Clearvision



ReAssure

CASE STUDY

### INTRO.

A small team within ReAssure were already utilising Jira. When decision makers saw the benefits of the tool, they decided to make it a company-wide application.

- Clearvision helped ReAssure mobilise Jira and Confluence.
- ReAssure's usage of the Atlassian software went from 500 users to 3500.
- Clearvision continue to provide expertise for those adapting to the Atlassian software, in addition to other challenges they face.

### ABOUT.

Founded in 1963, ReAssure is a life and pensions company which buys and administers closed books of business from other companies.







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# The Challenge.

Jira was being utilised by a small team within ReAssure's IT department. After seeing the benefits of the software, they decided to expand their usage of the tool in other departments to address resource and demand management issues.

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## The Solution.

Clearvision had already helped set-up Jira for a small team using the application and their ongoing support impressed decision makers so much that they decided to have them implement it across other departments.

Following a conversation with Clearvision to address the challenges they were facing, it was clear to see they had the knowledge and experience necessary to handle their problems.

After developing a plan, Clearvision were asked to implement the tool, taking their use of Jira from 500 users to 3500 company-wide.

Clearvision continue to be on hand for ReAssure, addressing the challenges of users as they adapt to the software, providing help to suit their specific needs.

Looking to scale <u>Confluence and/or Jira?</u> Clearvision experts will help your business adopt any Atlassian application and provide <u>training</u> to bring new users up to speed.

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