Interactions with the public

24,093,905

Highlight

The government’s COVID-19 eviction moratorium ended during Q4 of FY2021. With that change, we saw

42% more housing-related searches

41,263,809 total impressions

The biggest change in Q4 compared to Q3 occurred in the following categories:

- Foreclosures: 1,477% increase in 101,973 total impressions
- Rent: 1,360% increase in 876 total impressions
- Mortgages: 595% increase in 170,679 total impressions

Top 5 Pages

These were the most frequently visited USA.gov pages between July and September 2021.

#1 Getting or Renewing a U.S. Passport 1,238,502 unique pageviews

#2 Where’s My Refund? How to Check the Status of My Tax Return 875,795 unique pageviews

#3 Change Your Address and Other U.S. Post Office Services 685,682 unique pageviews

#4 Unclaimed Money from the Government 466,194 unique pageviews

#5 Replace Your Vital Records 323,771 unique pageviews

Q4: This Year and Last

From July through September 2021, we saw higher interest in travel related to the U.S., including high traffic to the following pages:

- Getting or Renewing a U.S. Passport
- Apply for Nonimmigrant Visas to the U.S.
- U.S. Passport Fees, Facilities, or Problems

As the Presidential Election approached in the same months in 2020, USA.gov’s voting and election pages dominated traffic to the site. Top pages included:

- Confirm You’re Registered to Vote
- How to Register to Vote
- Absentee and Early Voting

To view other USAGov data visit https://www.usa.gov/website-analytics/