



InterMetro Industries Corporation  
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May 26<sup>th</sup>, 2021

Dear Valued Metro Customer,

Effective August 1, 2021, Metro will implement a price increase averaging 9% across all product categories. Please be advised any order received prior to August 1, 2021 that ships prior to October 1, 2021, or the earliest availability thereafter, will be accepted at pre-increase pricing. An electronic price file reflecting these adjustments and our current standard product offering is included with this letter.

While we continuously work to maintain our prices, the continued unprecedented disruption in supply chains and labor markets resulting in inflation across nearly all commodities, freight, and services has required us to implement this increase. These continue to be turbulent and unprecedented times. In response, Metro is doing everything in our power to flex our manufacturing and supply chain sources to ultimately minimize the impact on our distribution channel and end user customers.

Metro remains committed to offering the industry's most innovative products, as well as unsurpassed value in the services we provide. Thank you for your business, we look forward to working with you in the future. Should you have any questions relative to this, or any issue, please contact your Metro Representative.

Respectfully,

A handwritten signature in cursive script that reads "Nancy Fera".

Nancy Fera  
Vice President of Sales, Foodservice Division  
InterMetro Industries, Inc.