

BUILDING YOUR VIRTUAL WORKFORCE



A remote workforce that drives real results is humanly possible.

The needs of companies and workers have changed. A new approach is required to engage and drive the performance of the Virtual Worker. Organizations today are struggling with:

- High turnover of virtual workers
- Low productivity and motivation in their virtual workforce
- Inconsistent onboarding and training for their virtual workforce

Our enhanced Virtual Workforce services enable our teams to tap under-sourced talent, make better hiring decisions, and effectively manage the success of an Associate's assignment.



Sourcing

Our clients benefit from:

- Access to under-sourced populations including, but not limited to, seniors and retirees, military veterans, individuals transitioning to virtual work, and furloughed workers.
- A national social sourcing strategy that reaches candidates where they are.
- Eliminating geographic boundaries to a qualified workforce.

Selection

Our clients benefit from:

- Specialized recruiters skilled in customized virtual workforce vetting methods.
- Behavioral interviewing targeting the competencies for remote workers.
- Technology diagnostics to ensure workers have the tools and access they need to perform.
- Assessment options to evaluate candidate competencies.

Support

Our clients benefit from:

- Virtual Success 101 – a support guide for Virtual Workers with tools, advice, and insights.
- Virtual Contact Center Agent Manpower Acceleration Program to provide training to associates who wish to move into virtual contact center work.
- Customized onboarding to support the virtual worker and unique client requirements.
- 6,000 courses available to upskill and reskill to meet the demands of the future of work.

Let's talk about how we can deliver results for you.

Visit www.manpowergroupusa.com/manpower/contact-us