



InterMetro Industries Corporation  
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October 15<sup>th</sup>, 2021

To Our Valued Metro Customers,

Effective November 15, 2021, Metro will implement a price increase of approximately 10% across all product categories. Any order received prior to November 15<sup>th</sup>, 2021 that ships within the lead time quoted at the time the order was placed will be honored at pre-increase pricing. All orders received on or after November 15, 2021 will be subject to the new prices.

The November 15<sup>th</sup> effective date is necessitated by the rapid and continual inflation of commodities in combination with our current 6 to 12 week lead times, depended on product category. This notification provides 10 to 16 weeks before the price increase is realized on new orders shipped. This approach was chosen as opposed to re-pricing existing orders and new orders immediately to give our customers the maximum notification period the situation allows. We appreciate your understanding as these are unique times requiring non-traditional procedures.

An electronic price file reflecting the changes to our current standard product offering will be available by Friday, October 22<sup>nd</sup>.

These are extraordinary times and we are implementing this increase in response to the inflationary pressures we face. We will continually monitor, evaluate, and work to mitigate the inflation in commodities and other influencing factors in order to be able to adjust this as appropriate as the year progresses.

Respectfully,

A handwritten signature in cursive script that reads "Nancy Fera".

Nancy Fera  
Vice President of Sales, Foodservice Division  
InterMetro Industries Corporation