# carenews



## In this issue:

















#### Good day!

A little more than a year ago, the Care New England Board created an employed medical group—Care New England Medical Group or CNEMG—a provider-led, patient-centered and professionally managed organization with a common vision to improve the overall health of our community.

to in the past as the Triple Aim—improving the patient experience, improving the health of our populations or community and helping to reduce the cost of health care.

This effort not only involved the task of shaping the framework and governance of the organization, but also establishing a vision for the future ensuring Care New England builds and sustains a network of care that serves our patients and their caregivers across all stages of their lives.

To that end, today the CNEMG employs more than 350 physicians and more than 135 non-physician providers across an array of general medicine practices to specialties and sub-specialties. We continue to focus on recruiting new providers so our patients have a robust selection of highly trained clinicians available as they face important health care choices and decision making.

I strongly believe this focus is key to our broader efforts concentrated on what you might have heard me refer to in the past as the Triple Aim—improving the patient experience, improving the health of our populations or community and helping to reduce the cost of health care.

Also, to that end, increased care coordination across an employed provider practice such as CNEMG enables Care New England to more efficiently deliver the best possible care to our patients, while increasing access to a wide array of services. It allows us to minimize duplication of resources while increasing the scope of collaboration and management across the system. It also provides a clear point of contact to address operational issues

#### continued

encountered during day-to-day practice operations. Once fully implemented, I am confident these structural changes will allow CNEMG to fulfill its mission of providing the highest level of care for patients while remaining economically viable within the new health care landscape.

How have we gotten to where we are today? Throughout 2016, and under the leadership of Jean Butler, chief operating officer; Dr. James Fanale, CNE EVP; and Mike Ryan, VP finance, efforts have been focused on creating the framework of CNEMG. This process has included streamlining business practices and going through the effort to consolidate multiple employment models into a strong and aligned group. As a result, CNEMG has already begun to more efficiently deliver care to the patients of southern New England.

The CNEMG Board of Managers is the governing body of the medical group, charged with ensuring alignment with the goals of Care New England. Dr. Paul DiSilvestro, director of the Program in Women's Oncology for Women & Infants, serves as chair, and Dr. Ana Fulton, CNE's chief of geriatrics and medical director for Integra, our accountable care organization, serves as vice chair. The Board currently consists of 15 physicians. In addition, any CNE Brown chair serves as an ex-officio member of the Board, including Drs. Maureen Phipps and Jeffrey Borkan. The Board membership also includes Dr. Fanale and Joe Iannoni, CFO for CNE. The nominating committee is currently accepting applications from non-physician providers for four Board seats to make certain there is representation and input from this key group of providers.

In addition, there is a committee structure including:

- The Medical Practice and Quality Committee (MPQC) chaired by Dr. Christy Dibble, director of the Center for Women's Gastrointestinal Health at Women & Infants, and Dr. Kate McCleary, a Memorial family medicine/OB physician based in Lincoln, is the vice chair.
- The Nominating Committee.
- The Compensation Committee.

In no small feat, as of January 1, 2017, all employed providers of the Care New England Health System are now employed by CNEMG. I would like to thank all of the providers who have transitioned to be part of the new CNEMG; their assistance and patience has been critical throughout a process that admittedly had a few bumps along the way.

With the CNEMG foundation now established, we look forward to further success as an integrated group while we continue to work to make significant improvements in our clinical, operational and financial results across our ambulatory services.

Have a great week ahead and continue the great work on behalf of each other and the patients and families we serve!

Sincerely,

Dennis D. Keefe

President and Chief Executive Officer

Dennis D. Keefe





Kent's Dr. Ehsun Mirza to attend President Trump's address as guest of U.S. Rep. Langevin

Dr. Ehsun Mirza, a critical care doctor at Kent Hospital who is originally from Pakistan and a leader in Rhode Island's Muslim community, will be the guest of Rep. James Langevin at President Donald Trump's address to Congress on February 28. Langevin is leading an effort to invite guests who have made positive impacts on their communities despite discrimination.

"Diversity makes our nation stronger, and I believe it should be celebrated. I am proud to call Dr. Mirza a friend, and I hope that his presence on February 28 will serve as a reminder to the President that true Americans come in every color and creed—and not all are born here," said Langevin.

Dr. Mirza was born in Pakistan and immigrated to the United States for his residency training after medical school. Now a U.S. citizen, he is trained and board-certified in internal medicine, nephrology, hypertension, and critical care. Dr. Mirza is a social activist who regularly travels internationally to provide relief services and medical care in rural areas of Nepal and Pakistan, and was the recipient of the "Faith Leader of the Year" award from the Rhode Island State Council of Churches. He is also a member of Langevin's Diversity Advisory Committee and of Providence Mayor Jorge Elorza's Muslim American Advisory Board.

"My contribution to American society is honoring the Pledge of Allegiance: To protect and serve the flag of this nation, and the republic and all of its people, without discrimination of caste, creed, race, religion, gender, or sexual preference," said Dr. Mirza.

Sandra Mooradian Memorial Fund makes donation to Program in Women's Oncology

For the past three years proceeds from the annual <u>Sandra Mooradian Memorial Fund</u> fundraising dinner have been donated to Women & Infants. Last week, Melissa Mooradian, Sandra's daughter, was presented with a sertificate of appreciation from Women & Infants in recognition of the

certificate of appreciation from Women & Infants in recognition of the Foundation's donation of \$10,000 each year, totaling more than \$30,000 to date.

The memorial fund was created in 2000 in memory of Sandra, who lost her battle with breast cancer in 1999.

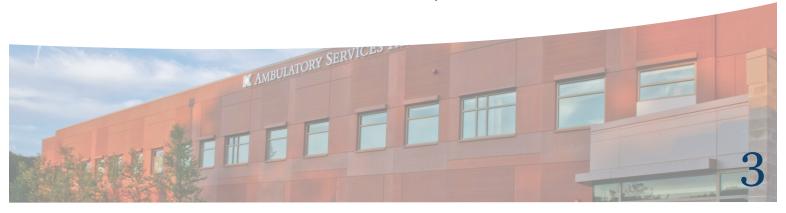
"My mom had treatment at Women & Infants, she spent a lot of time here, and it's very near and dear to us," said Melissa. "Her philosophy was that everyone is going through a struggle, and helping others is the best thing you can do. That's why we still do this event each year, and it's why family and friends still come."

"It's astounding to see the goodwill and energy of the people who obviously loved your mom still coming together nearly two decades later," said Robert D. Legare, MD, co-director of the Breast Health Center, part of the Program in Women's Oncology, in speaking with Melissa. "We are tremendously grateful that you think of us and want to help support our mission of taking the very

Pictured from left to right are: Susan Mouradian, chief philanthropy officer, Care New England; Robert D. Legare, MD, co-director, Breast Health Center, Women & Infants Hospital; Melissa Mooradian, Sandra Mooradian Memorial Fund; and Jack Gold, philanthropy officer for annual giving, Care New England.

best care of our patients, no matter their circumstances, studying and researching breast cancer so we can apply that knowledge to our patients and training the younger doctors who are coming through our center so they can go out and bring that care to patients across the country."

"I'm so appreciative that the money is going to help those in need, to fight the fight, and to help with the research," said Melissa. "There's still a lot more to be done, there will always be more to be done."



#### Leadership development workshops now available

CNE Organizational Development is pleased to offer seven workshops on critical management and leadership skills. These workshops will provide leaders and aspiring leaders the opportunity to refine and enhance current skills, learn new leadership tactics, and share best practices with peers from across the system. All managers are welcome to attend any of the workshops and are invited to encourage high potentials and aspiring leaders from their teams to attend.

For more information or to register for one or more of the workshops, please email Meghan LaBranche at *mlabranche@carene.org* or Jeremy Lopes at *jlopes@carene.org* with workshop title, location and date. For more information, <u>download the 2017 calendar of workshops</u>.

#### Memorial announces spring topics for 'Talks Your Health' Spanish lecture series

Memorial Hospital announced the spring 2017 topics for its popular Talks Your Health lecture series delivered in Spanish by physicians and other health care professionals at will take place Progreso Latino, Inc., 626 Broad Street, Central Falls. All lectures run from 11 a.m. to 12 p.m., and are free to the public.

Upcoming topics and dates include:

- **Menopause** Thursday, March 30, given by Ruben Alvero, MD, director of reproductive endocrinology, Women & Infants Hospital.
- Vertigo Tuesday, April 25, given by Carolina Valencia-Fonseca, MD, internal medicine, Memorial Hospital.
- Insomnia Thursday, May 11, given by Chelsea Graham, MD, family medicine, Memorial Hospital.
- Aging Gracefully Thursday, June 8, given by Alicia Curtin, NP, family medicine/geriatrics, Memorial Hospital.

#### Butler hosts 'The Dilemma of Admitting Patients with Histories of Violence'

In an effort to bring greater awareness and understanding of ethical issues that may arise in clinical work, Butler Hospital's Ethics Committee offers <u>quarterly educational programs</u>. The next program, "The Dilemma of Admitting Patients with Histories of Violence," will be held on Wednesday, March 1 from 12 to 1 p.m. in Ray Hall at Butler.

The program is free but registration is required. Bring your lunch and join in the discussion with your colleagues. To register, please contact Jordan Robison at *JMRobison@Butler.org*.

### Kent and Memorial hospitals to host upcoming community support groups

Kent and Memorial hospitals offer numerous support groups to our community. The following meet throughout the year and are free to attend.

- The Center for Surgical Weight Loss at Care New England
  - **Kent Hospital**: These programs are aimed at helping patients who suffer from obesity and other weight-related diseases achieve an optimal weight and healthier lifestyle. Free information sessions are available for patients and prospective patients. Information sessions are held the first Tuesday of every month at Kent's Doctors' Auditorium from 6 to 8:30 p.m. The next two sessions will be on March 7 and April 4.
  - Memorial Hospital: Free weight loss surgery seminars are held on the second Tuesday of each month in the Sayles Auditorium, 111 Brewster St., Pawtucket, from 6 to 8:30 p.m. The next two sessions will be held on March 14 and April 11.



#### continued

- The Stroke Center
  - **Kent Hospital:** The Stroke Center hosts a monthly stroke support group for all members of the community who have survived a stroke, are at risk of a stroke or are caregivers for someone who has undergone a stroke. The next two meetings will take place at Kent, 455 Toll Gate Road, Warwick, on Wednesday, February 22 and March 29, from 1 to 2:30 p.m. at the Trowbridge Building, room 102/103.
- Amputee Support Group
  - **Kent Hospital:** Kent, along with the New England Amputee Association, hosts informational group meetings for amputees and families on the fourth Wednesday of each month. The next meetings will be on Wednesday, February 22 and April 26, from 4:30 to 6 p.m. at Kent Hospital Outpatient Rehab, 1351 South County Trail, Building 2, Suite 200, E. Greenwich, RI.
  - **Memorial Hospital:** Similar meetings, also with the New England Amputee Association, are held in Memorial's Outpatient Rehabilitation Unit, 111 Brewster St, Pawtucket. The next meetings will be Wednesday, March 29 and May 31, from 4:15 to 6 p.m.
- Breast Cancer Support Group
  - **Kent Hospital:** Group meets every second Thursday of the month, from 6:30 to 8 p.m, at Kent Hospital's Breast Health Center. The next meeting will be held on Thursday, March 9. It is an informal, ongoing group, bringing people together to share their experiences and provide comfort and help.

#### Announcing the 19th Annual Care Awards

It's time for the 19<sup>th</sup> annual CARE Awards where Care New England will continue the tradition of honoring outstanding projects that improve customer service in one or more of the CNE organizations. Awards are presented in five categories: Excellence in Customer Satisfaction (clinical and nonclinical), World Class Workforce, Bridge Builder, Future Vision, and People's Choice. Recognition and cash prizes for winning projects are presented at the annual celebration held on Tuesday, June 6 at 2:30 p.m. on the Butler Hospital campus. Applications are being accepted via <a href="mailto:carenet/careawards">carenet/careawards</a>, now through March 6, 2017.



#### Learning to live a heart-healthy lifestyle

Heart disease remains the leading cause of death in this country, with someone dying from it every 37 seconds. With that in mind, make this the year you put good healthy habits into practice. Visit the Care New England blog site, Talks Your Health to learn more.

