

# **CREATE GROUP CAPITAL**

## **PRIVACY POLICY**

Our Privacy Policy is designed to protect you and the members of your group. Under no circumstances will we sell, trade, or otherwise transfer to outside parties your confidential personally identifiable information. The information that you provide to us will only be used to assist in providing you with the service that you are purchasing from us. To report an issue at any time please contact us immediately using the following contact information:

**ADDRESS** Create Group Capital, 11650 Penn Hills Dr, PO Box 17952, Pittsburgh, PA 15235

**PHONE** 877.746.2732

**EMAIL** [info@gocreatepayments.com](mailto:info@gocreatepayments.com)

### **WHAT INFORMATION DO WE COLLECT?**

We collect information from you when you register on our site, place an order or fill out a form. When ordering or registering on our site, as appropriate, you may be asked to enter your: name, e-mail address, mailing address, phone number or credit card information. You may, however, visit our site anonymously.

### **WHAT DO WE USE YOUR INFORMATION FOR?**

Any of the information we collect from you may be used in one of the following ways:

To personalize your experience - your information helps us to better respond to your individual needs;

To improve our website - we continually strive to improve our website offerings based on the information and feedback we receive from you;

To improve customer service - your information helps us to more effectively respond to your customer service requests and support needs;

To process transactions - your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested and the administration of our Affiliate program;

To send periodic emails - the email address you provide for order processing may be used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc.; and/or

To administer a contest, promotion, survey or other site feature.

## **HOW DO WE PROTECT YOUR INFORMATION?**

We implement a variety of security measures to maintain the safety of your personal information when you place an order.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology. All financial information and password data is encrypted before being stored. Such information is only accessible by those authorized with special access rights to such systems, and who are required to keep the information confidential.

After a transaction, your private information (credit card, contact information, etc.) will be kept on file for more than 60 days to facilitate future orders.

## **DO WE DISCLOSE ANY INFORMATION TO OUTSIDE PARTIES?**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties and our Affiliates who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

### **CHANGES TO OUR PRIVACY POLICY.**

If we decide to make any changes to our Privacy Policy, we will post those changes on this page. This Privacy Policy was last modified on January 1, 2020.