



## Effectively Implement Epic

Most healthcare executives worry about the known risks of an Epic implementation - from clinical adoption and patient outcomes to compliance with mandatory reporting requirements. Our expert Epic consultants ease this burden, guiding your organization through this complex process to successfully manage change and exceed your goals.

### Pre-implementation planning

- ▶ Identify key value drivers and how to measure success
- ▶ Establish an effective project governance structure
- ▶ Review total cost of ownership to estimate project cost
- ▶ Define future-state, third-party scope
- ▶ Staff a project team with the right skill sets
- ▶ Give operations a head start on standardizing workflows

### Leadership & project management

- ▶ Define change management and communication strategy
- ▶ Guide clinical and revenue cycle transformation
- ▶ Implement comprehensive testing and training approaches
- ▶ Deliver go-live support strategy and preparation plan
- ▶ Advise on long-term staffing for post-live improvement

## Success Stories

### Community-Based Healthcare System

- Provided project director and 7 project managers to lead EHR, technical, and third-party teams
- Provided support for application teams, training, and report development

### Large Healthcare System

- Provided 100+ consultants for enterprise EHR implementation across application teams, training, reporting, change management, and go-live

### Top-Ranked Cancer Center

- Led testing, super-user program, and go-live planning for one of the largest-ever EHR enterprise go-lives

# The Healthtech Difference

## 360-degree implementation support

Our consultants have experience across all roles and Epic applications and with all types of implementations, including the steps that come before and after. Through lessons learned from our Epic implementation and rollout work with over 170 customers, we ensure you're prepared to execute your plan and transition to a post-live world.

## KLAS top-performer

Our KLAS-ranked consultants have both the technical and soft skills demanded of an EHR implementation project. In a 2018 KLAS healthcare consulting perception report, Nordic received more positive mentions than any other consulting firm for key success attributes.

## Learning and mentorship approach

Epic can teach you the system, but it takes much more to be successful with it. We show you how to manage the work that lies after go-live, both within and outside the EHR. In the process, your team will build strong relationships with operations and gain the knowledge to manage your system going forward.

## Enhanced methodology

Our implementation methodology and toolkit expands upon Epic's standard implementation process and provides over 160 tools and templates to give you a head start on your implementation. Our consultants have a deep understanding of Epic's approach and share experiences that enhance the approach.

We've been really fortunate we've had some great consultants with Healthtech who've been on this journey with us. I consider a lot of these people my friends now, and we still call each other when we need advice. I look forward to working with them on future initiatives.

**CHIEF INFORMATION OFFICER**, Regional Health Centre



KLAS Research named Healthtech one of the top 10 Global IT Consulting Firms that organizations would consider contracting when planning or implementing a health IT project.



[HEALTHTECH.CA](https://www.healthtech.ca)

