

# carenews

together we are transforming the future of health care

september 14, 2015  
volume 5 | issue 37



“Your collective input will help to determine where we are as an organization, where we want to be, and how we get there.”

Good day!

Webster’s dictionary defines “opportunity” as a set of circumstances making it possible to do something at a specific point in time. With Care New England’s “Employee Voice Survey” launching on September 28, I am strongly encouraging our entire workforce to complete this brief and confidential survey and take advantage of this vital opportunity to share your opinions and to improve the workplace environment for you and your colleagues.

Gaining information about how employees perceive Care New England is important to improving the everyday environment of our workforce of nearly 9,000, but is also a meaningful opportunity for Care New England to position itself for the future as part of a fast-paced and ever changing health care environment. The information shared by employees at all levels of our organization will help to guide efforts to ensure the long-term success of our system and help Care New England improve as a desirable place to work. Your collective input will help to determine where we are as an organization, where we want to be, and how we get there.

Think back to the exercise we undertook two years ago when we redefined the Care New England ACT values of Accountability, Caring and Teamwork. We learned these were the values you thought important—and where you thought we were living up to our values and where we had room for improvement. Without this input, we would not have ended up in a place that was a true reflection of the values—and later the mission and vision—that you hold in esteem. Your feedback made the difference!

You have that opportunity again through CNE’s “Employee Voice Survey.” It consists of 29 questions, plus two which are open ended, including:

- What do you like most about working for this organization?
- What do you like least about working for this organization?

continued

## In this issue:



*continued*

Other questions will focus on the amount of stress you feel about your job, whether or not you would recommend CNE as a good place to work, and how confident you are in the leadership of CNE's senior management.

Please keep in mind that the survey technology is structured to assure that all responses are confidential. The web-based survey does not track back to any individual computer. Employees will click on an open link enabling them to take the survey either at work or from home.

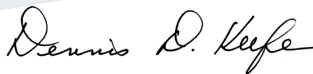
The survey will be open from September 28 to October 12, 2015. A Portuguese version of the survey will also be available. We will promote information about this "Employee Voice Survey" through **carenet**, staff meetings, all-users emails, and a variety of other communication efforts.

This is an important time in the life of Care New England. Please take the opportunity to tell us what you think.

In the meantime, please continue the great work you are doing for our patients and families as well as for each other. The ACT Values we developed as an organization are more important than ever as we work toward a strong future together.

Have a great week ahead!

Sincerely,



Dennis D. Keefe  
President and Chief Executive Officer



## Care New England receives federal funding for apprenticeships

As part of a federal initiative to help expand the middle class through education and job training, last Wednesday, September 9, the President, the First Lady, Dr. Jill Biden, and Secretary of Education Arne Duncan of the U.S. Department of Labor announced the awarding of some \$175 million in American Apprenticeship grants to programs across the nation. Among the recipients—and the only Rhode Island awardee—was The Providence Plan, and Care New England is part of this consortium to create opportunities for 1,200 Rhode Island residents. With support of the \$5 million Providence Plan grant, we will join with CVS Health and Atrion to create newly registered apprenticeships in advanced manufacturing, information technology, defense, health care, and marine industries and to have at least 30 percent of the new apprentices come from underrepresented groups. Specifically, Care New England was awarded \$750,000 to train individuals as desktop/application analysts, EPIC application analysts, ICD-10 coders, community/home health nurses, specialty nurses, and licensed chemical dependency professionals.



The \$175 million American Apprenticeship Grants represent the single largest investment to date to expand U.S. apprenticeships and make these proven training opportunities available to more workers and employers. These grants are part of a broader commitment from the Department of Labor to create more opportunities by advancing job-driven training initiatives that help American workers acquire the skills they need to succeed in good jobs that are available now. The 46 grantees have each committed to expanding apprenticeship programs in new and growing industries, to align apprenticeships with further education and career advancement, and to scale proven apprenticeship models that work.

*continued*





*continued*

The Department of Labor reports that hands-on apprenticeships, where workers earn and learn at the same time, are a proven path to good, secure middle-class jobs. In fact, 87 percent of apprentices are employed after completing their programs, with an average starting wage above \$50,000. The return on investment for employers is also impressive. Studies from around the globe suggest that for every dollar spent on an apprenticeship, employers get an average of \$1.47 back in increased productivity, reduced waste and greater front-line innovation.

For more information about this initiative, please visit <http://www.dol.gov/apprenticeship/grants.htm>.

## New Provant health coach now available

As part of our Flex for Life Wellness benefit, Care New England is pleased to introduce our new Provant Onsite Health Coach, Jennifer Fine, RD. Replacing Candy Corley who recently resigned from Provant, Jennifer will be available to help Flex benefit enrollees meet their personal health and wellness goals.



A health coach with more than 25 years of experience in counseling to promote positive lifestyle changes, Jennifer is a registered dietitian and holds B.S. and M.S. degrees in nutritional science. She has coached clients to achieve their health goals in the areas of healthy eating, weight management, exercise, stress management, tobacco cessation and managing health conditions. She has helped clients maximize their personal health in body, mind and spirit.

Jennifer's schedule can be found on **carenet**. To make an on-site appointment with her, please call 1-877-239-3557, select option 2.

## Butler Q3 Patient Experience Report Card released



The Patient Experience Report Card for the third quarter of 2015 was recently released. The Report Card is compiled from the results of the Press Ganey Survey given to inpatients upon discharge, and it's scored like the grades given in schools (A = 90-100, B = 80-89.9, etc.). The Senior Treatment Unit, or Lippitt 1, led the hospital with an Overall score of 90.1, and also received scores in the mid-90s in a variety of specific areas, including Nurses' Info, Overall Rating of Care Given, and Likelihood of Recommending. The Kent Hospital Unit (or D2 - Kent) also scored well in the 90s, especially on Psychiatrists' Info, Overall Rating of Care and Likelihood of Recommending. The Report Card is posted on all floors for patients, staff and families to see. Dennis Keefe, Care New England CEO, recently singled out Jim Alves and the Patient Experience Team for developing the Report Card, and is recommending its use as a best practice at the other CNE operating units. "We can take pride not only in the scores our patients are giving us, but also in our commitment to sharing this information publicly and using it to help us know where we need to focus to 'get all A's'," said President and COO Larry Price, MD.

## Indoor cycling event planned for ovarian cancer research

A woman who lost her mother to ovarian cancer and was diagnosed with the disease herself is spearheading Rhode Island's second annual Ovarian Cancer Research Fund (OCRF) Ovarian Cycle Newport indoor cycling event, sponsored in part by Women & Infants Hospital, to benefit ovarian cancer research.

The event is planned for October 18 at 10 a.m., in the Rotunda at Easton's Beach, Newport, RI. Men and women of all ages and fitness levels are invited to participate.

"I initiated this ride to create awareness and honor those amazing women in our lives who we have lost to this horrendous disease as well as those who are still fighting to survive," says Felise Feingold of Newport.



*continued*



*continued*

Ovarian Cycle is a national fundraising event organized through OCRF to raise funds and awareness for ovarian cancer research. The first event, held last July, generated more than \$75,000 and broke the record for individual donations at a first-time OCRF ride. The money raised went directly to fund innovative clinical research on rational combinations of novel biologic agents for ovarian cancer therapy at a local hospital. Women & Infants has a strong relationship with OCRF, which currently funds its Woman to Woman patient-to-patient mentoring program that fosters a patient-to-patient connection.

“Through Woman to Woman, gynecologic cancer patients at Women & Infants receive vital emotional support and mentoring from survivors. The result is an improved quality of care for these women,” said Katina Robison, MD, a gynecologic oncologist who oversees the program.

Feingold knows first-hand why ovarian cancer awareness is imperative. After her mother died from ovarian cancer in 2010, she underwent genetic testing and learned she carries the BRCA1 gene. While risks vary depending on family history and other factors, doctors estimated that she had a 60 percent risk of developing ovarian cancer and a 90 percent risk of getting breast cancer. She decided to have preventative surgery to remove her uterus and ovaries but the doctors discovered she already had ovarian cancer. Two of Feingold’s siblings also carry the gene. She participated in her first Ovarian Cycle ride in 2013 in New York City while undergoing treatment. She is now “cancer free” and thrilled to organize the event in Newport again.

The activity at Ovarian Cycle Newport will be led by New York City fitness and lifestyle enthusiast Shaun R. Jenkins and Newport fitness and health coach Tessa Hollyn Taub, who will motivate the riders for the three-hour event. There will be a live DJ filling the room with music. All participants receive a race day shirt, goodie bag, and food and drinks to refuel. In addition to the ride this year, the event will be hosting an awareness table in downtown Newport where staff will hand out information on women’s health issues, specifically ovarian cancer and genetic counseling.

To join, sponsor or make a general donation to this year’s event, go to <http://ovariancycle.kintera.org/NEWPORT2015> or contact Feingold directly at [ovariancyclenewport@gmail.com](mailto:ovariancyclenewport@gmail.com).

## It’s almost time for Tickled Pink

Women & Infants’ tradition of fun continues as we bring back the raucous laughter, friendship, and frolic with our 12<sup>th</sup> annual Tickled Pink event, this year featuring acclaimed speaker, author and international stress management and humor consultant, Loretta LaRoche. So hold on to your seat, because here it comes...an out-of-control belly laugh that will surely prove to be beneficial not only to your physical health, but also to your emotional health.



The event will be held on Friday, October 30 at Rhodes on the Pawtuxet in Cranston. Tickets are \$45 each for open seating, or reserve a table of 10 for \$550—a portion of the funds raised will be donated to the Women & Infants’ Breast Health Center.

For tickets, please email Jennifer Kilduff at [jkilduff@carene.org](mailto:jkilduff@carene.org) or call extension 12819. 

