



Connecting the nation's favourite food and drink spots with VoCoVo

Did you know... you will often see VoCoVo systems in action at many of the UK's favourite eat-in and take-away spots?

For many food and drink outlets, team communication can make a significant difference when it comes to staff efficiency, customer satisfaction and queue management. VoCoVo is so popular among these establishments thanks to its simple plug-and-play functionality, low cost per head and comfortable, stylish wearability.



Case study: Shaw's Fish & Chips

Shaw's Fish & Chips have been proudly serving the people of Barnsley since 1979. In that time, the team at Shaw's have always maintained a first-class standard of service and high quality food. But delivering first-class service time and time again has had its challenges, according to owner Mike Shaw.

According to Shaw, **“a noisy kitchen environment and noisy front of house meant that chefs and customer service had to shout to each other over equipment to communicate. This impacted on our customers' experience as they could hear all of this noise.”**

Shaw approached **VoCoVo partner Speak-IT Solutions** to resolve their communication issues. After a recommendation to use VoCoVo Headsets, members of the Shaw's team can now effectively communicate across the whole premises in full duplex (two-way) at the touch of a button without shouting or running back-and-forth.

Shaw's project overview

The challenge: implement a new system that allows colleagues to communicate effectively in a noisy service environment.

Key requirements:

- high quality audio
- seamless communication
- plug-and-play usability
- minimise unnecessary noise

The solution: VoCoVo "GO" System

“The VoCoVo system is simple, easy to use and works brilliantly. The team at **Speak-IT Solutions** are very knowledgeable and supplied us with a great product. It has totally stopped all the shouting, it's fantastic!”

Mike Shaw

Owner | Shaw's Fish & Chips

Speak-IT Solutions



A communication solution built for more than just talking

VoCoVo systems come with all the hardware you need, out of the box, making them great for small teams who need to stay connected over wide areas. They are also scalable, allowing you to easily expand your communication capabilities in line with your business.

VoCoVo systems are popular with shops, restaurants, garden centres, car dealerships, conference venues, gyms, production sites and even care homes – wherever there's potential to bring teams together and give customers a better experience.



Kick-start your team communications today

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