



Guiding a Successful Cerner Implementation

Most healthcare executives worry about the known risks of a Cerner implementation - from clinical adoption to provincial reporting requirements. Our experienced Cerner consultants guide your organization through this process to successfully manage change and exceed your performance goals.

Pre-implementation planning

- ▶ Identify key value drivers and how to measure success
- ▶ Establish an effective project governance structure
- ▶ Review total cost of ownership to estimate project cost
- ▶ Define future-state, third-party scope
- ▶ Staff a project team with the right skill sets
- ▶ Give operations a head start on standardizing workflows

Leadership & project management

- ▶ Define change management and communication strategy
- ▶ Guide clinical and revenue cycle transformation
- ▶ Implement comprehensive testing and training approaches
- ▶ Deliver go-live support strategy and preparation plan
- ▶ Advise on long-term staffing for post-live improvement

Success Stories

Community-Based Healthcare System

- Provided project director and 7 project managers to lead EHR, technical, and third-party teams
- Provided support for application teams, training, and report development

Large Healthcare System

- Provided 100+ consultants for enterprise EHR implementation across application teams, training, reporting, change management, and go-live

Top-Ranked Cancer Center

- Led testing, super-user program, and go-live planning for one of the largest-ever EHR enterprise go-lives

The Healthtech Difference

360-degree implementation support

Our consultants have experience across all roles and Cerner applications and with all types of implementations, including the steps that come before and after. Through lessons learned from our Cerner implementation and rollout work, we ensure you're prepared to execute your plan and transition to a post-live world.

KLAS top-performer

Our KLAS-ranked consultants have both the technical and soft skills demanded of an EHR implementation project. In a 2018 KLAS healthcare consulting perception report, Nordic received more positive mentions than any other consulting firm for key success attributes.

Learning and mentorship approach

Cerner can teach you the system, but it takes much more to be successful with it. We bring sophisticated virtual learning tools to the table and show you how to manage the work that lies after go-live, both within and outside the EHR. We leave your team with strong relationships with operations and the knowledge to manage your system going forward.

Enhanced methodology

Our implementation methodology and toolkit expands upon Cerner's standard implementation process and provides a comprehensive set of tools and templates to give you a head start on your implementation.

We've been really fortunate we've had some great consultants with Healthtech who've been on this journey with us. I consider a lot of these people my friends now, and we still call each other when we need advice. I look forward to working with them on future initiatives.

CHIEF INFORMATION OFFICER, Regional Health Centre



KLAS Research named Healthtech one of the top 10 Global IT Consulting Firms that organizations would consider contracting when planning or implementing a health IT project.



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