

About this course

Is this course right for me?

This course is perfect for anyone new to Atlassian Insight.

Objectives and outcomes

By the end of this course, you will be able to use Insight for Jira to perform asset management.

You will become familiar with the specific processes required to create, modify and enhance asset tracking.

Prerequisites

- Access to a laptop.
- Internet connection

Modules breakdown

Module 1: Introduction and Concepts

Module Sections

- Introduction
- Course overview
- Product introduction

Labs/Hands-On

- Log in and access a sample Service Desk project

Module 2: Object Types

Module Sections

- Abstract object types
- Inheritance
- Object creation and design

Labs/Hands-On

- Navigate the Insight interface
- Create a new object schema
- Create first object type

Module 3: Attributes and References

Module Sections

- References
- Statuses
- Attribute types
 - Attribution
 - Referencing
 - Integration
 - Cardinality
 - Validation

Labs/Hands-On

- Create objects
- Create attributes
- Link and create relationships between object types

Module 4: Objects

Module Sections

- Creation, viewing and editing objects
- Searching for objects
- Graphical viewer

Labs/Hands-On

- Build out the object schema
- Add initial objects

Module 5: Custom Fields

Module Sections

- Viewing custom fields
- Creating Insight custom fields
- Configuring custom fields
- Displaying custom fields on portals

Labs/Hands-On

- Create Jira Insight custom fields and place them on the screens
- Create a Jira issue with linked insight data
- View the insight data within a Jira issue

Module 6: Reporting

Module Sections

- Reports
- Dashboard gadgets
- Confluence macro
- Insight Query Language (IQL) introductions
- IQL examples
- Use of IQL in JQL commands (Jira Query Language)

Labs/Hands-On

- Creating reports
- Searching with IQL

Module 7: Schema Admin

Module Sections

- Permissions
- User permissions
- Admin permissions
- Object type permissions
- Automation
- Importing and synchronising data
- Multiple schemas
- Exporting schemas

Labs/Hands-On

- Importing data into Insight