

Calling Plans Pilot

Book a Call



SMBs and Enterprise Organizations



3-5 days

Benefits



Receive Implementation Support

Receive guided, 1-on-1 setup, implementation support, and documentation around call flow design, direct routing scripts to add/remove users.



Achieve cost-efficiency

Switch from a CapEx to OpEx model and reduce your overall costs and maintenance requirements.



Test before org-wide implementation

Test out Direct Routing, through Teams and SIP services, and find out firsthand if it's a valid replacement for your phone system.

Deliverables



Review

Conduct a full review of current Office 365 requirements and licensing, and fully configure your Office 365 tenant for use with Microsoft Teams Voice.



Configure

Configure one (basic) auto attendant and associated simple call queue, establish SBC instance and Hostname, and pair the SBC instance with the Microsoft Teams PBX.



Assign & Test

Assign appropriate phone numbers through your SIP carrier for up to 5 users accounts and up to two IP phones, which will be used to conduct functionality testing.

Optional Training: Take advantage of optional training for your end-users, including best practices around shared files, permissions, and naming conventions, creating channels, using tabs, and archiving and maintaining Teams history.