



RURAL TEXAS REGIONAL MANAGER

MISSION : Accelerating the Impact of Veterans on Texas
POSITION : RCC Manager - Rural Texas
REPORTS TO : Texas Veteran Network Director
SALARY RANGE : \$60,000 - \$70,000

POSITION SUMMARY :

The Regional Coordination Center (RCC) Managers will be drawn from a field of qualified candidates exemplifying proficiency and mastery of the following categories and corresponding skill sets needed to accomplish the mission. The position is essentially a blend of three Combined Arms verticals in each Texas region - Collaboration (Member Engagement), Community Outreach, and System Navigation (Veteran Engagement). This position is responsible for Combined Arms growth to serve veterans in the Panhandle and West Texas region.

POSITION RESPONSIBILITIES :

Management & Administration

- Support program teams in developing program goals & objectives consistent with Veterans Network mission & vision
- Observe and comply with organization and event policies
- Maintain, update, and report all program information into database software
- Report monthly on financial and program metrics
- Provide administrative support as directed by the executive leadership

Member Engagement

- Effectively manages the strategic relationship with regional universities
- Oversee the new member organization pipeline and coordinate the due diligence process with Collaboration Manager
- Oversee member organization system training, usage, and accountability
- Train Veterans Service Organizations (VSOs), other CBOs, Local Workforce Development Boards (LWDBs), Texas Veterans Commission (TVC), and other entities to use the Combined Arms shared automated referral system for resource referrals

Community Outreach

- Develop local veteran community content with the Marketing Manager, including recruitment campaign, creative content for events and community groups, marketing materials for distribution to leaders and at

- community events, and create innovative opportunities for veterans to connect with community partners
- Recruit, train, and deploy Community Connectors to host events, conduct outreach, and ensure veterans and families are connected to resources via the Combined Arms mobile app and technology platform
- Attend outreach events like job fairs, resource fairs, military installation activities, and other community events to promote brand and program awareness and introduce the technology platform to community partners, as well as enroll veterans in attendance at these events into the Combined Arms technology platform in real-time

Veteran Engagement

- Welcome veterans to the community and connect to resources
- Funnel veterans and families to the Combined Arms shared automated referral system for resource referrals
- Respond to urgent requests for services and coordinate with Social Services Manager to ensure no veteran falls through the cracks

Benefits

- Competitive pay
- Flexible work environment
- Generous vacation and sick time
- Generous holiday schedule (including a paid week off between winter holidays)
- Maternity/Paternity Leave
- Professional development, leadership development and events/conferences
- 100% company-paid health benefits for employees and 50% for dependents
- Matching 401k contributions up to 3%

Combined Arms is an equal opportunity employer and makes employment decisions on the basis of merit. We want to have the best available person in every job. CAX policy prohibits unlawful discrimination based on race, color, creed, gender, religion, marital status, registered domestic partner status, age, national origin or ancestry, physical or mental disability, medical condition including genetic characteristics, sexual orientation, or any other consideration made unlawful by federal, state, or local laws. It also prohibits unlawful discrimination based on the perception that anyone has any of those characteristics, or is associated with a person who has or is perceived as having any of those characteristics. All such discrimination is unlawful and will not be tolerated.