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“This is a program that will provide a huge impact in the community and surely many say the same of Dr. Baute’s tireless efforts.”

Good Day!

In this issue:



There is a line in what became the production “My Fair Lady,” that the difference between a lady and a simple flower girl lies not in how they behave, but rather, in how they are treated. Quite simply, people behaved and performed better when working with Dr. Robert Baute, because of how he treated them.

Those kind and true words were shared by Dr. Hub Brennan, former president of the Kent Hospital Medical Staff, on the occasion of the dedication of Kent’s brand new cardiac catheterization lab last week.

The lab is named after Dr. Robert E. Baute, who was instrumental in early efforts to grow Kent’s cardiology program, while helping to pave the way for the existing angioplasty program. Dr. Baute gave more than 35 years of dedicated service to Kent Hospital. Beginning his career as an internal medicine physician in private practice, he went on to become the hospital’s medical director and then served a 10-year term as president and CEO. Through his years of tireless effort, dedication, clinical care and leadership, Dr. Baute led Kent Hospital to a new level of health care service, accessibility and expansion.

So in the words of Dr. Brennan, “How fitting then, that the hallways of the house that Bob built, bear his name.” And specifically, this state-of-the-art facility, which will be instrumental in saving lives.

The lab was constructed at a cost of \$4.5 million after Kent received approval from the Rhode Island Department of Health in March 2015, to develop and implement a coronary angioplasty program. Kent began offering elective coronary angioplasty in August 2015 and to date has performed nearly 200 procedures with no major complications. Emergency angioplasty is expected to begin in the very near future.

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Briefly, coronary angioplasty, also referred to as PCI (percutaneous coronary intervention), is a procedure that opens a blocked coronary artery by inflating a balloon and stent in the diseased artery. It is often used for patients suffering from a sudden heart attack. Angioplasty is also effective in relieving symptoms among more stable patients who experience chest discomfort or angina due to coronary artery disease.

For patients having a heart attack, a reduced waiting time for care—20 minutes and even 10 minutes—is an enormous amount of time and can be the difference between someone living or dying. Patients residing in both Kent and Washington counties will see a significant improvement in outcomes from heart attack because of decreased transport and transfer times to treatment.

Of the clinical importance of this new facility, Chester Hedgepeth, III, MD, PhD, executive chief of cardiology at Care New England said, “The opening of this new cath lab is vitally important to Kent’s service area which represents more than 300,000 people. During the past year we have successfully offered elective angioplasty and vastly improved the health and well-being of many people.”

Michael Dacey, MD, Kent Hospital president and COO, helped to bestow the honors. “On behalf of Kent Hospital and Care New England, it is a pleasure and honor to officially recognize Dr. Baute for his tireless work both clinically and in shaping the course of Kent Hospital over many years. The dedication of this cath lab will stand as a lasting tribute to someone who means so much to the community and our hospital.”

Dr. Dacey also recognized Sandy Coletta, COO, Care New England, as well as physicians and the tireless work of the nursing staff and so many others in successfully implementing this critical new program.

Clearly, this is a program that will provide a huge impact in the community and surely many say the same of Dr. Baute’s tireless efforts. So in closing, I thought it best to leave you with Dr. Baute’s own words, those of a gentleman doctor who is devoted to his family, community and the ongoing pursuit of high quality care at Kent Hospital.

“This program is a culmination of a vision that began more than 20 years ago. Our commitment is to provide comprehensive and high quality cardiac services to our community. I’m so pleased that it has come to fruition and know it will provide a benefit for cardiac patients over generations. I am deeply grateful and humbled that the new facility will bear my name.”

May Dr. Baute’s dedication, kindness and humility serve as an inspiration to all of us this week!

Sincerely,

Dennis D. Keefe

Dennis D. Keefe
President and Chief Executive Officer



Top: Unveiling the new Robert E. Baute, MD Cardiac Catheterization Laboratory are: The Hon. Scott Avedisian; Herbert Brennan, DO; Robert Baute, MD; Barbara Hoak; Edward Thomas, MD; Michael Dacey, MD, president and COO; Chester Hedgepeth, MD, PhD; Rebecca Burke, RN, senior vice president and chief nursing officer; Joseph Spinale, DO, senior vice president and chief medical officer

Bottom: Proud staff of the new cardiac cath lab at Kent celebrated its formal dedication last week.

ConvergenceRI
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VNA of Care New England joins in recognition of Dr. Baute

The VNA of Care New England recently recognized Dr. Robert E. Baute for his work in quality improvement and to his many contributions to the VNA over the past 17 years. Dr. Baute's history with the VNA started when he served on the VNA Board of Directors from 1999 through 2011. He also served on the Professional Advisory Committee, which was the quality committee for the VNA, for the same time period. This quality committee transitioned into the Customer Service and Quality Improvement Committee in 2010, and Dr. Baute was named one of the co-chairs.

Kathy Peirce, vice president of clinical operations, executive director, chief nursing officer, VNA of Care New England, said, "Dr. Baute was instrumental in bringing the VNA into the Care New England System. He always saw the value of the VNA and all of us appreciate his confidence in the VNA and the services we provide. Throughout this time, Dr. Baute has been a strong clinical resource and a quality champion. I feel as if he always keeps us on our toes. He even samples the VNA services by referring family and friends to us!"

Paula Foster, RN, infection control/occupational health specialist, VNA of Care New England, also offered some words on Dr. Baute saying, "Back in 1976, I started at the VNA as a new home care nurse and Arctic/West Warwick was my assigned tract. I had a patient one day who had a change in status with increased lung congestion, rales, edema in her ankles and feet and shortness of breath. I called her physician's office, Dr. Baute's office, to report this change and he wanted to see her that day. The next day, my supervisor called me in her office to tell me the Dr. Baute had called to thank me for my astute assessment, and that the patient was indeed in congestive heart failure. I have never forgotten how impressed I was with him back when I was 24 years old, that he took the time to talk to my manager, and how grateful I was as an impressionable new nurse. It meant a lot and after 40 years I am still impressed with Dr. Baute."

At this month's VNA Quality Improvement Committee meeting, Dr. Baute was given a special gift from VNA staff and recognized for his dedication.



Robert E. Baute, MD; Kathy Peirce, vice president of clinical operations, executive director, chief nursing officer, VNA of Care New England; and Cindy Bielecki, director of quality improvement, VNA of Care New England

Women & Infants accepted into American College of Nurse-Midwives Reducing Primary Cesareans Project



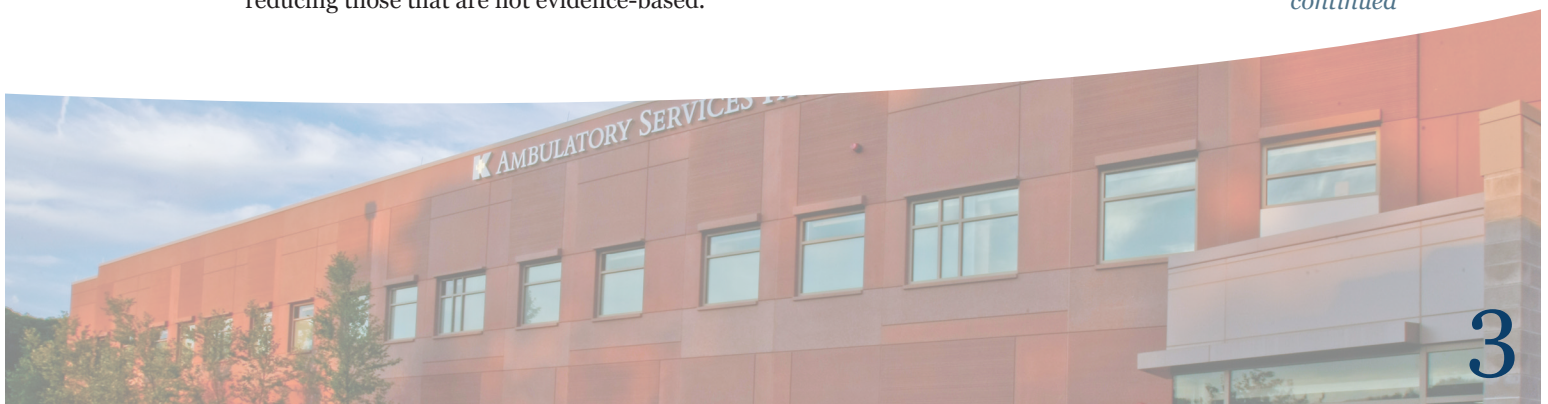
Approximately one in three pregnant women in the U.S. delivers babies by cesarean delivery. While cesarean delivery may be life-saving for the mother, the baby or both, the rapid increase in cesarean birth rates over the past decade raises concerns that this type of delivery may be overused.

Women & Infants has been accepted into the American College of Nurse-Midwives (ACNM) Reducing Primary Cesareans Project (<http://birthtools.org/Reducing-Primary-Cesareans>). Women & Infants is working with other hospitals from across the U.S. and ACNM to improve healthy outcomes for mothers and families by focusing on reducing the incidence of first cesarean sections in low-risk women who have never given birth.

"Our team of academic and community-based midwives is thrilled to champion this interprofessional opportunity to strengthen our current knowledge of what promotes healthy labor and birth," said Liz Howard, PhD, CNM, FACNM, director of nurse midwifery. "As providers, midwives possess considerable expertise in physiologic approaches to the care of women during childbirth. We look forward to working with others both here and around the country to identify the optimal care practices that will lead to a reduction in the cesarean section rate."

The Reducing Primary Cesareans (RPC) Project is part of the ACNM Healthy Birth Initiative® (HBI), a long-term effort with representatives from leading maternity care organizations. HBI focuses on preserving normalcy by promoting evidence-based practices that support a healthy birth based on a pregnant woman's own physiology. The HBI works to encourage a consistent approach to birth practices and is focused on reducing those that are not evidence-based.

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Funded by the Transforming Birth Fund (<http://transformingbirth.org>), the RPC Project builds on the HBI by offering unique opportunities for maternity care professionals and health systems to initiate action steps known as bundles. When implemented, these bundles prompt hospital system change that is aimed at reducing the incidence of primary cesarean births in the United States, which has continued to increase without associated improvements in health outcomes for mothers and babies.

Women & Infants will work with the multidisciplinary Reducing Primary Cesareans Quality Improvement (QI) expert panel and ACNM staff to identify areas of improvement and track process and outcome measures to demonstrate improvement in readiness, assessment, reliable and appropriate care, recognition and response, and systems learning. Women & Infants will implement at least one of three bundles, based on a data-driven analysis of the major cause of first cesarean in low-risk women at that hospital:

- Improving Care and Comfort in Labor
- Promoting Spontaneous Progress in Labor
- Implementing use of Intermittent Auscultation as the Standard for Fetal Assessment

Dr. Maureen Phipps said, “We look forward to working with ACNM and the multi-hospital quality collaborative, and feel proud of the role we will play as champions of fewer cesarean births.”

Awards given for high survey participation at Memorial

Clinical leadership at Memorial Hospital recently recognized the departments with the highest employee participation in the 2016 Safety Culture Survey. Each department received a certificate of accomplishment at the recent management team meeting and pizza parties will be scheduled for each team in the near future.

Pictured, from left, are: Diana Wantoch, MBA, RN, CPHQ, risk manager at Memorial; Deb Allen, manager of central processing; Gina Demou, manager of diagnostic imaging; Brian Willis, manager, facilities management; and Eileen Dobbins, RN, BSN, MBA, senior vice president/CNO patient care services. Not pictured is Helen Rock, manager of the Internal Medicine Clinic.



‘Signed... Sealed... Delivered!’ raises \$476,640 for Women & Infants Hospital

On Saturday, October 15, approximately 350 guests joined together for “Signed, Sealed, Delivered,” an event that raised more than \$476,000 for Women & Infants Hospital’s Labor, Delivery and Recovery (LDR). The event was held at Café Nuovo in Providence and featured a fabulous evening of Motown musical entertainment performed by the Shadows of the 60s musical group and celebrity DJ J.J. Wright.

“We are honored to have the support of so many generous sponsors and donors who we thank for their commitment to Women & Infants and to the women and newborns of our community,” said Women & Infants President and Chief Operating Officer Mark Marcantano in his remarks. “The dedication of our event sponsors is essential in order for Women & Infants to continue its legacy of care and innovation.”

The evening’s contributors included Platinum Sponsor CVS Health, Solid Gold Sponsors Cox Business, Women & Infants departments of Obstetrics and Gynecology and Pediatrics, and Grammy Sponsors NOW Delivery, Rhode Island Medical Imaging, Southern New England Healthcare for Women, Bernie and Heidi Buonanno, Malcolm G. Chace Jr., Cynthia B. Patterson, Jack and Judith Remondi, Joan and Paul Sorensen, and the Women & Infants Medical Staff Association.

Close to 9,000 babies are born at Women & Infants Hospital, most in one of 19 private rooms or one of three dedicated Cesarean birth rooms. A team of nurses, midwives, physicians and other caregivers

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Pictured from left to right are event co-chairs Oliver and Martha Bennett, and Paula and Kevin McNamara. Not pictured are Heidi and Bernie Buonanno.



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provides a wide range of services, ranging from a home-like experience in the Alternative Birthing Center to intensive monitoring by specialists for high-risk pregnancy and delivery.

Maureen G. Phipps, MD, MPH, chair and Chace-Joukowsky Professor of Obstetrics and Gynecology and assistant dean for Teaching and Research in Women's Health at The Warren Alpert Medical School of Brown University, professor of epidemiology at the Brown University School of Public Health, and chief of obstetrics and gynecology at Women & Infants Hospital and Care New England Health System, thanked guests for supporting the program's expansion and stated, "We are raising funds that will ensure the very best environment for the women and families who choose to deliver their babies at Women & Infants Hospital. Our plan is to transform our current LDR into a state-of-the-art setting, a place where there is comfort and caring at all times, and the very best technology and talent are always available."

The Providence Center's Circle of Stars Raises \$167,000

On October 18, The Providence Center held its annual "Circle of Stars" fundraiser at the Rhode Island Convention Center, where more than 200 people gathered and helped to raise more than \$167,000 for The Center's 60+ mental health and substance use programs. This year's honoree was the law firm Chace Rutenberg & Freedman, LLP, recognized for their tremendous level of commitment and philanthropic generosity to the community.

TPC's President, Dale Klatzker, PhD., talked about the Center's strategy "to innovate, develop radically different new ways of working, and launch new programs that meet the needs of our patients in ways that 'disrupt' the marketplace."

Jonathan Goyer, an employee of Anchor Recovery Center, closed out the evening with a moving personal account about his own struggles with the disease of addiction. "If it wasn't for the use of Narcan, and for the dedicated staff at The Providence Center giving me the right supports at the right time, in the right way, I wouldn't be alive," said Goyer.

Goyer now manages the Anchor MORE program, a mobile outreach team that connects those suffering from addiction with recovery supports all around Rhode Island. "I'm dedicated to paying it forward to all those who haven't yet found recovery," said Goyer.



Dale Klatzker pictured with Chace Rutenberg & Freedman, LLP's Don Wineberg

A Gallery Affair to support Butler Hospital

The Butler Hospital Foundation is hosting A Gallery Affair, a reception to benefit the hospital. It's being held at the Providence Art Club on the evening of November 9. In addition to having beautiful artwork and a silent auction, the event will honor two award recipients. G. Wayne Miller, a writer for *The Providence Journal*, is receiving the Lila M. Sapinsley Community Service Award. Dr. Robert Westlake, a psychiatrist and Butler Hospital alumni, is also being recognized as the Corporation Member of the Year. To learn more or purchase a ticket, visit <http://www.foundation.butler.org/a-gallery-affair>. 