

# Calling Plans Pilot

Book a Call



\$3,000 CAD



SMBs and Enterprise Organizations



2-3 days

## Benefits



### Receive Implementation Support

Receive guided, 1-on-1 setup, implementation support, and documentation around call flow design, direct routing scripts to add/remove users.



### Achieve cost-efficiency

Switch from a CapEx to OpEx model and reduce your overall costs and maintenance requirements.



### Test before org-wide implementation

Test out Direct Routing, through Teams and SIP services, and find out firsthand if it's a valid replacement for your phone system.

## Deliverables



### Review

Conduct a full review of current Office 365 requirements and licensing, and fully configure your Office 365 tenant for use with Microsoft Teams Voice.



### Configure

Configure one (basic) auto attendant and associated simple call queue, establish SBC instance and Hostname, and pair the SBC instance with the Microsoft Teams PBX.



### Assign & Test

Assign appropriate phone numbers through your SIP carrier for up to 5 users accounts and up to two IP phones, which will be used to conduct functionality testing.

**Optional Training:** Take advantage of optional training for your end-users, including best practices around shared files, permissions, and naming conventions, creating channels, using tabs, and archiving and maintaining Teams history.