

## Revenue Success Metrics



#### Gross Profit =

Net Sales – Cost of Goods and Services (COGS)

#### Net Profit =

Gross Profit – (Total Operating Expenses + Taxes + Interest + Depreciation + Amortization)



# Revenue

Sales

Revenue =

Price Per Unit Sold x Number of Units Sold



### **Prospecting Activity** Client Calls/Emails

- Meetings with Prospects
- Product/Service Demos
- Any Other Applicable Activities



02

04

## Flow Leads Qualification Stages

Average Lead Response Time

**Funnel** 

- Content Engagement Throughout the Funnel
- Closing Rates vs. Targets

Qualification Ratio Between Funnel Stages

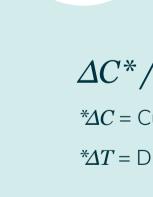
Customer



#### $CG^* - CL^* = \Delta C^*$ \*CG = Customer Gained

Retention

 $*\Delta C$  = Customers lost/gained



#### $\Delta C^*/\Delta T^*x$ C = Customer Churn $*\Delta C$ = Customers lost/gained $^*\!\Delta T$ = During a period

Churn

Rate



## **Year-to-Date** Sales Growth

 $(VC^*-VS)/VS \times 100 = \Delta V\%$ 

\*VC = Current sales volume

\*VS = Volume of Customers

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