

Infusystem Solves Cybersecurity Resource Challenge by Outsourcing Cybersecurity Management to Nuspire

The Challenge

Infusystem was having difficulty balancing cybersecurity management needs with pressing business priorities. The organization faced time and resource constraints and was not happy with the service their current security operations center (SOC) and security incident event management (SIEM) provider was delivering. Infusystem needed an experienced provider that could manage their firewalls and endpoints 24x7x365 with an effective SIEM and proven SOC.

The Infusystem team chose Nuspire after touring its advanced security operations center (SOC) and experiencing the client-first culture at Nuspire.

The Solution

The Nuspire team quickly sprung into action. The cybersecurity pros initiated discovery to understand the Infusystem environment and identify opportunities to harden their security program. The team determined that its Secure Gateway and Endpoint Detection and Response Services would make an immediate impact.

Addam Chupa, Senior Vice President of IT at Infusystem commented, "On Friday we were on our network, by Monday we were on Nuspire's. Changing firewalls is not an easy thing to do. All of the pre-work the Nuspire team conducted resulted in the transition going as smoothly as it did."

In addition, Infusystem outsourced management of 300 endpoints to Nuspire to ensure 24x7x365 expert monitoring. "I don't have any complaints; endpoint protection is going really well since we outsourced to Nuspire. There has been no malicious activity observed on our end since and my team receives notifications very quickly. We are happy with the service," Chupa stated. Since deployment Nuspire has also conducted a thorough security review of the Infusystem environment. "The security review went very well. I was impressed with the completeness of the presentation, the executive management data and graphs were very relevant. Diving deep into the weeds like that enables my team to remediate areas and gain insight into our environment."

Since deployment the Infusystem team has increased scope to deploy Nuspire's SD-WAN Service to boost productivity and strengthen cybersecurity across all of its locations.



VERTICAL

Healthcare

ABOUT

Infusystem is a growing healthcare organization that delivers improved patient outcomes and high patient satisfaction. The organization supplies infusion pumps and related products and services for patients in the home, oncology clinics, ambulatory surgery centers and other sites of care from five locations—serving all 50 states and Canada.

WEBSITE

www.infusystem.com

Outcomes



Augmented security team with resources not available in-house



Realized immediate value



No malicious activity has been detected



Firewalls are properly configured and expertly managed



Confident knowing environment is expertly monitored 24x7x365



Extraordinary client experience

"I really appreciate the partnership and service Nuspire is providing. It is a tremendous cost savings to the business to outsource security management to qualified individuals on your side so we can focus internal teams on important business priorities."

Addam Chupa, SVP of IT, Infusystem

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ABOUT NUSPIRE

Nuspire is a leading managed security services provider (MSSP) that is revolutionizing the cybersecurity experience by taking an optimistic and people first approach. Our deep bench of cybersecurity experts, world-class threat intelligence and 24x7 security operations centers (SOCs) detect, respond and remediate advanced cyber threats. We offer comprehensive services that combine awardwinning threat detection with superior response capabilities to provide end-to-end protection across the gateway, network and endpoint ecosystem. Our client base spans thousands of enterprises of all sizes, across multiple industries, and achieves the greatest risk reduction per cyber-dollar spent. At Nuspire, we are laser focused on delivering an extraordinary cybersecurity experience that exceeds client expectations. For more information, visit www.nuspire.com and follow @Nuspire.

