

## Simplify Technology Expense Management with SpyCare

Our exclusive technology expense management solution for the middle market combines cloud software, access to our experts and help desk, valuable market data, and annual optimization in a streamlined managed service.



SpyCare gives you the necessary tools for efficient, proactive technology expense decisions to protect initial savings while ensuring your ongoing bottom-line savings.



### HealthCheck

- Proactive annual technology audit
- Prevent recurring bill issues and identify erroneous charges
- Account optimization to eliminate guesswork from overall spend



### MobilityCare

- Cost and usage visibility dashboards
- Actionable metrics include: trends, utilization, user behavior, and plan modification
- Automated reporting



### InSights

- Proactive contract tracking and notification
- Current market pricing for phone, data, cloud, and mobile services
- Catalog of carrier pricing and technology



### DedicatedSupport

- Dedicated Account Manager
- Access to SpyGlass help desk for billing issues and more
- Ongoing carrier conversations on your behalf

# SpyCare

Powered by SpyGlass

Gain Total Control over Voice, Data, Internet, and Mobility with SpyCare Managed Service Solutions



## Streamline Accounts

SpyCare promotes ongoing P&L visibility by creating a consolidated view of your recurring spend across all telecom accounts. We help overcome vague billing and technical jargon to prevent waste in your technology expense budget.



## Annual Audit

Take control of your telecom budget health by eliminating unused devices and lines of service. We identify unexplained bill spikes and ensure technology upgrades and changes are incorporated properly into your statements.



## Benchmark Pricing

Gain insight into your current telecom program and how it stacks up within your industry and location by service type. Our benchmark pricing utilizes over 20 years of data across 12,000+ businesses to provide pricing comparisons on telecom services.



## Carrier API for Mobility

Quickly identify your mobility program overspend based on line utilization with our MobilityCare dashboards. We create and email customized reports to drive awareness of plans, features, usage, and overall spend, including taxes, fees and surcharges.



## Contract Tracker

Avoid carrier contract auto-renewals and leverage your negotiation technology expense knowledge for stronger pricing. SpyCare compiles your active and inactive contracts for a big picture perspective to ensure you're getting the services you agreed to.



## Dedicated Account Manager

SpyCare customers are assigned with a Dedicated Account Manager who proactively monitors your technology environment to promote optimal savings. A central point of contact streamlines communications and avoids coordinating meetings across departments.

