



Workload Automation

Buyer's Guide and Reviews

February 2019

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Vendor Directory

Advanced Systems Concepts	ActiveBatch
ASG	ASG-Zena
ASG	ASG-TMON Performance Analyzer
Axway	Axway Automator
BMC	Control-M
CA Technologies	CA Workload Automation
CA Technologies	Automic Workload Automation
CA Technologies	CA Workload Automation iDash

CA Technologies	CA Automic Applications Manager
Compuware	Compuware ThruPut Manager
Dillon Kane Group	Tidal Workload Automation
HelpSystems	HelpSystems Automate Schedule
IBM	IBM Workload Automation
SMA Solutions	OpCon
Stonebranch	Stonebranch Universal Automation Center
Terma Software	Terma Suite

Top Workload Automation Solutions

Over 313,212 professionals have used IT Central Station research. Here are the top Workload Automation vendors based on product reviews, ratings, and comparisons. All reviews and ratings are from real users, validated by our triple authentication process.

Chart Key

● Views	● Comparisons	● Reviews	● Followers	● Average Rating
Number of views	Number of times compared to another product	Total number of reviews on IT Central Station	Number of followers on IT Central Station	Average rating based on reviews

Bar length

The total ranking of a product, represented by the bar length, is based on a weighted aggregate score. The score is calculated as follows: The product with the highest count in each area gets the highest available score. (20 points for **Reviews**; 16 points for **Views**, **Comparisons**, and **Followers**.) Every other product gets assigned points based on its total in proportion to the #1 product in that area. For example, if a product has 80% of the number of reviews compared to the product with the most reviews then the product's score for reviews would be 20% (weighting factor) * 80% = 16. For **Average Rating**, the maximum score is 32 points awarded linearly based on our rating scale of 1-10. If a product has fewer than ten reviews, the point contribution for Average Rating is reduced (one-third reduction in points for products with 5-9 reviews; two-thirds reduction for products with fewer than five reviews). Reviews that are more than 24 months old, as well as those written by resellers, are completely excluded from the ranking algorithm.

1 Control-M



2 CA Workload Automation



3 Automic Workload Automation



4 IBM Workload Automation



5 Stonebranch Universal Automation Center



6 CA Automic Applications Manager



234 views

146 comparisons

2 reviews

61 followers

8.5 average rating

7 Axway Automator



850 views

323 comparisons

1 reviews

102 followers

6.0 average rating

8 Tidal Workload Automation



1,267 views

889 comparisons

0 reviews

169 followers

9 CA Workload Automation iDash



397 views

145 comparisons

0 reviews

154 followers

10 Terma Suite



252 views

83 comparisons

0 reviews

142 followers

Top Solutions by Ranking Factor

Views

	SOLUTION	VIEWS
1	Control-M	25,851
2	CA Workload Automation	18,152
3	IBM Workload Automation	10,169
4	Automic Workload Automation	9,238
5	Stonebranch Universal Automation Center	1,890

Reviews

	SOLUTION	REVIEWS
1	Automic Workload Automation	64
2	CA Workload Automation	42
3	Control-M	29
4	Stonebranch Universal Automation Center	14
5	IBM Workload Automation	8

Followers

	SOLUTION	FOLLOWERS
1	Control-M	665
2	Automic Workload Automation	661
3	CA Workload Automation	635
4	IBM Workload Automation	607
5	Tidal Workload Automation	169



[See 29 reviews >>](#)

Overview

Control-M is a digital enterprise management solution that simplifies and automates diverse batch application workloads while reducing failure rates, improving SLAs, and accelerating application deployment. Automate job scheduling and application deployment

Connect applications and workflow processes to quickly and reliably deliver business servicesRealize the potential of big data while freeing IT for other tasksTake control of your file transfer operations with secure scheduling, instant status visibility, and automated recoveryAccelerate application change and deployment cycle times with automated application workflow between test and productionEmpower users to make decisions in real time and perform basic task...

SAMPLE CUSTOMERS

CARFAX, ChipRewards, Sun Chemical, University of California, Unum

TOP COMPARISONS

CA Workload Automation vs. Control-M ... Compared 29% of the time [\[See comparison\]](#)

IBM Workload Automation vs. Control-M ... Compared 25% of the time [\[See comparison\]](#)

CA Continuous Delivery Automation vs. Control-M ... Compared 10% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 30%
Marketing Services Firm ... 28%
Healthcare Company ... 12%
Manufacturing Company ... 9%

COMPANY SIZE

1-200 Employees ... 14%
201-1000 Employees ... 1%
1001+ Employees ... 85%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Financial Services Firm ... 43%
Healthcare Company ... 13%
Retailer ... 9%
Energy/Utilities Company ... 4%

COMPANY SIZE

1-200 Employees ... 11%
201-1000 Employees ... 11%
1001+ Employees ... 79%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

Top Reviews by Topic

VALUABLE FEATURES [See more Valuable Features >>](#)



Dean Tuson

Control-M has a huge number of features and utilities that assist users in monitoring their schedules, and developers to build schedules that interface with many technologies. Here are some that stand out: * Cross-platform support. A Linux job can be dependent on a Windows job, which can be dependent on many other flavours of hardware/software. Your batch is therefore managed by a single tool, allowing you to monitor your entire flow. * Great GUI. Easy to navigate. Customisable. Status at a glance. * BIM (Batch Impact Manager). Proactively monitors ... [\[Full Review\]](#)



Ram Lakshman

Self Service, BIM features are most valuable. As no need to login to EM client and check the job status. From any where we can login to self service portal and validate the process status. Different Control modules. [\[Full Review\]](#)



Jim Monlea

Self Service for repeatable, low impact workload automation processes. BIM for SLA management. GUI client for visibility into the enterprise schedule. New to v9, the automatic Agent upgrade features have been quite helpful too. Relatively easy to perform upgrades and fix packs. [\[Full Review\]](#)



Paul Clinton

Control-M has a huge number of features and utilities that assist users in monitoring their schedules and developers to build schedules which interface with many technologies. Here are some that stand out: * Cross-platform support: A Linux job can be dependent on a Windows job, which can be dependent on many other flavours of hardware/software. Your batch is therefore managed by a single tool, allowing you to monitor your entire flow. * Great GUI: Easy to navigate. Customisable. Status at a glance. * Automated error handling: Depending on the exit s... [\[Full Review\]](#)

IMPROVEMENTS TO MY ORGANIZATION [See more Improvements To My Organization >>](#)



Dean Tuson

Previous scheduling solutions were platform specific, so when the overnight batch processes crossed between technologies, manual intervention was required. This was time costly and meant that it was not possible to get an overall picture of the flow/progress. [\[Full Review\]](#)



HeadITPro2 98996

I don't think it has actually maybe improved anything. It's a generic product. It just has some nice features. We could use a normal scheduler, like DOS, for the type of work we are doing but that would prevent self-service from users in the business, so that's why we are using BMC. [\[Full Review\]](#)

it_user5404
14

* Ninety percent or more of the batch processing is now centralized into a single scheduling platform. This helps the support teams so that they only need to go to one group for scheduling and monitoring the batch processing * The operations support staff only has one platform where they can monitor almost all of our batch processing. [\[Full Review\]](#)



ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)



Dean Tuson

The ability to work offline would be an improvement. It is sometimes inconvenient that you cannot load and work on a schedule – unless you are connected to a Control-M Server. For example, when you are away from the office or on a train... When you launch the application, the first thing that you need to do is 'log in' to a valid Control-M server. It would be nice if there was an 'offline' mode that would enable you to launch the application and then work on a batch schedule that can be 'checked in' to the appropriate server when you are next connect... [\[Full Review\]](#)



HeadITPro2
98996

I don't think that we're actually looking for new features. I think we are more looking for a better cost/license/performance model because BMC, while we could say it's the best, is also the most expensive. [\[Full Review\]](#)



it_user5404
14

There aren't any improvements that I've come across with the most recent release. If I had to note one improvement, it would be that jobs already in the system for a given day could be updated en masse. This could be the same on the database where the job definitions reside. [\[Full Review\]](#)



Ram
Lakshman

All is well in Control-M tool . Thank you for new enhancements of tool . But for some issues, BMC will suggest to upgrade to new version which will not be feasible to standards of the organisation. Hence some work around should be shown to run the business until new version was upgraded. [\[Full Review\]](#)



PRICING, SETUP COST AND LICENSING

[See more Pricing, Setup Cost And Licensing >>](#)



HeadITPro2
98996

The only thing we would object to are the license costs. That is what we are probably most annoyed with. We are paying something like €1,000,000 over three years for having 4,000 jobs running. That's expensive. [\[Full Review\]](#)



it_user5404
14

It is task based pricing. It is based on the number of jobs brought into the system daily and any that remain in the system from prior days. For example, if you have 2000 new jobs that come in in for a new day, and you still have 500 left from previous days, you will need to have 2500 task licenses to cover them. This is the case, even if those 500 jobs are daily jobs that came in during the prior day and have not yet been completed. [\[Full Review\]](#)



Overview

CA Workload Automation is an enterprise scheduling solution for the automation of IT processes in a heterogeneous environment. It automates and delivers millions of mission-essential services across thousands of companies worldwide. With the CA team and expert community, you get so much more than software. Work with us to get to mission-accomplished—every second of your business.

SAMPLE CUSTOMERS

Gaumont, Mercantil do Brasil, CCEE, Hanwha Life

TOP COMPARISONS

Control-M vs. CA Workload Automation ... Compared 52% of the time [\[See comparison\]](#)

Automic Workload Automation vs. CA Workload Automation ... Compared 17% of the time [\[See comparison\]](#)

IBM Workload Automation vs. CA Workload Automation ... Compared 13% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 29%
Marketing Services Firm ... 25%
Healthcare Company ... 16%
Retailer ... 9%

COMPANY SIZE

1-200 Employees ... 46%
201-1000 Employees ... 1%
1001+ Employees ... 53%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Financial Services Firm ... 50%
Insurance Company ... 13%
Energy/Utilities Company ... 12%
Healthcare Company ... 8%

COMPANY SIZE

1-200 Employees ... 11%
201-1000 Employees ... 6%
1001+ Employees ... 83%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Top Reviews by Topic



VALUABLE FEATURES

[See more Valuable Features >>](#)



Richard
Buchman

Over time we have found that if there are any issues with communication between the various components [scheduler (eventor) ,app server (as_server) , database (event server), the agents, etc] that when connectivity is restored, jobs start executing as desired and anything that is stuck or is in an 'strange state' is easily found and rectified using the tools provided by autosys. We have found that most of the time the WorkLoadAutomationAE software requires very little maintenance and has achieved an almost 100% uptime in all the instances we have ... [\[Full Review\]](#)



it_user5728
41

What we really like is that it's an enterprise solution and it really allows us to do the "normal work," the different operating systems and platforms, but it also allows us to manage and control our ERP systems, and things like Informatica and Hadoop, and all those good things that are coming down the line, in the way of big data and things like that. [\[Full Review\]](#)



ProgramA2d
79

Its scheduling and its notification to us. We need to know when things are taking too long and when it fails, but we really need to schedule jobs to run. We need to have things run in a very sequential order, so it is very useful that we can schedule the work flows. [\[Full Review\]](#)



Applicat26ef

The most valuable feature is probably just the robustness of the platform itself, where you can go in and put any code inside of it and, as long as the server that you have it running on has the legs to be able to execute all that, it's good to go. [\[Full Review\]](#)



IMPROVEMENTS TO MY ORGANIZATION

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Richard
Buchman

We've just recently upgraded to the 11.3.6 Workload Automation platform. We're still implementing the pieces, but what we found is, there's a lot more reporting with it. It's a lot more stable. There are a lot more features available, that we've yet to even take advantage of. [\[Full Review\]](#)



it_user5728
41

The really nice thing is that, as the business grows, we're not seeing the infrastructure grow. Regardless of how much new business we keep on, the team is pretty stable. We have a dedicated team of eight people. We maintain today nine instances of DE: three production and six pre-production. We're probably going to add a couple more in 2017, but we don't anticipate having to grow the infrastructure. We'll be able to keep serving the customers the same way we have historically and we'll be able to do that into the future, without seeing any degradat... [\[Full Review\]](#)



ProgramA2d
79

We were able to eliminate an overnight operator job, for one thing. He just left, but we did not replace him. We get better reports than we use to have. Basically it runs jobs on a schedule, but we already had the jobs. It also eliminates manual job starting. [\[Full Review\]](#)



ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)
Richard
Buchman

When we first went to 11.3.6, they didn't have their agent monitoring platform produced. As of this date, we haven't even installed their agent orchestrator yet. We're trying to work to get those in. I can't specify what I would like right now, unfortunately, because we haven't fully implemented the product, so I don't know what's missing. They have a lot of great features; these new job types that we've yet to even start implementing. Some of that's going to require some philosophical change on how we promote the code, so I don't have hard informat... [\[Full Review\]](#)

it_user5728
41

We would like to see good improvement on the historical reporting capabilities. It's always been, I think, a bit of a weak point. Currently, if you know a SQL programmer, he should become your best friend, but I'd like to see it get to the point where somebody with really basic skills – where they understand the information they want – can easily extract it. That's really the big area with room for improvement. The development team has been really good about keeping up with not only our requests but the user community as a whole. We're pretty happy ... [\[Full Review\]](#)

ProgramA28
79

There is a difference between a web interface and the thick client interface. We particularly like a thick client interface, and it has gone away. I am finding that is disappointing to me. Now, it looks like the web interface is where all the development is going, which means it will become more full-featured than any thick clients that might be compatible with the new version. I would hate to see the thick client be left behind. I would really like to see that thick client come along. I would really like to see a feature where if you have a variabl... [\[Full Review\]](#)



Applicat26ef

Again, lack of documentation, that is an issue. When we do need to bring it down for maintenance, it is always a scary moment for us because we have never had it crash. When we don't have any documentation, we don't really know what to expect if we do have to bring it down but there haven't really been any issues with it. I'm probably not the right one to ask about features for upcoming versions mostly because we are using an old version of this product. However, if I had to, I'd probably say that it would be really nice if it had the ability to see... [\[Full Review\]](#)



PRICING, SETUP COST AND LICENSING

[See more Pricing, Setup Cost And Licensing >>](#)
SrSystem3e
20

I don't really get involved in that part of it. The one thing I would say is that people need to pay attention to how they use their ESP agents on the distributed platform. That's where some of the cost comes in, based on how many you need or how many you use. [\[Full Review\]](#)

Charles
(Stan) Nutt

Well, the product is part of our ELA with CA, but we do have a specific number of licenses we can use for the distributed agents we deploy, so you have to be careful as to what limit you set for number of agents, so you have room to grow in your environment. [\[Full Review\]](#)



Overview

Deliver the fully agile enterprise using CA Automic Workload Automation

The modern enterprise needs to orchestrate a complex, diverse landscape of applications, platforms and technologies. Workload automation can prove a critical differentiator, but only if it provides intelligent automation driven by data analytics.

The IT landscape is currently more complex than ever: Islands of automation are a barrier to scaling and standardizing your workload activities. Processing errors are common because of manual handoffs. And the lack of an end-to-end view of the business process make inefficiencies and problems difficult to resolve. In addition to this, you are operating 24x7 and cannot find maintenance windows to upgrade your infrastructure... [\[Read More\]](#)

SAMPLE CUSTOMERS

ING, Adidas, 84.51, ESB

TOP COMPARISONS

CA Workload Automation vs. Automic Workload Automation ... Compared 33% of the time [\[See comparison\]](#)

Control-M vs. Automic Workload Automation ... Compared 30% of the time [\[See comparison\]](#)

Ansible vs. Automic Workload Automation ... Compared 9% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 37%
 Marketing Services Firm ... 18%
 Government ... 12%
 Retailer ... 10%

COMPANY SIZE

1-200 Employees ... 13%
 201-1000 Employees ... 9%
 1001+ Employees ... 78%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Financial Services Firm ... 35%
 Manufacturing Company ... 14%
 Insurance Company ... 9%
 Comms Service Provider ... 7%

COMPANY SIZE

1-200 Employees ... 10%
 201-1000 Employees ... 18%
 1001+ Employees ... 71%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Top Reviews by Topic



VALUABLE FEATURES

[See more Valuable Features >>](#)



VpChiefT73
06

It's very hard to transfer the feeling when you have a platform that came to handle infrastructure issues, but at the end of the day, they are making real changes and impacting our business level, which is amazing, because it's very uncommon. That's it, basically. [\[Full Review\]](#)



Vinit
Choudahry

The most valuable feature is the one for SAP batch processing. It's not just ordinary job processing. There are certain other mid-level workload automation tools which can handle the OS level, but SAP is something which is really very critical. Automic stands out from the ordinary tools because handling SAP processes is absolutely easy with it. Integrating SAP applications with Dollar U is very easy. It's just a few considerations and there you go. You can initiate your processing. [\[Full Review\]](#)



SrProduc35
70

It's easy to use. When you schedule jobs, if you can speak English you can schedule them easily and correctly. There's a lot of flexibility because the product allows you to do many tasks, in multiple ways, so you can choose the way that works best for your environment. [\[Full Review\]](#)



Irvin Carney

* The modulation of some of the things, like how the things are connected and disconnected. You have different login objects that you can quickly put to other different objects and other objects that you create, which makes transporting things very easy from one environment to the next. * I like the documentation that is out there. It is very good and the community that comes with it is really good. It provides a lot of different use cases similar to ours that people have for specific things which we can go out, look at, and receive some help on. * ... [\[Full Review\]](#)



IMPROVEMENTS TO MY ORGANIZATION

[See more Improvements To My Organization >>](#)



VpChiefT73
06

We started this engagement with Automic working on basic scheduling. If you can just imagine an organization, which has around 10,000 written processes in Visual Basic or old code, and now we need to maintain these processes. They are very core processes because they are handling interactions between our customers to us; they are transferring data from our customers into our system. It's several thousands of PDFs, invoices and shipping notices, etc. Up to the phase where we met with Automic, we just used manual stuff that we wrote to handle it. Whil... [\[Full Review\]](#)



Vinit
Choudahry

The solution has been here for the past ten years, there is a definite business value-add; the batch/shell scripts running in the environment can be controlled centrally, SAP Processing; Backup Jobs and many more with no or minimal interventions. In general, in any environment where there are more than 500 or 600 servers, each server will have settings and scripts doing their jobs, moving files, etc. There may be a bunch of scripts that run in a workflow. If you don't have a centralized tool for workload automation, it becomes problematic down the l... [\[Full Review\]](#)



SrProduc35
70

We scheduled our database maintenance jobs through ASP and when we did this, we scheduled them in a certain defined way that we expected them to run. And when that was initially set up, there was no consideration for a database not being available so if the jobs tried to run when a database wasn't available, obviously they wouldn't work and an operator would have to intervene. The plan was that people would open requests to have jobs held at that time. When there were only one or two databases, that wasn't hard to maintain and people did it. When we... [\[Full Review\]](#)



ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)



VpChief7306

We are always talking about leveraging the power of big data by automation, and we have a gap, but we didn't really implement it yet (the automation), which they have a great solution for, so the business continues in the cloud. We are not there, but we need to be there, and I think it's a little bit hard in our area. Our area with the CA solution for DR is not really concerning directly to Automic, but to all of the DevOps, a word which is something that everybody is trying to touch on today in their daily business. There is also some gap that's a ... [\[Full Review\]](#)



Vinit Choudahry

We are currently at version 6.7.41. One improvement area that I can see would be a centralized licensing part. I've heard that has been already taken care of in the latest version. I'm not sure how true that is, but that's one thing that should be there: centralized licensing. Another issue is that at times there are certain jobs that are triggered one after another. It would be helpful to have a more user-friendly way of seeing how those jobs are connecting from one server to another. Suppose there is a workflow that is running between ten and 15 s... [\[Full Review\]](#)



SrProduc3570

How they handle cross datacenter failover, because they have a really good High Availability solution that works well within a single sysplex, but in our environment, since we have two main datacenter locations, we have two separate sysplex. And, while when everything is working ASP can control jobs both here and in the other location, the current product does not support High Availability across datacenters. That is something we would like to see the product have. Currently, what we have is we have a homegrown solution, because we're required to ha... [\[Full Review\]](#)



Irvin Carney

There has to be a better way to visualize things in the application without having so many windows open. That is just an on its face type thing. If you get in deep into some of these processes, you may have 20 windows open, and there has to be an easier way to manage that. The actual components that they have are great. Just the presentation of it; sometimes I feel like there is too much on the screen and I want to simplify it. I want to get to the information that I need to without wasting my time trying to expand this window or trying to click thi... [\[Full Review\]](#)



PRICING, SETUP COST AND LICENSING

[See more Pricing, Setup Cost And Licensing >>](#)



Ruairi Brennan

We feel that we get a good deal with the price. We recently renewed our Automic contract last year. At renewal time, it is not about looking for an alternative product, because we can't find one. Also, Automatic is heavily integrated in our organization. The cost to change would be a huge factor for us, and we have not found any other product that is better out there. [\[Full Review\]](#)



Christine Bauder

Certain licenses can be a bit expensive. The PeopleSoft agents, in particular, are a bit pricey. We are using agent groups in our development environment which allows us to switch between the different Peoplesoft instances without having to change the host names in the jobs and without the need for multiple PS licenses. [\[Full Review\]](#)



Vince Sola

The team at Automic are great with understanding your needs as a business. They are always willing to go the extra mile to make sure the solution works for you. This is not only something they do in their software but also in their licensing. [\[Full Review\]](#)

IBM **IBM Workload Automation** [See 7 reviews >>](#)

Overview

IBM Workload Automation is a complete solution for batch and real-time workload management, available for distributed mainframe or hosted in the cloud. Use it to drive business and IT workloads on hosted servers, with virtually no cost of ownership for your central server. Increase your productivity with powerful plan- and event-driven scheduling, and run and monitor your workloads wherever you are. This includes interfaces dedicated to application developers and operators, providing them both autonomy and precise governance.

SAMPLE CUSTOMERS

Standard Life Group, Banca Popolare di Milano, A*STAR, ArcelorMittal Gent

TOP COMPARISONS

Control-M vs. IBM Workload Automation ... Compared 60% of the time [\[See comparison\]](#)

CA Workload Automation vs. IBM Workload Automation ... Compared 17% of the time [\[See comparison\]](#)

Automic Workload Automation vs. IBM Workload Automation ... Compared 4% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Marketing Services Firm ... 34%
Healthcare Company ... 18%
Financial Services Firm ... 14%
Consumer Goods ... 9%

COMPANY SIZE

1-200 Employees ... 38%
1001+ Employees ... 62%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Financial Services Firm ... 25%
Manufacturing Company ... 17%
Local Government ... 8%
University ... 8%

COMPANY SIZE

1-200 Employees ... 5%
201-1000 Employees ... 5%
1001+ Employees ... 90%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

Top Reviews by Topic



VALUABLE FEATURES

[See more Valuable Features >>](#)


Lowell Fultz

The DWC, when configured correctly, is a great GUI tool to provide Self-Service Scheduling capabilities to the user community. The variety of agents available allows for an extremely flexible Enterprise WLA solution. The WAPL (formerly SOE) functionality is one of the major things that sets IWA apart from the other platforms. With its use, you can automate tasks that other platforms can only dream about. [\[Full Review\]](#)



it_user5450
40

* Alerting on ABENDS: When a job abnormally ends (ABENDS), the solution notifies us when the job did not complete successfully. This is a nice feature for job streams that require successful completion of one job before it moves on to another. It's still "reactionary" in nature, but allows us to run a job stream again. This occurs, in some cases, before the end users of our data services know there's a problem. * When changing a cycling ID, we only have to change it once. * Moving jobs from Dev to Prod only takes a text file script, which is straight... [\[Full Review\]](#)



Abdul Jaludi

The API is a valuable feature as it allowed us to integrate the inventory, change and ticketing systems to fully automate most of the monitoring processes for new devices, decommissioned devices and during approved changes. [\[Full Review\]](#)



SrAnalyst39
6

The FTA agents feature is most beneficial, as it easily resolves local dependencies on the workstation, even when there is a network disconnect between the MDM and FTA. [\[Full Review\]](#)



IMPROVEMENTS TO MY ORGANIZATION

[See more Improvements To My Organization >>](#)


Shariq
Nadeem

My organization has automated a lot of tasks that were previously being done manually like processing of cheques from multiple banks. This was a three step process wherein a dedicated man resource used to scan the cheques individually, another person then updated a record in the database followed by sending out an email. All these steps required a lot of time and money and any absence of human resources would result in severe lapses. With the help of Tivoli, all the three tasks were automated into a single jobstream that runs throughout the year wit... [\[Full Review\]](#)



Lowell Fultz

Provides a robust, full spectrum enterprise-wide WLA platform. I have practical experience with all of the major "Enterprise" WLA products (Control-M, CA-7, and Zeke). None of them have the functionality and ease of use of TWS. [\[Full Review\]](#)



Abdul Jaludi

The new servers automatically get monitored with the alerts going to the server administrator or application developers, without the need for someone to submit a request. The alerts automatically go to a command center, when a server is classified as production in the inventory system. The alerts get automatically suppressed during an approved change. [\[Full Review\]](#)

IBM IBM Workload Automation

Continued from previous page



ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)


Lowell Fultz

This may not be the norm, but slow down on the releases a bit. I fully understand that IWA functionality is increasing at an amazing rate, but trying to keep up with the upgrades is rough. Figure out a way to speed up the DWC response a little. [\[Full Review\]](#)

it_user5450
40

* It is complex to use * Lacks scalability * It is difficult to set up jobs to run * We need to be able to elevate privileges like Task Scheduler With Windows Server 2012, there is a setting for User Access Control. UAC is a security feature that prompts the user, and even administrators, when running a job that requires a higher elevation because of its interaction with the Operating System. When you're trying to automate tasks and run them in the background, this prompt still comes up and asks if it's OK to raise the privilege level. That hangs th... [\[Full Review\]](#)



Abdul Jaludi

A lot of the automation that we added to the product should come built into it, so that every customer doesn't have to reinvent the wheel. This will eliminate the need for us to modify our code, in order to make it compatible with each future release. Below are examples of automation that we developed which should be built into the product: * Integration with the inventory system, so that alerts go to the proper teams. For example, alerts for servers classified as development would go to the apps support team or alerts for servers classified as prod... [\[Full Review\]](#)

SrAnalyst39
6

There is need to add any type of utility which can convert workload definitions of other syntax to the TWS syntax, during workload migration and conversions. Currently, there is no utility as such with TWS. For example, there could be one scenario, where the customer wants to switch from the existing scheduling tool to TWS. Every tool has its very own syntax for defining workload definitions. During migration project activities, it gets very difficult for converting the existing workload syntax to TWS syntax. We need to create our own scripts or dif... [\[Full Review\]](#)



PRICING, SETUP COST AND LICENSING

[See more Pricing, Setup Cost And Licensing >>](#)
Shariq
Nadeem

This would be one the expensive lines of product in IBM's portfolio, so initial costs can run high if someone is buying it for the first time. The licensing is IBM proprietary, and clients are not charged on the basis of underlying hardware configuration that hosts the installed application - CPU cores and manufacturer to be exact - which goes up as you add on to your processing capabilities. Over a period, once you are a client, you may get better pricing quotes from your sales representative. Also, there are workload based flexible pricing options... [\[Full Review\]](#)



Lowell Fultz

If you are running an IBM Mainframe, why would you want any other product as your z/OS based WLA "hub" ? To my knowledge, IWA is the only WLA product that will provide "parallel tracking" capability to assist in upgrading from one platform to IWA. [\[Full Review\]](#)

SrAnalyst39
6

For licensing, you should proceed with the monthly job executions. Earlier, it also used to have the PVU (Processor Value Unit) license model as well. I am not sure, if this is still there. Get clarity from IBM and accordingly proceed, depending upon the requirement. [\[Full Review\]](#)



Stonebranch Universal Automation Center

[See 14 reviews >>](#)

Overview

Stonebranch provides efficient enterprise-wide workload automation software solutions that solve complex IT business processes in a simple way

- from Amazon Web Services, Docker, Openstack, Hadoop, Microsoft Azure to z/OS batch processes on the mainframe.

Go with Stonebranch and automate IT business processes to achieve:

Single “pane of glass” so your IT team control the status of all scripts, jobs, tasks, workflows running across all servers and VM machines.

Reduce manual IT effort and increase efficiency via automated scheduling and execution of all jobs. No IT engineers manually executing tasks or scheduling activities locally on each VM.

Automatic notifications and alerts (email, ticket, SNMP, SMS) ...

SAMPLE CUSTOMERS

Nissan, Coop, United Supermarkets, Groupon, CSC, Orbitz, Johnson & Johnson, BMW, Qantas and more

TOP COMPARISONS

Control-M vs. Stonebranch Universal Automation Center ... Compared 45% of the time [\[See comparison\]](#)

IBM Workload Automation vs. Stonebranch Universal Automation Center ... Compared 20% of the time [\[See comparison\]](#)

Atomic Workload Automation vs. Stonebranch Universal Automation Center ... Compared 13% of the time [\[See comparison\]](#)

VISITORS READING REVIEWS *

TOP INDUSTRIES

Financial Services Firm ... 70%

Insurance Company ... 20%

Retailer ... 10%

COMPANY SIZE

201-1000 Employees ... 10%

1001+ Employees ... 90%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

Top Reviews by Topic

VALUABLE FEATURES [See more Valuable Features >>](#)



reviewer952
863

* The possibility to connect multiple tasks in a workflow across domains and operating systems. * Also the UDM file transfers and the possibilities which can be achieved with UDM scripting. * The GUI is also easy to operate and does not need installation since it is web-based. [\[Full Review\]](#)



reviewer948
096

Workflows in general. It's great to automate across multiple servers through multiple applications. It is also useful to be able to use the universal templates to create our own automation types. We have found this useful for several different applications, as well as our own internal FTP task type. [\[Full Review\]](#)



reviewer958
347

* Ready-to-use standard API or interfaces available, and flexible scheduling. * The beautiful part of scheduling is you can do weekdays or business days or custom business days. * The template format is very helpful when you have 100s of jobs to be scheduled every day. * Email feature can be customized based on the variables and parameters. [\[Full Review\]](#)



reviewer948
108

From a Product Owner perspective, I can say that for me, the most valuable features are: web interface, business services allowing to segregate users, reporting capabilities. [\[Full Review\]](#)

IMPROVEMENTS TO MY ORGANIZATION [See more Improvements To My Organization >>](#)



reviewer952
863

* We migrated multiple scheduling applications to UAC for less costs and more efficient management. * Scripting is also centralized in one library. * UAC has a lot of scheduling options for various tasks. [\[Full Review\]](#)



reviewer948
096

Made the job of automating tasks easier, especially tasks that cross application boundaries. Since we have applications that cross multiple platforms, this simplified where tasks get automated from several locations down to a single controller. [\[Full Review\]](#)



reviewer948
099

UAC has improved our organization by exposing many dependencies between our batch jobs that would not be visible before. This helped us improve our job scheduling by managing dependencies and better scheduling of jobs. [\[Full Review\]](#)



ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)



reviewer948
096

The FTP tasks. Ever since UAC changed to using cURL for FTP, we have had a lot of issues. 90% or more of our FTP tasks have been moved away from the UAC task type to our own FTP task using WS-FTP pro (which has more flexibility, that UAC does not offer such as PGP encryption) [\[Full Review\]](#)



reviewer948
099

REST API can be improved by exposing more information about running instances. For example, the failed error message of a Stored procedure task cannot be seen through the API. Other features that would be helpful is to dynamically insert new tasks to be run at run time when certain conditions are met. Currently, that's possible with a web service task but only one task can be inserted at a time for one instance which is limiting possibilities. [\[Full Review\]](#)



reviewer958
347

For me, Stonebranch can do more than integration and scheduling, like real-time interfacing services and point-to-point to integration. With this, we don't want to invest money on multiple tools for different purposes. [\[Full Review\]](#)



reviewer948
108

In my opinion, training materials and FAQ/support should be improved. For people who start using UAC in a DevOps model, it's hard to understand configuration and how UAC works, how to create workflows, etc. More online classes or tutorials. [\[Full Review\]](#)



PRICING, SETUP COST AND LICENSING

[See more Pricing, Setup Cost And Licensing >>](#)



reviewer948
096

The pricing of this product, compared to competitors is great. There is a general ease of set up for agents on all systems (except the mainframe which can be a little trickier). [\[Full Review\]](#)



CA Automic Applications Manager

[See 2 reviews >>](#)

Overview

CA Automic Applications Manager automates your Ellucian's Banner or Fiserv DNA processing. This innovative, best-in-class task scheduling solution accelerates your processing, provides visibility and control over business processes and mitigates risk in both environments.

SAMPLE CUSTOMERS

TOP COMPARISONS

Control-M vs. CA Automic Applications Manager ... Compared 45% of the time [\[See comparison\]](#)

OpCon vs. CA Automic Applications Manager ... Compared 15% of the time [\[See comparison\]](#)

Automic Workload Automation vs. CA Automic Applications Manager ... Compared 14% of the time [\[See comparison\]](#)

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Top Reviews by Topic

VALUABLE FEATURES [See more Valuable Features >>](#)



Russ
Schneider

The automated solution is the most valuable piece. Otherwise, we would have to be doing everything manually on every server. With this solution, we can run a job multiple times on a schedule and use different environmental variables or variables to change the environment how we need it, if we need to. [\[Full Review\]](#)



Pat Richards

It is an object-based approach to task and process design in conjunction with conditional logic and event-based scheduling actions, which enables a build once/use often design methodology to be employed, producing automated processes capable of dynamically adapting task flow according to events occurring before/during process execution. [\[Full Review\]](#)

IMPROVEMENTS TO MY ORGANIZATION [See more Improvements To My Organization >>](#)



Pat Richards

It has improved my organization through automation of back office and infrastructure procedures, and by integrating and orchestrating key business applications spanning multiple technology stacks. [\[Full Review\]](#)

ROOM FOR IMPROVEMENT [See more Room For Improvement >>](#)



Russ
Schneider

There is a lot of the automated release, which they already have in the newer products. Those are some of the features that we are looking to go for. Automated testing script suite - I would like to see that when we go to run the new jobs, so that we can have the testing functionality with it, too. It is a deprecated product. They are not going to make any new advancements, so the newer product is going to get the bells and whistles. The new product can do everything this product can do, and then some. Go to the newer product. [\[Full Review\]](#)



Pat Richards

* The user interface (UI) could be modernised. * The internal security model can be complex when configuring multiple user groups. * It is difficult to integrate with the Active Directory (AD). [\[Full Review\]](#)



Axway Automator

[See 1 review >>](#)

Overview

Axway Automator is a complete scheduling solution for automating real-time and near real-time IT and business processing in increasingly complex infrastructures, such as batch, web services and ERP processes. By intelligently and dynamically integrating events, dependencies and schedules into business workloads across the enterprise, Automator can help you reduce implementation costs, minimize organizational changes, optimize process management and IT resources and gain global visibility across IT and business operations.

SAMPLE CUSTOMERS

Metropolitan Borough of Wirral

TOP COMPARISONS

Control-M vs. Axway Automator ... Compared 45% of the time [\[See comparison\]](#)

IBM Workload Automation vs. Axway Automator ... Compared 13% of the time [\[See comparison\]](#)

CA Workload Automation vs. Axway Automator ... Compared 13% of the time [\[See comparison\]](#)

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

Top Reviews by Topic

VALUABLE FEATURES [See more Valuable Features >>](#)



SadiqueKhan

* A reliable scheduler * Ability to run scripts on servers of most platforms: Windows, Linux, Solaris * A console that allows the administrator to easily view and pause/restart all schedules during maintenance operations [\[Full Review\]](#)

IMPROVEMENTS TO MY ORGANIZATION [See more Improvements To My Organization >>](#)



SadiqueKhan

* The finance departments are able to run complex processes using scheduled scripts. For example, receiving extract data from service providers via Axway ST, processing the data, reformatting it, sending it out to another system, processing it further, and automating the resulting general ledger reports. These are then viewed by application users. * The IT department is also able to automate complex functions. For example, receiving Bloomberg data from Axway ST, automating the decryption, running a program to filter the data, sending it out to vario... [\[Full Review\]](#)

ROOM FOR IMPROVEMENT [See more Room For Improvement >>](#)



SadiqueKhan

* It would be handy if we could export information about the configuration in a meaningful format. * There have been some functions that we needed that were missing. One of these is the ability to send emails within the job flow. Eventually, we had to engineer email sending within our own scripts. [\[Full Review\]](#)

 **Tidal Workload Automation**

Overview

Tidal is the world's leading workload automation platform for hybrid, multi-cloud environments. It's an enterprise-class single pane-of-glass product to help manage, automate, and orchestrate business processes, applications, data, middleware, and infrastructure across the enterprise. With more than 35 years of experience helping world-class companies optimize business value from their IT, Tidal has unparalleled subject matter expertise in digital automation. We invite you to see for yourself.

SAMPLE CUSTOMERS

TOP COMPARISONS

Control-M vs. Tidal Workload Automation ... Compared 58% of the time [\[See comparison\]](#)

IBM Workload Automation vs. Tidal Workload Automation ... Compared 16% of the time [\[See comparison\]](#)

CA Workload Automation vs. Tidal Workload Automation ... Compared 9% of the time [\[See comparison\]](#)

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



CA Workload Automation iDash

Overview

CA Workload Automation iDash (iDash) ensures that you consistently deliver on service level guarantees by applying advanced workload analytics to create finely tuned workload automation environments. iDash performs real-time forecasts based on the current status of the system, generate alerts when thresholds are at risk of being missed, and even executes automated recovery actions for CA Workload Automation AE and CA Workload Automation CA 7 Edition environments.

SAMPLE CUSTOMERS

TOP COMPARISONS

IBM Workload Automation vs. CA Workload Automation iDash ... Compared 32% of the time [\[See comparison\]](#)

CA Workload Automation vs. CA Workload Automation iDash ... Compared 28% of the time [\[See comparison\]](#)

Control-M vs. CA Workload Automation iDash ... Compared 19% of the time [\[See comparison\]](#)

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Overview

The Terma Suite of products are designed to work together to address the need for analytics based on the huge volume of data generated by the underlying workload automation engines.

SAMPLE CUSTOMERS

TOP COMPARISONS

Stonebranch Universal Automation Center vs. Terma Suite ... Compared 35% of the time [\[See comparison\]](#)

CA Workload Automation vs. Terma Suite ... Compared 31% of the time [\[See comparison\]](#)

OpCon vs. Terma Suite ... Compared 19% of the time [\[See comparison\]](#)

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

About this report

This report is comprised of a list of enterprise level Workload Automation vendors. We have also included several real user reviews posted on ITCentralStation.com. The reviewers of these products have been validated as real users based on their LinkedIn profiles to ensure that they provide reliable opinions and not those of product vendors.

About IT Central Station

The Internet has completely changed the way we make buying decisions. We now use ratings and review sites to see what other real users think before we buy electronics, book a hotel, visit a doctor or choose a restaurant. But in the world of enterprise technology, most of the information online and in your inbox comes from vendors but what you really want is objective information from other users.

We created IT Central Station to provide technology professionals like you with a community platform to share information about enterprise software, applications, hardware and services.

We commit to offering user-contributed information that is valuable, objective and relevant. We protect your privacy by providing an environment where you can post anonymously and freely express your views. As a result, the community becomes a valuable resource, ensuring you get access to the right information and connect to the right people, whenever you need it.

IT Central Station helps tech professionals by providing:

- A list of enterprise level Workload Automation vendors
- A sample of real user reviews from tech professionals
- Specific information to help you choose the best vendor for your needs

Use IT Central Station to:

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- Exchange tips for getting the best deals with vendors

IT Central Station

244 5th Avenue, Suite R-230 • New York, NY 10001

www.ITCentralStation.com

reports@ITCentralStation.com

+1 646.328.1944