

Employee Start Packet Best Practices

Quick Start Guide

Best Practices for Completing Start+ Digital Start Packets Quick Start Guide

While completing your start paperwork, please note the following best practices. If you have any technical questions or concerns, please contact

Plus.Support@castandcrew.com or call 818-860-7770 for assistance.

Google Chrome is the preferred browser for **Start+** but you can use the latest version of all browsers.

You can access the most popular e-mail programs via this kiosk.

- These include www.gmail.com, www.aol.com, www.hotmail.com and www.yahoo.com.

STEP 1. Log into your email and open the message you received from “**Start+ Notification**”.

STEP 2. Click the blue link at the bottom of the email labeled “**Start**”.

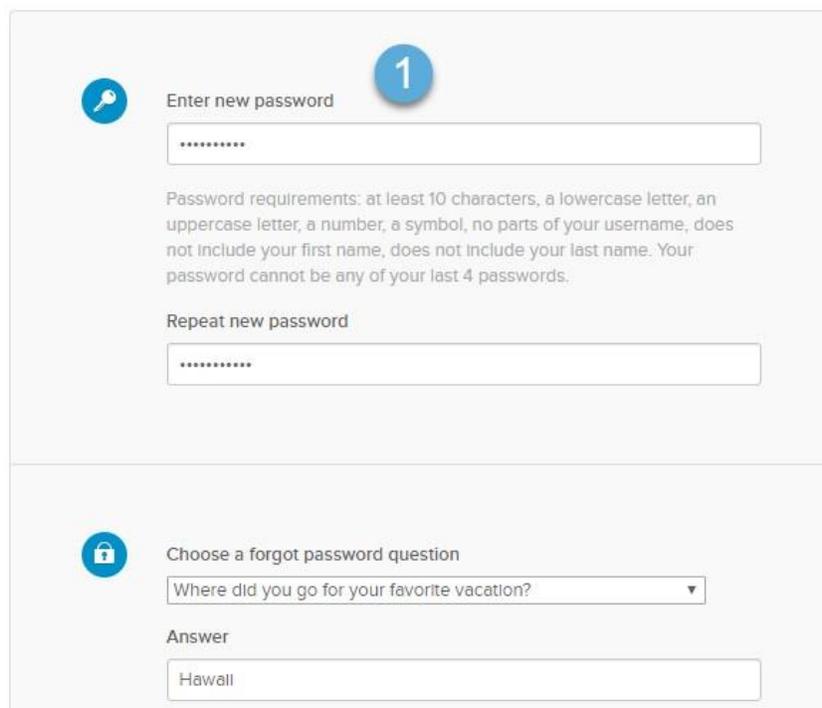


STEP 3. A new browser window will open, and you will be asked to setup your password and recovery information.

- Please remember this password for future projects.

STEP 4. Once you have successfully created a password, you will be asked to log into **Start+** see figures 1 and 2 below.

Welcome to Single Sign-On, Davey!
Create your Single Sign-On account



1

Enter new password

.....

Password requirements: at least 10 characters, a lowercase letter, an uppercase letter, a number, a symbol, no parts of your username, does not include your first name, does not include your last name. Your password cannot be any of your last 4 passwords.

Repeat new password

.....

Choose a forgot password question

Where did you go for your favorite vacation?

Answer

Hawaii



2 Sign in

Password

Remember me

Next

[Forgot password?](#)

[Customer Support](#)

[Register for W2 / Paystubs](#)

[Back to CastandCrew.com](#)

STEP 5. The system will walk you through the steps to fill out the start paperwork.

- **Note:** Anything with a red asterisk (*) MUST be completed before you will be allowed to move onto the next page.
- The left side of the screen will show you fields that need to be completed as well.

I9 Version 7-17-17 w/ Dropdowns

This form is incomplete

City or Town
Page 1 - Validation Satisfied

Address Street Number and Name
Page 1 - Validation Satisfied

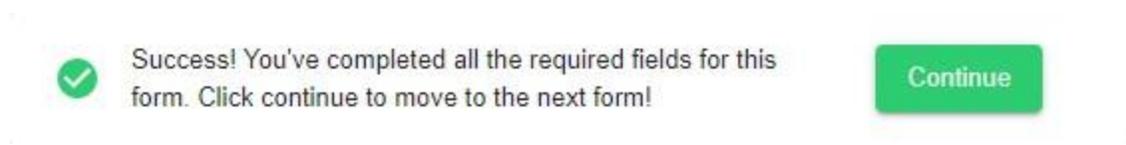
Apt Number
Page 1 - Validation Satisfied

State
Page 1 - Validation Satisfied

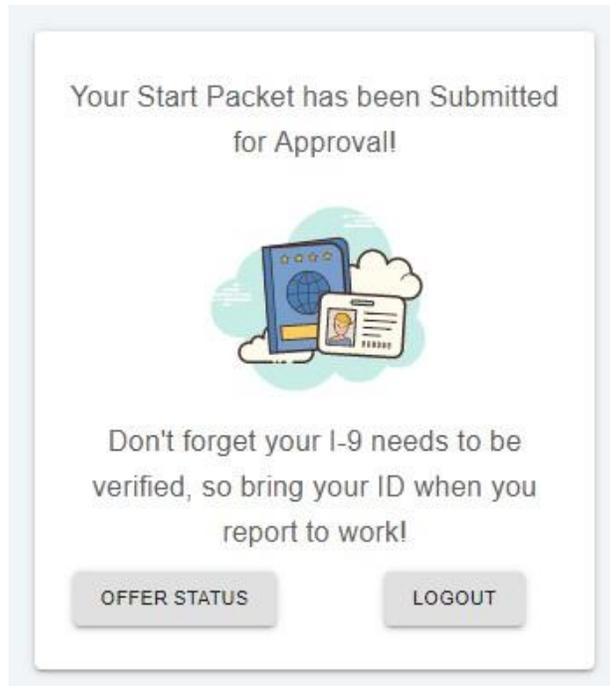
ZIP Code
Page 1 - Validation Satisfied

Employees Telephone Number
Page 1 - Validation Satisfied

STEP 6. Once all required fields have been completed, a popup will appear at the bottom of the screen allowing you to proceed.



STEP 7. Continue through all documents, completing each page until the screen reads: **"Your Start Packet Has Been Submitted for Approval"**.



STEP 8. Lastly, you'll need to show your I-9 Verification Documents to a Verifier ASAP.

NOTE: To access Start+ in the future, please login at www.my.castandcrew.com and click the Start+ link on the right side of the screen.



Common Mistakes to Avoid:

- If you want to claim zero allowances (the highest withholding amount), please enter **“0”** in line 5 **“Total number of allowances you’re claiming”**.
- If you type **“Exempt”** on Line 7 you will not have any taxes taken from your paycheck.
- When completing your W4 information, please enter **“0”** on line 6 **“Additional amount, if any, you want withheld from each paycheck”** if you do not want any additional money withheld above your chosen allowances.
- If any required field does not apply to you, especially on the I-9, please enter N/A in the field.
- Required fields show as Yellow boxes with the word **“Required”** written in them.

Remember to log out of all email accounts once you are finished on the computer.