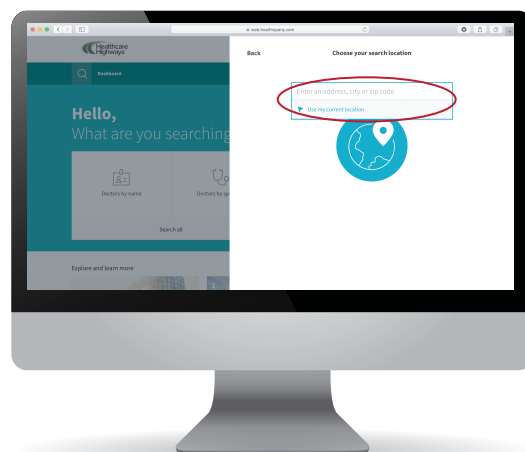
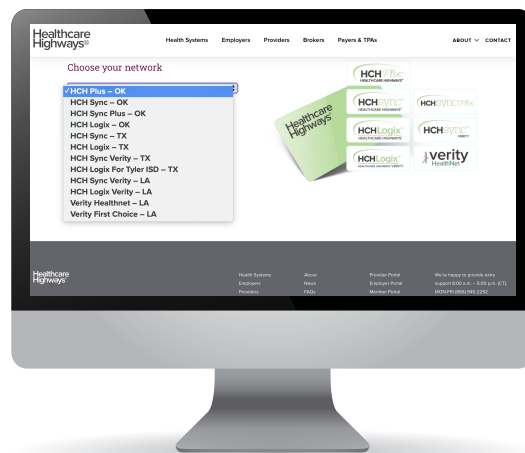


STEP 3

A drop-down menu will appear with different networks listed. Be sure to match the network logo on the front of your member ID card with the one listed on the screen.

The image shows a Member ID card template. On the right side, there is a field labeled "Medical Plan Network" which is circled in red. Other fields include "Member" information (Company Name, Group Number, Member Name: JOHN SAMPLE, Member ID: SMPLO, Dependents: JIMMY SAMPLE, JOEY SAMPLE, JANE SAMPLE, JUNE SAMPLE) and "Pharmacy" information (RX Group, RX BIN, RX PCN, Pharmacy Help Desk).



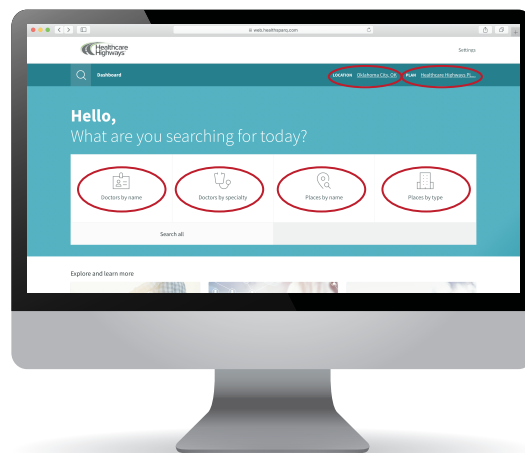
STEP 4

Start your search by entering your search location. Provide an address, city, or zip. You also have the option to allow us to use your current location.

STEP 5

Now you can start your search for doctors, hospitals, specialists and more by selecting the icons on the main dashboard.

At any time you can check to make sure that your location and network information are correct. Do this by viewing what is displayed in the upper right hand corner. It should reflect your location as well as your Healthcare Highways network selection next to the plan.



STEP 6

A list of one or more providers will appear, depending on your search parameters. Scroll to select your provider. Within each listing, you'll find basic contact information. You may click on "directions" to get turn-by-turn driving instructions. Print or save your results.

