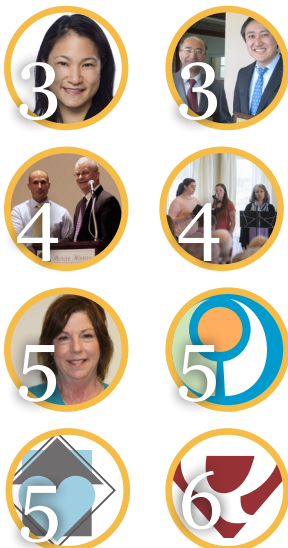


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“Just what is the role of hospitals—and how far can they go holding a patient? In view of the stringent privacy laws around mental health treatment, what can friends and family members do to help a loved one in crisis?”

In this issue:



Good day!

The tragic stabbings that occurred in Taunton last week once again raised the question about the link between mental illness and violence. Although studies have shown time and again that “the contribution of people with mental illnesses to overall rates of violence is small¹,” the pleas of the alleged assailant’s family members suggesting that something could have been done to prevent this tragedy has echoed in the community.

Just what is the role of hospitals—and how far can they go holding a patient? In view of the stringent privacy laws around mental health treatment, what can friends and family members do to help a loved one in crisis?

The local media turned to our experts from Butler Hospital last week for answers to these vexing questions. Dr. James Sullivan, chief medical officer at Butler, and Debora Heidtman, RN, MHA, director of nursing and patient assessment at the hospital, provided guidance to our community. In recapping some of their information here, I hope we can all share in the responsibility of shedding light on the facts around treatment for mental health and addiction issues.

First and foremost, let’s all work to dispel the notion that we can stem the tide of violence in society by blaming, indicting or in some way isolating those who are afflicted with psychiatric disorders. It has been shown through numerous studies that there is little relationship between mental health disorders and violence or other forms of breaking the law.

Yet, there are certainly cases where law enforcement or emergency response officials become involved bringing people to our emergency department—sometimes as a result of a 911 call. We consider the police our allies in helping to keep people safe

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and providing treatment to people when there is a perception of danger. In some cases, they may call us to assess what is needed for a specific situation. It is here that the expertise and training of the Patient Assessment Team at Butler provides guidance on the appropriate level of care needed. The evaluation determines whether a hospital stay is required for further monitoring of the patient, an intensive treatment plan is needed and where those services may be provided, a lower level of monitoring and treatment through a community-based outpatient program, or referral back to primary care for a follow up assessment.

In Rhode Island, state laws allow for clinical teams to require a period of evaluation at the hospital for incidents that need more comprehensive monitoring or a longer period of time to assess the condition and ongoing status of the patient. Laws of this kind vary from state to state.

But one of the laws common to all states is protection of patient privacy—and generally privacy protections around the treatment of mental health and behavioral issues are more stringent than even those we are familiar with around HIPAA. Sometimes what appears to be a lack of information may make families feel powerless in understanding and supporting a patient undergoing evaluation or treatment. Yet, at Butler, a hallmark of our care is the premise that no one needs to worry alone whether it is someone seeking care, a care provider seeking guidance, or a family member seeking help for a loved one.

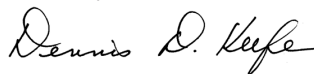
So, in the face of a loved one's crisis or ongoing problems, what can family members or friends do?

- When faced with helping someone who is despondent, depressed or expressing concerns of self-harm or harming others, reach out for professional help.
- Call Butler Hospital's Patient Assessment Services, which are available 24 hours a day, 7 days a week. Call your local behavioral health center or the person's physician or therapist. Call 911.
- At Butler, the acuity of the situation is assessed and then guidance of what is the appropriate level of care is offered.
- Health care providers are bound by patient privacy laws which limit how much information we are able to share.
- Someone seeking care for someone else is able to say, "I know you may not be able to provide me with specific information, but what I want you to know about the current situation is..." From there the clinician is able to ask some questions, assess the situation and provide guidance.
- Illness is uncertain and clinicians do the very best they can based on their training and their experience regardless of whether they are addressing a cardiac or psychiatric event.
- The very nature of the illness whether its depression, anxiety or psychosis may keep people from getting help for their illness.

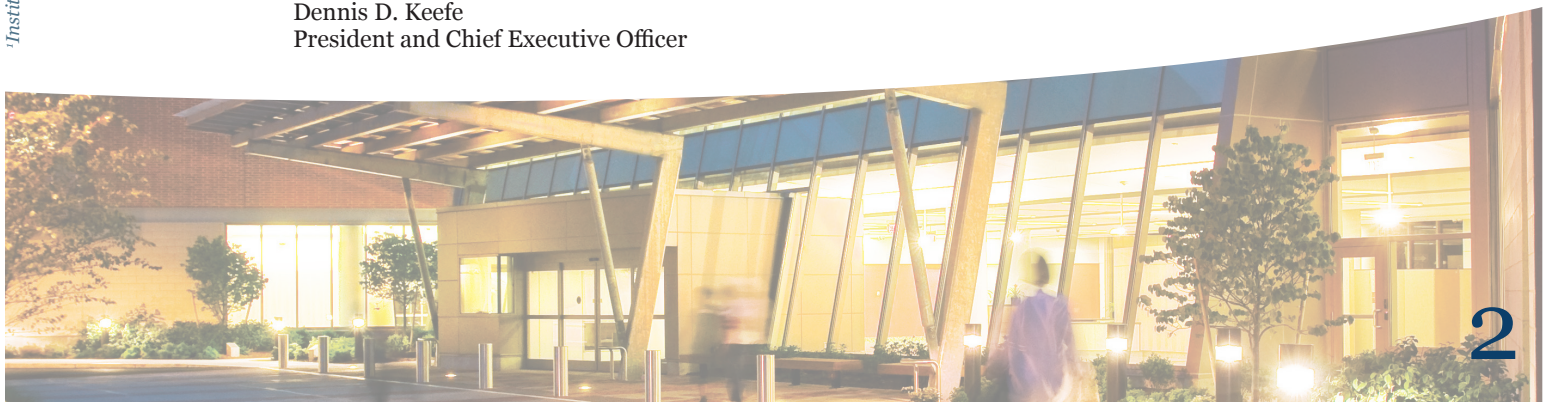
The goal at Butler—and The Providence Center, as well as across Care New England—is to be respectful of the law, our patients, their families and the community. Central to that respect is separating fact from fiction. We can all be advocates for improved understanding of mental health and addiction issues and enlightened care for those in need of help.

It is Mental Health Awareness month. Do your part!

Sincerely,



Dennis D. Keefe
President and Chief Executive Officer



Dr. Vivian Sung to serve as president of Society of Gynecologic Surgeons



Vivian W. Sung, MD, FACOG, a board certified urogynecologist in the Division of Urogynecology and Reconstructive Pelvic Surgery (<http://womenandinfants.org/services/urogynecology/index.cfm>) at Women & Infants Hospital and an associate professor of obstetrics and gynecology at The Warren Alpert Medical School of Brown University, has been named president of the Society of Gynecologic Surgeons (SGS).

The mission of the Society of Gynecologic Surgeons is to promote excellence in gynecologic surgery through acquisition of knowledge and improvement of skills, advancement of basic and clinical research, and professional and public education.

“There is something truly unique about the members of the Society of Gynecologic Surgeons and their commitment to fostering the growth of other gynecologists,” said Dr. Sung. “I am excited and proud to serve this Society as we work together to advance the SGS’s mission to promote the highest standards for gynecologic surgical care.”

Dr. Sung is the principal investigator of the Pelvic Floor Disorders Network (PFDN) grant awarded to only eight sites across the country by the National Institutes of Health, including Women & Infants Hospital. The network is studying innovative, non-surgical and surgical treatments for women suffering from urinary incontinence, pelvic organ prolapse and fecal incontinence.

A resident of Providence, Dr. Sung is a graduate of Tufts University School of Medicine and completed her residency at Magee Women’s Hospital at the University of Pittsburgh School of Medicine. She completed a dual fellowship in female pelvic medicine and reconstructive pelvic surgery, and epidemiology and clinical trials at Women & Infants Hospital/Brown University.

Memorial Hospital physicians honored for outstanding teaching by Brown Medical School

The Warren Alpert Medical School of Brown University Department of Medicine recently honored eight physicians with the Beckwith Family Award for Outstanding Teaching, including distinguished doctors from Memorial.

Honored were Memorial’s Taro Minami, MD, FACP, FCCP, director of simulation and ultrasound training, fellowship site director, Pulmonary and Critical Care Medicine Division of Pulmonary, Critical Care and Sleep Medicine, and assistant professor of medicine (clinical) at The Warren Alpert Medical School of Brown University, and Sajid Saraf, MD FACP, director, Internal Medicine Clerkship Program, associate program director, Internal Medicine Residency Program, and assistant professor of medicine (clinical) at Alpert Medical School.

The Beckwith Family Research and Education Fund was established at Brown through generous gifts from the Beckwith Family Foundation. The endowment fund is used to support the education and research mission of the Department of Medicine, with an emphasis on the education and training of medical residents.

Each year, the fund supports the presentation of the Annual Alpert Medical School Department of Medicine Beckwith Family Awards for Outstanding Teaching. This award recognizes superb teaching by its faculty. Recipients are nominated and chosen by students, residents, physicians, program and course directors in the Alpert Medical School Department of Medicine. Each winner was presented with a plaque and a cash prize.



Jeremy Lopes honored as CNE MVP

For the eighth year, Care New England has honored an employee who represents the best of the best across our corporate departments. This year the MVP of Care New England is Jeremy Lopes from CNE Human Resources. He was nominated by peers and ultimately selected by a multidisciplinary committee. Here's what his fans had to say:

"He lives the values of our organization and is instrumental in the development of many. He is polite, respectful and well versed."

"He is a talented individual who generously offers his skills and expertise. He holds people and teams accountable and drives them towards clear outcomes. He is reliable and dependable."

"He simply goes above and beyond, exemplifies professionalism and is a tremendous asset to CNE. He is one of our best and brightest and without a doubt an MVP."

Jeremy joined Care New England two years ago and serves as senior employee development specialist.

Also honored at the Care New England Employee Recognition event held last week were seven other employees nominated for the MVP honor:

- Tracy Hitte, Revenue Cycle
- Cheryl Smith, Information Services/EPIC
- Susan Perry-Prive, Occupational Health
- Robert Riley, Information Services
- Clint Whitman, Information Services
- Colleen Chace, Information Services
- Jason Rowe, Information Services



VNA of Care New England Hospice holds spring memorial ceremony

The VNA of Care New England Hospice Program held its annual spring hospice memorial at the Warwick Country Club, on Tuesday, May 10. This celebration of life included candlelight, music, and sharing memories through photographs and remembrances for individuals who have lost loved ones.

"The remembrance gathered members of our community together for a wonderful, warm and caring tribute to lost loved ones," said Kathleen Peirce, vice president of clinical operations, executive director, chief nursing officer, VNA of Care New England. "The VNA of Care New England is dedicated to the care and comfort of our patients and their families and this event is always a rewarding and meaningful way for us to help further capture the memory and spirit of these very special people."

Music was provided by the Ocean State Women's Choir.



Hospice Care at VNA of Care New England includes an expert team of nurses, nurse practitioners, home health aides, social workers, a chaplain, physician, pharmacists and volunteers. Hospice is the most appropriate treatment option when an individual has made the decision to discontinue medical treatment and when expert symptom management that may include physical, emotional and spiritual support becomes the goal for someone with a life-limiting condition.

Care can be provided wherever the patient currently resides whether it be at home, a nursing home, assisted living, or a residential care facility. The care provided focuses not only on the patient but their family as well. For more information, please visit <http://vnacarenewengland.org>.



Cranston nurse recognized with Kent DAISY Award

Kent Hospital recently presented Cynthia Kelly, RN, BSN, 3 South unit, the spring 2016 DAISY Award. The award is part of the DAISY Foundation's program to recognize the above-and-beyond efforts performed by nurses every day.



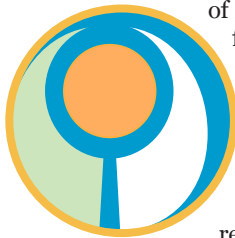
Cindy was nominated by a patient, who wrote, "Cindy went out of her way to accommodate my needs. Though I am very independent and had an isolation room, she prepared written material on meds and procedures I inquired about. When she learned I didn't sleep because of a soft, squishy mattress, she looked into something more appropriate. She encouraged my questions and requests for help. Kind words of encouragement can go a long way when you are chronically ill and alone."

"It is a pleasure to recognize Cynthia for all of her hard work and dedication to her patients and Kent Hospital," said Rebecca Burke, RN, MS, NEA-BC, senior vice president of patient care services, chief nursing officer at Kent Hospital. "In the nomination that Cynthia's patient wrote, it is conveyed that Cynthia certainly goes out of her way to make her patients happy and the appreciation from her patients is apparent. High-quality patient care is a top priority here at Kent and Cynthia demonstrated that. Thank you Cynthia."

The not-for-profit DAISY Foundation is based in Glen Ellen, CA, and was established by family members in memory of J. Patrick Barnes. Patrick died at the age of 33 in late 1999 from complications of Idiopathic Thrombocytopenic Purpura (ITP), a little known but not uncommon auto-immune disease. The care Patrick and his family received from nurses while he was ill inspired this unique means of thanking nurses for making a profound difference in the lives of their patients and patient families.

If you would like to nominate an extraordinary nurse that you encountered at Kent Hospital, you can submit an application to <http://kentri.org/daisyaward> or in person. Fellow providers and patients may also nominate a nurse for the award.

TPC receives RIDE support for 3 Pre-K classrooms



The Providence Center's Imagine Preschool has received funding from the Rhode Island Department of Education to relocate and expand its Imagine Preschool. Imagine, an inclusive preschool for children three to five years old, was formerly located at the Community College of Rhode Island's Knight Campus in Warwick. TPC began to explore other location options for Imagine when CCRI informed them they had other plans for the space, and applied to the Rhode Island Department of Education Pre-K Education program.

TPC was awarded support for three Pre-K demonstration classrooms, to be located at its 520 Hope St. Providence location. Over the next few months TPC will work to make renovations to accommodate the three new classrooms, and Imagine is scheduled to re-open in Providence by August 15.

VNA of Care New England to hold second nursing in the community seminar

The VNA of Care New England's second *Nursing in the Community Seminar* will be held Wednesday, May 18, from 4 to 7 p.m. at the Kent Hospital Doctors' Auditorium. The seminar is eligible for one contact hour.

Guest speaker, Diane Coccozza Martins, PhD, RN, associate professor, University of Rhode Island College of Nursing, will lead the continuing education program from 5 to 6 p.m. The seminar is open to the community and employees looking to learn more about home health nursing. For more information, please visit <http://vnacarenewengland.org/nursing>.



Every Person, Every Time Webinar Update

Thank you to all who have completed the 2016 Every Person, Every Time webinar. The feedback on the 25-minute webinar has been very positive.

We have made headway in achieving our completion goal of 80 percent, but we still have a ways to go. To date, our participation rates are:

Butler	220 of 998 completed (22.0%)
CNE	222 of 762 completed (29.1%)
Kent	1,235 of 2,130 completed (57.9%)
Memorial	144 of 1,121 completed (12.84%)
VNA	180 of 305 completed (59%)
Women & Infants	901 of 2,572 completed (35%)

Total for System 3,062 of 8,612 completed (35.8%)

If you have not yet completed the webinar, please do so by Tuesday, May 31.

To access the webinar, click on this link, scroll to the bottom of the page and select your OU's NetLearning or Portal link: <http://carenet/servicerecovery.cne>

