night baseball won't be the only experience; the evening will also include free blood pressure screening, a tribute to the armed services, and fireworks. Fans are encouraged to wear blue in support of stroke awareness.

To purchase tickets visit <u>http://www.ticketreturn.com</u>. Enter **RIStroke** as the username and the password is **pawsox**. There are special tickets available if you, or a loved one, is a stroke survivor. Survivors can contact Karen at (401) 793-4248 or Matt at (401) 721-5173.



TPC's Pawtucket Health Home Team relocates to Armistice Boulevard

Last week The Providence Center's (TPC) Pawtucket Health Home Team moved into a suite at the Boulevard Medical Center, located at 174 Armistice Boulevard. The Health Home program services clients with severe and persistent mental illness with a team-based approach that provides coordination of services and specialized treatment plans.

TPC's Pawtucket Health Home team includes:

- Therapists
- Nurses
- Psychiatrists and/or nurse practitioners
- Case managers
- Recovery specialists
- Peer mentors

Prior to the move, Pawtucket Health Home's specialists were providing care in various locations. This new home base will provide a convenient central location for Pawtucket residents. It will also provide more client-serving room for future growth, as TPC plans on using other space at the facility in the future.

For more information on the Pawtucket Health Home team, please contact manager Kenia Richards at *KRichards@provctr.org.cm*

