

# Enhanced productivity and performance through consistent automated business reporting



Syntegon Packaging Solutions B.V. (formerly Bosch Packaging) is a leading provider of processing and packaging technology in the food and pharmaceutical industries worldwide.

**SYNTEGON**

## Pain

Time taken to prepare performance management reports takes resources off projects.

## Problem statement

Labour-intensive to prepare regular KPI reports for performance management and ensure project charters are up-to-date.

## Root cause

Project charters and performance scorecards were managed in spreadsheets maintained separately by each group.

## Software evaluation

i-nexus was evaluated against several policy deployment and performance management solutions.

i-nexus was selected based on its robust performance management capabilities and ability to support Syntegon's exact policy deployment process and philosophy.

**"It took significant time and effort to combine and reconcile our KPI spreadsheets across different product groups in order to report performance. That time would be better spent contributing directly to our improvement projects."**

Robert Kroon, Global Change Agent, Strategic Projects, Deployment and Performance, Syntegon Packaging Solutions BV

“Our goal was to automate manual performance reporting and demonstrate traceability between strategic objectives and our project delivery. In both cases, i-nexus has enabled us to deliver the outcome to the business.”

Robert Kroon, Global Change Agent, Strategic Projects, Deployment and Performance, Syntegon Packaging Solutions BV



### Customer outcome

Real-time standardized operational performance management reporting that drives improved productivity.

### i-nexus solution focus

Common KPI framework across product groups.

Standardized real-time performance scorecards by product group.

Automated management reporting cycles.

Countermeasure process for exception handling.

### i-nexus benefits

Enable consistent reporting and practices through standardized KPIs and scorecard.s

Increase focus on productivity by automating reporting, reinvesting time previously spent preparing reports.

Make timely informed decisions based on real-time performance insight.

Enhance productivity and performance by driving countermeasure and preventive action culture.

### By the numbers

Projects	1	1	0
Metrics	2	5	6
Objectives	3	3	
Business Units	1	3	