There are a growing number of options to manage live streaming and paid digital content, with varied levels of sophistication depending on your needs, your budget, and the integrations offered by your ticketing software. Use our guide to explore the range of Spektrix-integrated options available to you, and the crucial questions to help guide your choice.

Top tips for successful streaming

VALUE YOUR DATA: Every streaming ticket you sell now is valuable revenue, but by making sure that audience and sales data sits in Spektrix you can turn streaming ticket holders into loyal audiences, deepening your relationships and growing your revenue further in the future. Try out different prices, formats and messaging; explore different combinations of ticket and donation income; and report on their success to learn what your audiences want from this new medium.

CONTACT US EARLY: Our knowledgeable support consultants can help you ask the right questions when you're comparing streaming options, help you get started, or make sure you have the latest information in a fastdeveloping world.

TELL US WHAT YOU DECIDE: We'd love to know what choices you make, why you make those decisions, and how they work out for you, so we can continue to develop our system and support to meet your needs now and in the future.

What do you need from streaming?

Consider where your organization falls on the sliding scale of priorities when it comes to choosing a streaming product.

How important is streaming to you?

IT'S A CENTRAL PART OF OUR RECOVERY PLAN IN THE MID-LONG TERM

PART TO PLAY INTO 2021, AND MAYBE BEYOND

IT'S LIKELY TO HAVE SOME

WE'RE DOING IT WHILE IT'S THE ONLY OPTION, BUT IT'S NOT A LONG TERM PLAN

What will your audience expect?

THEY'RE DIGITALLY LITERATE AND WILL EXPECT A SMOOTH, RESPONSIVE AND INTEGRATED ONLINE EXPERIENCE What's your budget?

SMOOTHLY BUT THEY KNOW THAT WE'RE NOT NETFLIX

THEY'LL WANT THINGS TO RUN

THEY'LL UNDERSTAND WE'RE DOING OUR BEST AND WON'T MIND A FEW WORKAROUNDS

WE'RE READY TO **INVEST IN THIS AREA** OF WORK

THERE'S SOME BUDGET AVAILABLE BUT WE NEED TO PRIORITIZE CAREFULLY

WE WANT TO DO WHAT WE CAN AT LITTLE OR NO COST

THIS IS ALL NEW TO US AND OUR

CAPACITY IS VERY LIMITED

What skills and capacity do you have in-house?

ON STREAMING AND ABLE TO COMMIT TIME AND KNOWLEDGE

MEMBERS OF THE TEAM ARE FOCUSED

STREAMING'S A POSSIBILITY, **BUT THERE'S STILL A LOT TO**

WE'RE STRETCHED, BUT WE

CAN MAKE IT WORK, PERHAPS

WITH WEB DEVELOPERS' HELP

AN IMPORTANT FUTURE INCOME **STREAM** You're ready to commit time and

STREAMING'S A PRIORITY AND

budget to a great online experience. You have the skills in house or in your web team to meet your audience's high expectations and make a real contribution to income streams. Consider a higher upfront cost to

save money long term, and look for the smoothest possible integration of payments, data and user experience.

CONSIDER Things aren't set in stone either way

- there might be some revenue in streaming, and you can invest some time or budget to explore it, but this isn't the top priority for either you or your audience. Keep your options open with pay as

you go charging models based on your income, and make sure you have the data you need to find out what's working for you.

NOW You'll share some content or classes

IT'S THE ONLY OPTION FOR

YOU'RE STREAMING BECAUSE

online while you have to - but time and money are tight, and the real priority for you and your audience is to get back to live events as soon as possible. Get started with low cost 'DIY' options

within Spektrix - you can always move to a different model in future if you're streaming for longer than planned.

ADDITIONAL QUESTIONS

Next, consider how you'll plan programming, pricing and marketing for your streamed content.

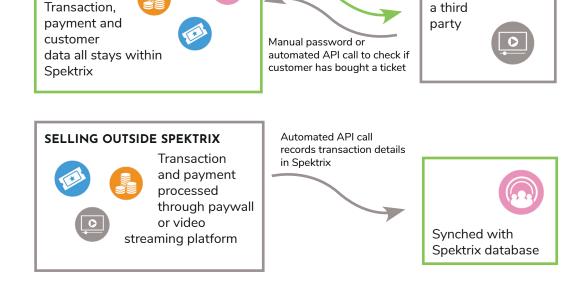
- Live streaming or on demand? Audiences value the buzz of a live event, even if it's remote but you may reach more people by making 'catch up' content available for 48 hours or more.
- High value or high volume? Price sensitivity is still untested consider dynamic pricing, early bird offers or donation-led asks to win commitment and learn what audiences will pay.
- Who's your audience? With geography no longer a limiting factor, consider testing new collaborations and promotion routes based on your artform, not your local area.
- What's your preferred platform? Some popular streaming sites notably Vimeo and YouTube apply extra charges if you're using an external payment provider. Check terms and conditions carefully before selecting your approach, and don't assume it's ok simply because you've seen someone else do it - everybody's learning on their feet in this new digital performance space.

Types of streaming It's worth understanding the basic differences between managing transactions inside and outside Spektrix.

SELLING IN SPEKTRIX

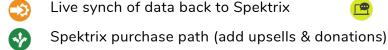
Customer passed to third party

page to watch video



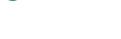
have something to add, and we're keen to share the widest possible range of options to meet the differing needs of each organization we work with. New options are emerging all the time, and we'll keep this document updated with information about new products from Broadway on Demand and Stellar. Payments within Spektrix Choice of video platforms Upfront cost Pay as you go - percentage or monthly fee

We're working with a number of streaming partners, whose products provide an integration or paywall between Spektrix and the streaming platforms which host your digital content. As of April 2021, this list is correct to the best of our knowledge - but please let us know if you spot anything that's missing. Our API is open to any developers who



Smart TV app

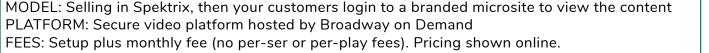
Video hosted by



FOR: All Spektrix users

BROADWAY ON regional.broadwayondemand.com **DEMAND**



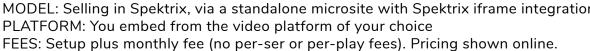


COGPLAYER cogplayer.com

FOR: All Spektrix users

MODEL: Selling in Spektrix, via a standalone microsite with Spektrix iframe integration PLATFORM: You embed from the video platform of your choice

digital theater space, fully integrated with the Spektrix ticketing system.







A super-simple, mobile-friendly platform. Embed and sell video (and other online content).

content from within an organization's digital environment, and present affiliate content with revenue

shares.

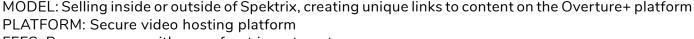
streams.

OVERTURE+ overture.plus A video hosting platform that allows performing arts producers and presenters to securely stream



FOR: All Spektrix users

[SHOWCASE]



FEES: Pay as you go with no upfront investment showcase.substrakt.com

[showcase] is a Substrakt product. A user-friendly platform that allows cultural organizations to distribute digital content, manage customer data, control viewing access, and activate new revenue

FOR: All Spektrix users

kinds of digital content - including video - while collecting customer data.

MODEL: Selling inside or outside Spektrix through your own branded streaming platform PLATFORM: Your choice of video platforms, including its own [showreel] service

PLATFORM: Secure video hosting platform



FEES: Upfront cost and monthly fee; two tiers available SUPERCOOL PAYWALL supercooldesign.co.uk A flexible, user-friendly paywall providing a frictionless journey within clients' websites. Monetize all

MODEL: A paywall inside Spektrix, built within your own website PLATFORM: Your choice of video platforms

FOR: New and existing Supercool clients

FEES: Upfront setup cost - no monthly fees