WEBEX MAC HELP

macOS Prior to Catalina (Older Systems)

1. Click the link you were provided to join the audio / video / web conference. You will be taken to a Webex page. Click **Join Meeting**.
2. The first time you join a Webex meeting from an Apple computer, you will be prompted to download the add-on. Click **Download** when prompted.
3. Double-click **Cisco_WebEx_Add-On.dmg**.
4. Double-click the **Install Cisco Webex Add-on**.
5. Click **Open**.
6. After the installation is completed, click **Join Meeting**.

If you have difficulty joining the meeting in Safari, go to Preferences > Security, then check Allow plugins.

macOS Catalina

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3. Double click **Cisco_WebEx_Add-On.dmg**.
4. If prompted with this message, click **OK**.
   "Install Cisco Webex Add-On" can't be opened because Apple cannot check it for malicious software.
5. From the desktop, click **System Preferences**.
6. Click **Security & Privacy**.
7. From the *General* tab, click **Open Anyway**.
8. Click **Open**, **Okay** and then **Open** again.

9. Check the box next to **Webex Meetings**.

10. Click **Open System Preferences**.

11. Click the lock to allow changes to the settings.

    You will now be prompted to allow Cisco Webex Meetings to access several security features.

    NOTE: the following may appear in a different order:

    - o Check the box next to **Cisco Webex Start**.

    - o Check the box next to **Cisco Webex Meetings**. If prompted, click **Quit Now**.

    - o If prompted for access to the camera, click **OK**.

12. After the installation is completed, click **Join Meeting**.