

2<sup>nd</sup> July 2020

## Communication #8 – Customer update

---

Dear Customer,

We hope you are well.

As stated in our last update, EDM Group continues to operate a service across all business areas, with services being delivered on a near normal basis. As the COVID-19 lock-down measures start to ease, we are continuing to ensure the safety of our colleagues, customers and suppliers by:

- Implementing social distancing
- Monitoring anyone attending site for symptoms
- Ensuring regular handwashing and use of sanitizer
- Providing PPE and screening, where the 2 metre distance cannot be maintained

In addition, we have undertaken a thorough COVID-19 risk assessment as part of our safety protocols and this is now published on our website, together with our 'COVID-19 staying secure and accessible declaration' signed by John Willox, EDM Group CEO. Direct links to these documents can be found below;

- [Risk assessment](#)
- [Staying secure and accessible declaration](#)

We are taking a careful and cautious approach to returning home-workers to the workplace and this will only happen when it is appropriate to do so.

We are still running a near optimal service, thanks to the dedication and commitment of our staff.

Thank you once again for your continued support in these difficult times. Stay safe.

Best regards.



Andrew Shaw  
Group Chief Customer Officer  
EDM Group