



**FOUR SEASONS**

*The Care You Trust*

**FourSeasonsCFL.org**  
**(828) 692.6178**

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the Care You Trust!**

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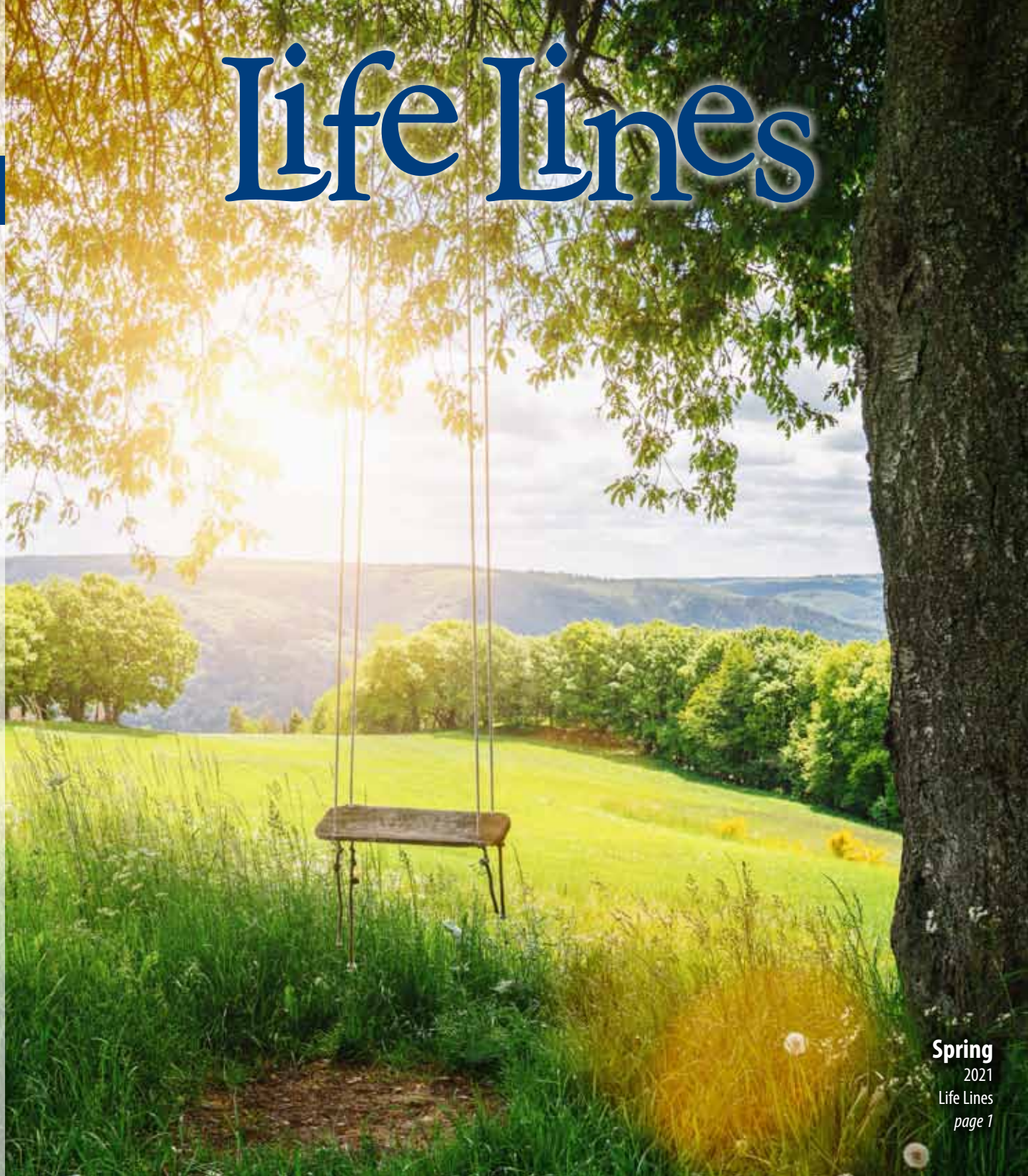
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# Life Lines



**Spring**

2021

Life Lines

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# Together, we are Four Seasons, the Care You Trust!

Dr. Millicent Burke-Sinclair Ed.D, MBA, *President & Chief Executive Officer*

For over one year, we have journeyed together with great resilience through the unknown with COVID-19. Throughout, we have remained dedicated to ensuring that we Co-Create the best Care Experience possible as we have expanded both our care offerings and where and how we provide care. That goal has directed and driven our commitment to each of you and our commitment remains firm to continue our over 41 years of providing trusted care to all in need. From the very beginning, we established a three-pronged approach: Implement an Oversight Committee, Incident Command Center, and COVID-19 Response teams to ensure that our staff, volunteers, and patients and their families were well cared for during this time.

We very intentionally planned months out to ensure our staff were safe and prepared for what may come. One example of that was our commitment to having at least 12 months of PPE in stock on-site. We continue to work diligently to a) obtain more PPE, b) enhance telehealth options for improving patient care, c) ensure quality and timely patient care, and d) ensure all of our employees are well supported. Our commitment to each of you is what has and continues to drive our focus, efforts, and investments each day. Across all of our Service Lines and our 9 pillars (Mission, Patient & Family Outcomes, Growth, Service, People, Community, Compliance, Finance, Innovation) we have synergized efforts, expertise, and resources to ensure that we as an organization, as an employer, as a family, as care providers, and as a long-standing member of our beautiful community continue providing the most trusted care to those in need.

As we continue to provide excellent care this year and beyond, our vision of innovating healthcare, influencing humanity, and impacting life remain central to our mission-driven efforts. Our Mission, Vision, and Values call us higher, even on tough days. Our Mission, Vision, and Values provide guidance and also provide opportunities to help us all CBRITER every day.



## Trusted Comfort:

- 94% of patients reported their pain improved within 48 hours of admission.
- We are committed to responding to your needs in the most timely manner.
- We have dedicated on-call care team members who are available to you in person or by phone 24-7.

## Trusted Care:

- More families are likely to recommend Four Seasons over any other provider in the area, as evidenced by Hospice Compare data found on Medicare.gov.
- We provide care in person and/or via Tele-Health.
- We commit to the community to provide ongoing professional grief services—virtually and in-person—to those of any age who experience the loss of a loved one.



# Elizabeth House Adapts to Care for COVID Positive Patients



as shared by Dr. Ashley Albers, DO, *Chief Medical Officer & Hospice Medical Director*

## Our expanded commitment at Elizabeth House:

- COVID positive patients and those suspected to be positive are isolated to 1 wing of Elizabeth House, which is fully separated from the rest of the building and includes its own private entrance.
- Negative pressure rooms for COVID positive patients ensure clean air and limit exposure for staff and visitors.
- A dedicated, separate set of staff are caring for COVID positive patients.
- All patients, visitors, and staff are maintaining social distancing to protect everyone inside Elizabeth House.
- Four Seasons has adequate PPE and is taking every necessary measure to protect the patients and families we serve as well as our staff and volunteers.
- All staff and visitors are screened for possible infection upon entry to Elizabeth House.
- Staff are not working if they have any symptoms related to COVID-19.

For over 40 years, Four Seasons has provided quality care to our community and we continue to be committed to co-creating the care that you and your loved ones need and deserve during this time. Throughout the pandemic, and into the future, we remain committed to providing the care our community deserves.

We are now proud to offer a fully dedicated and isolated hall for COVID positive patients at Elizabeth House. Our goal is to ensure protection of our general inpatient and respite patients, their families, and our staff. This hallway has a private entrance and is being managed by a select separate group of highly trained staff members.

Outside the Elizabeth House, our staff make all visits wearing PPE to ensure the safety of those in our care. Our goal throughout this pandemic has been, and will continue to be, to care for anyone challenged by a serious illness – including COVID positive patients – while maintaining the highest standards to keep our staff and community safe. The changes we have made at Elizabeth House will help us accomplish these goals. As the pandemic brings continued uncertainty, we remain steadfast and sure in our commitment to provide excellent care for all who need Four Seasons.

President and Chief Executive Officer, Dr. Millicent Burke-Sinclair, Ed.D says, "Compassion, Respect, and Dignity are pillars that guide the care we provide. Thank you for your trust in allowing us to safely care for you and your loved one."



It is always an honor for our Four Seasons team to care for any patient at any time, and especially now to provide the same trusted care to COVID positive patients during this unprecedented time.

Dr. Ashley Albers, DO  
*Chief Medical Officer & Hospice Medical Director*

**168** # of reported COVID positive patients served since the Pandemic began  
**42%** percent of Four Seasons staff<sup>+</sup> who have received the COVID-19 vaccine\*

*These numbers and percentages reported reflect data collected as of April 8, 2021.*

*<sup>+</sup>Clinical staff, including those providing Home Care.*

*\*Includes those who are fully vaccinated as well as those who have received the first dose.*

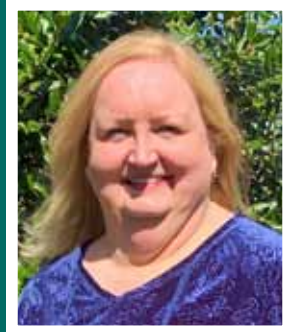


as shared by Sue Ann Hamby, Vice President of Quality and Organizational Development

## The heart of our myUnity Implementation Team:



Sybil Arnold



Lauren Brown



Alicia Delp



Heather Halford



Sue Ann Hamby



Rhonda Oakes



Monica Watts

Electronic Health Records (EHR) are essential to provide quality care to patients. Documentation of care provided, communication between clinicians, and billing for services rendered are important functions of an EHR. Keeping with our value of providing the best care possible, Four Seasons implemented a new EHR.

After much research, we chose **myUnity**, part of the Netsmart suite of healthcare software solutions, which now functions as the EHR for Hospice, Care Navigation, and Grief Services. This process—planning, pre-implementation, implementation, and post-implementation—has taken approximately two years.

**myUnity** launched successfully on February 1; we are over 2 months into its implementation. At the heart of the implementation team are Sybil Arnold, Lauren Brown, Alicia Delp, Heather Halford, Sue Ann Hamby, Rhonda Oakes, and Monica Watts. In other words intelligence, sunshine, attitude, energy, kindness, determination, and a love for all things Four Seasons are qualities of each of these people. This core team took the reins of the **myUnity** implementation last spring.

The road was a little longer than first imagined, but our team was in it for the long haul and remained faithful and dedicated. I want to acknowledge them for their love of Four Seasons, as this is what drove them during the late nights and weekends needed to complete the project. Of equal significance are our leadership and staff, who – though frustrated at times – remained supportive throughout the process of getting **myUnity** up and running.

I am so proud of the team and all Four Seasons staff for exemplifying our CBRITER values (Compassion, Balance, Respect, Integrity, Teamwork, Excellence, Resilience) during this undertaking. We relied heavily on EVERY value to complete this journey. Let's all continue to support one another as we move forward. If you have a chance, send kind words to the team mentioned above as they continue to navigate post-implementation.

as shared by Rikki Hooper, FNP-C, Chief Clinical Officer

In the fall of 1990, as a relatively new registered nurse in England, I cared for my first hospice patient. She was a 53-year-old nurse with breast cancer who reached the end of her journey at home that night. I contrasted that experience, a patient surrounded by her family, compared with the patients I cared for in the hospital and realized there was another way — a way for people with terminal illnesses to spend their time at home surrounded by their family, not in the hospital.

Later, as I cared for critically ill patients in the ICU, I recalled that time. I realized that there was another way for people to end their lives: not connected to machines, tubes, and wires, but choosing to spend their lives at home with family and friends. I began to feel frustrated that I could not do more for these people who — not knowing they had a choice in their healthcare — seemed to spend too much time away from the ones who loved them. I enjoyed being able to talk with families and help them make tough decisions about their loved ones.

I chose to pursue my Nurse Practitioner degree to make a greater impact on peoples' lives. Most of my peers were too, but I wanted to make a difference for people facing life-limiting conditions and assist them with the choices they made. These choices included treatment options, where they spent their time and with whom they spent it, and understanding what other choices they had in order to make a truly informed decision.

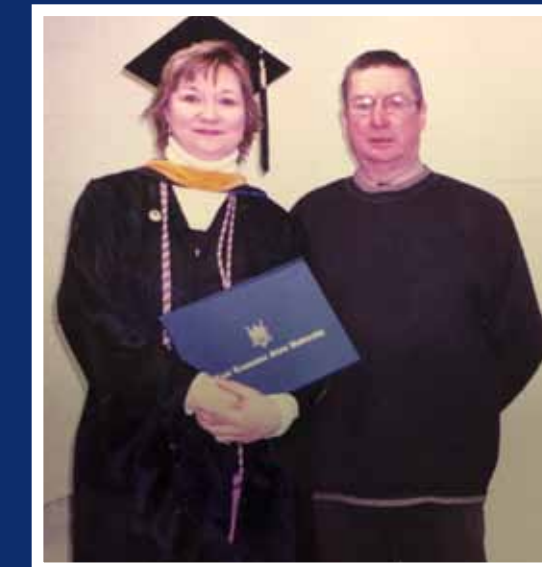
In 2005, my dad was diagnosed with cancer. I found myself having to listen to my own advice and talk with him about his options. He chose to pursue treatment. He did well for several years before experiencing a recurrence of his cancer and dying at home on his terms in 2008. Through his journey, I was able to help him determine his course of treatment based on what he felt was an acceptable quality of life. That experience helped me relate to families even more and to encourage them to make decisions based on their values.



*How wonderful it is to be able to influence people in this way, to work for this wonderful organization dedicated to caring for people in vulnerable times of their lives, and to live my purpose.*



Rikki Hooper, FNP-C  
Chief Clinical Officer



*Rikki, the first in her family to graduate from college, seen here with her father upon graduation and receiving her Nurse Practitioners license. This photo was taken about a year before his cancer diagnosis, on his last visit to the US.*





# Building Relationships With Home Care Clients



as shared by Dawn Pearson, In-Home Aide

I have been a home care caregiver for more than eight years including service before joining Four Seasons Home Care. My love of working with the elderly blossomed while working as the Activities Assistant in a 100-bed nursing facility for six years. When I heard there was an opening at Four Seasons Home Care, I felt inclined to apply for the job. My transition into Home Care was smooth. I found this adventurous work with the elderly added tremendous value and purpose to my life. Home Care offered a slower pace of work compared to that of the nursing home. I appreciated having more quality time with each client to build our relationship.

My favorite parts of my work are the adventure, variety, and mystery. The team I work with is professional and shares the same heart and passion for their work that I have; this means a lot to me. When we walk into someone's home, we bring thorough training from Four Seasons, experience in our field, purposeful input, and support for them and ourselves.

Having worked in my field for several years, I have many wonderful memories of the clients I have served. My favorite experience in home care is that while I am there to be a blessing to them, they are also a blessing to me. Working with my clients reveals to me what a special honor it is to be invited into their hearts and homes at such a vulnerable time in their lives. We are the special people who are there to assist them, as best we can, by being an advocate for them.

I liken my role as a caregiver to a cat I met at a client's home. Teddy always wanted to be as close as he could be to anyone in the room. His owner believed that he was not nurtured much as a kitten and now stays nearby to receive love from people and just be present. My role is similar: I am present with them, enjoying their presence, loving them, and receiving love from them.

I have considered retirement for about a year and everything has fallen into place to allow me to do so. But, I know that if I find that I am not ready to retire I have a wonderful line of work to which I can return. I will miss meeting and learning about the amazing, diverse lives my clients have led.

**Four Seasons Home Care is available to you for as little as one hour a day to as many as 24/7. Our team is here to provide full contact personal care as well as no contact services such as grocery & errands. Please call (828) 696.0946. A member of our Care Team is available to speak with you about your needs and how we can help. We look forward to serving you.**



Dawn Pearson  
In-Home Aide

# Dedicated to Providing Excellent Home Care



as shared by Mary Jo Powers, Four Seasons Home Care Director

Four Seasons Home Care announced that it received the distinguished 2021 Best of Home Care – Leader in Excellence Award from Home Care Pulse, the leading firm in quality assurance for home care. The Leader in Excellence Award is the highest recognition awarded by Home Care Pulse and is given to select home care businesses that consistently rank among the very highest in 10 or more quality metrics. As a Leader in Excellence, Four Seasons Home Care is now ranked among the top 10% of home care providers participating in the nationwide Home Care Pulse Satisfaction Management Program.

This accomplishment demonstrates Four Seasons Home Care's long-term dedication to excellent care and quality improvement. To qualify for this award, 10% of Four Seasons Home Care's clients and caregivers were interviewed each month by Home Care Pulse. Over a 12-month period, Four Seasons Home Care received high client and caregiver satisfaction ratings in areas such as caregiver training, compassion of caregivers, communication, scheduling, client/caregiver compatibility, etc. Using feedback from clients and employees, as well as quality benchmarks from Home Care Pulse, the Four Seasons Home Care management team set goals to reach the highest level of excellence possible.

"Our Commitment to Co-Creating the best Care Experience has been a top priority for 41 years and will always be a priority now and into the future. This award recognizing our home care team for excellence in care and employment is a visible way to demonstrate our commitment to excellence. We are thankful that

our community trusts us and are honored to continue providing care to all in need," says Dr. Millicent Burke-Sinclair, Four Seasons President and CEO.

The Best of Home Care – Leader in Excellence Award highlights the top-performing home care businesses in the nation. Home Care Pulse believes that by honoring these providers, families looking for in-home care for a loved one will be able to recognize and choose a trusted home care provider.

"At Home Care Pulse, our mission is to help home care businesses create an experience that goes beyond client and caregiver expectations," says Erik Madsen, CEO of Home Care Pulse. "When we see agencies like Four Seasons Home Care that have made an effort to provide outstanding care and employment experiences, we know we're on the right track. Four Seasons Home Care has worked extremely hard to provide high-quality care and employment, and their work hasn't gone unnoticed. This award allows them to provide proof of quality to potential and new clients and caregivers."



**To find out more about Four Seasons Home Care's commitment to excellence, please visit [FourSeasonsCFL.org](http://FourSeasonsCFL.org) or call (828) 696.0946.**



**This is the third consecutive year that we have been awarded the Leader in Excellence award. It is a clear reflection of the dedication we have to hiring and training the best caregivers to provide compassionate, quality care to our clients. We are proud to be the only Home Care agency in WNC to have achieved this honor.**



Mary Jo Powers  
Home Care Director





# Blessed by Care, Wisdom and Ongoing Support



as shared by David Riddle, Spouse of Four Seasons Hospice Patient

My wife, Peggy Riddle, entered hospice care in October 2019 and entered heaven on February 8, 2020. Throughout that time, our family was repeatedly blessed by the care and wisdom and ongoing support from Peggy's care team at Four Seasons.

*Thank you, Dr. Sewell,* for your help at the start, when Peggy was first enrolled for palliative care. It seems amazing now, but during that time, Peggy flew on her own to Albuquerque to spend some days with her sister. She was determined to make this trip while she was still able, and although it was a challenge, with your assistance and guidance toward the best medications, she did it. Both she and her sister were blessed to be able to spend this time together.

*Thank you, Dr. Kovaz* for your in-person visits, and for your oversight of Peggy's care. Peggy loved the way you were "right there with her" as you asked questions and offered suggestions. Your question, "What would you do if you did have the energy?" was a motivation to undertake a family heritage photo project as a Christmas gift for our daughter's brand-new baby, our first grandson, born November 18, 2019. This gift serves as an introduction to generations of individuals baby Jack will never meet (or never remember meeting). This project turned into a family

endeavor. Our son helped Peggy record a narrative to accompany the photos, and I added some written accounts with more details.

*Thank you, Beth,* for your regular visits in our home. Your weekly, then daily, presence near the end always brought peace and your confidence helped us to be better caregivers during the times between. You consistently showed your heart for this kind of nursing, and I agree that it is something you are called to, which is a blessing that works both in giving and receiving.

*Thank you, Christina,* for your help on the weekend Peggy died. Your calmness and helpful recommendations during our midnight crisis were invaluable. Your compassionate, sensitive, and professional care for us after Peggy had left her body behind were, and still are, much appreciated.

There were many others as well who helped in various capacities. Brenda, Nicole, and Sally came up the long and winding road to see Peggy in person. I spoke with Jennifer a number of times with a host of questions that always received helpful answers. I know there were others who fielded my questions, but I didn't write down all the names. But please know, you are all very much appreciated.

*My lovely wife, Peggy Riddle, enjoying our beautiful mountain scenery while on a hike (right) and holding our grandson, Jack, on the day of his birth (below) as I look on with heartfelt happiness.*



*Peggy's passing was peaceful at the end, and I think you'll appreciate a brief account of how it happened.*

Our son, Christopher, and I were tired from administering hourly medicine, and though we'd been taking shifts at night, we thought a break might be good. I called a close friend of Peggy's who is a retired hospice nurse herself, as well as a pastor's wife, and she agreed to come and sit with Peggy from 7-11PM on Saturday night, while the rest of our family, who were all present in our home, got some rest.

After talking Marilyn through the medicine and the schedule, I went upstairs to bed about 7:10PM. I was just getting myself settled in with the kitty beside me, when Marilyn called my name from the bottom of the stairs. I assumed I'd neglected some instruction and went down to see.

When I entered the bedroom, Marilyn said, "She's gone." The time was 7:20PM. Marilyn also said, "I've attended at multiple deaths, and this was one of the most peaceful I've seen. When you left the room to go upstairs, I settled down in the chair by the bed. Peggy's breathing changed and the rattle stopped. I began timing her breaths, and in about 10 minutes she had breathed her last."

Peggy's love for planning was evident until the end. Marilyn and Peggy had undertaken a time of meeting together for Bible Study in the months before she enrolled for hospice care. Marilyn shared that Peggy had requested that Marilyn help her prepare for her death, knowing that Marilyn also had a background in Christian counseling. She also talked on the phone for an hour with our former pastor, planning her memorial service. Peggy maintained a light-hearted attitude throughout the planning of her service, as did we. Even when Peggy was no longer conscious enough to respond, we believed she was hearing the things we said and laughed about.

We hadn't exactly planned her passing, but there was an unspoken idea of the family gathered around her bed to bid her farewell as she departed for heaven. But the afternoon before she died, Christopher and I were in the bedroom, and in a light-hearted, but meaningful way I said, "Peggy you can have this (your dying) any way you want it. You talk to Jesus, and y'all work it out together. Whatever you two decide is okay with us." It only took a couple of hours for them to come up with a plan. Curiously, the plan included no family present at her departure; just the dear friend who had helped her prepare and plan for this moment.

*It does me good to share my story and to say once again, thank you for your part in the story, parts you all played exceedingly well. May the Lord Himself continue to bless you in your work and may those you serve continue to receive His blessings through your compassion, love, and care.*



***We all have a story. We would love to hear your Four Seasons story!***

Stories are personal, yet they can be powerful in helping us to connect, learn and understand. We want to honor the stories that weave our Four Seasons family together. Please share your story by emailing us: [info@fourseasonscl.org](mailto:info@fourseasonscl.org)



*The family and I sincerely appreciate the kindness and professional care provided by the care team at Four Seasons.*

*We knew our concerns were your concerns also, and that meant a lot.*



David Riddle  
Spouse of Four Seasons  
Hospice Patient



# DONOR SPOTLIGHT

## Stories are the Fabric of our Foundation



as shared by Lynn Penny, Four Seasons Foundation Donor Engagement Officer



*There are some that have the means, but no direction. Some have the direction but no means. I have been blessed with both; how can I go wrong? I am so grateful and blessed that God has given me this strength. It is more than just writing a check."*



Rakesh Agarwal  
CEO, Rug and Home  
Founder, Vision Express

Stories inspire us, educate us, and connect us to our roots. We are constantly learning from the stories that have shaped Four Seasons. Business owners and philanthropists, Rakesh and Dolly Agarwal, are shining examples of why stories matter. While enjoying a peaceful lunch in a favorite Indian restaurant, Rakesh shared his Four Seasons story. I felt honored to learn how Four Seasons has touched his life, and equally honored that this was his first outing to a restaurant in a year and I was the lucky dining partner! As we nibbled on mouthwatering "Veggie Manchurian," we talked about hard work, dedication, passion, and his promise to give back to a community and a country that embraced him from the beginning.

In 1985, Rakesh, Dolly and their two-year-old daughter, Aanchal, left their home in India and arrived in Hendersonville, North Carolina, with no stops in-between. With \$20.00 in his pocket, and a dream of a better life for his family, failure was not an option. Fortunately, during those early years, a very special couple lived next door and became the closest thing to family the Agarwal's had in this country. Weekends and holidays were spent together, and Doris and Bob Sutton became the adopted grandparents to Aanchal. They lovingly cared for her after school, taught her to play the piano and to ride a bike, enabling Rakesh and Dolly to focus on turning their dreams into realities.

Years passed, the Agarwal's store Rug and Home was flourishing, however Bob's health was steadily declining. Four Seasons became a part of the family, providing home care, followed by three months of hospice care. Rakesh was in awe of the dedicated, round-the-clock care his dear friend received. He had never experienced anything like it; hospice care did not exist in India. After Bob passed away, with Four Seasons by his side, Rakesh called Chris Comeaux, Four Seasons CEO at the time, and simply asked, "How can I help?" That was the beginning of a beautiful relationship that Four Seasons has been fortunate to have with the Agarwal family. Rakesh and Dolly generously established a \$100,000 Endowment Fund for Palliative Care, and Rakesh joined the Board of Directors, continuing to give his time and talents to the growing organization. Aanchal followed, joining the the Board after college and continuing this legacy of philanthropy and support.

Today, the Agarwal family and Rug and Home have many non-profits they passionately support. These include local, regional, and national organizations, as well as a very personal mission in India to provide educational support to young girls. Vision Express is changing the future for young women in India, providing educational opportunities and mentors, while stopping the cycle of poverty, and helping a new generation turn dreams into realities. As Four Seasons has grown, Rug and Home has been growing alongside us. With five impressive locations, Rug and Home regularly donates beautiful home furnishings and rugs to the Hospice Home Store, which in turn has raised thousands of dollars for hospice care in our region. We recently had the honor of taking Rakesh on a tour of our new South Asheville Home Store, and we could honestly say... we couldn't have done it without you.

*Thank you, Rakesh and Dolly, and thank you Bob and Doris Sutton; your inspirational story has shaped us, and changed lives.*



Every Story Inspires

## The Foundation's Role in Supporting Four Seasons



as shared by Paige Wheeler, CLE, Four Seasons Foundation Executive Director



*We are honored to serve our community and look forward to continuing to provide the best co-created care possible to all who need it.*



Paige Wheeler, CLE  
Executive Director  
Four Seasons Foundation

I am often asked what role the Foundation plays in supporting Four Seasons. My typical answer is to describe the many ways we work with donors, sponsors, volunteers, and committees to raise necessary funds to provide patient care to all who need it regardless of abilities to pay. To go a step further, I want to encourage you as you explore this edition of Life Lines to be aware that the Foundation supports each service line within our organization: Care Navigation, Home Care, Palliative Care, Hospice Care, and Grief Services.

Most people associate the fundraising we do with supporting hospice – and this is an important role we do play. It is an honor to help family members who want to remember their loved ones with gifts to help provide hospice care to others. Memorial gifts are incredibly thoughtful, kind, and important. We love hearing stories from patients' families to learn more about their journey and to know who the special care givers were who provided care with compassion and dignity.

Additionally, Four Seasons Foundation provides the means for patients to have access to care from all of Four Seasons service lines. We believe it is imperative that we help patients and their families have access to the incredible knowledge base of Care Navigation, to in-home care from Home Care, to receive the best serious illness and end of life care possible through Palliative and Hospice, as well as to receive Grief Services when most needed.

Four Seasons provides the Care you Trust and the Four Seasons Foundation provides the funding assistance to help navigate through each care continuum journey. We hope you will consider supporting Four Seasons care with a gift through the Foundation. You may make your gift via the enclosed return envelope and if you would like to discuss possible ways to make your gift I would love to talk with you.

Our Donor Stewardship Guarantee assures that from the moment you give a gift, Four Seasons utilizes it as you have intended in accordance with our needs. We maintain a comprehensive gift processing and recordkeeping system that ensures you receive high-quality interactions and communications. Excellent patient care is our goal and excellent donor stewardship is as well. As one of the few remaining local nonprofit hospice and serious illness providers, Four Seasons is the care you trust. You can also place your trust in our Foundation as the nonprofit who stewards and values you.

*Thank you for your continued trust and support,*

# The Four Seasons Care Continuum



## Care Navigation

Provides trusted guidance to anyone during the difficult times following the diagnosis of a serious illness.

Available in: Buncombe, Haywood, Henderson & Transylvania counties.



## Home Care

Provides caring assistance to help with shopping, meal prep, bathing, dressing, laundry, transportation and more.

Available in: Buncombe, Haywood, Henderson, Polk & Transylvania counties.



## Palliative Care

Is focused on providing relief from the symptoms, pain and stress of a serious illness – whatever the diagnosis.



## Hospice Care

Is specialized care provided for patients with a serious illness. Comfort is the primary goal and care is provided wherever one may call home.



## Grief Services

Is available to **anyone** in the 13 counties that we serve regardless of Hospice involvement. We provide individual and group counseling, seminars, and workshops.



## Research & Innovation

Revolutionizing care and treatments for future patients through innovative research studies, grants and cutting-edge-care practices.



## Four Seasons Foundation

Partners with the community to provide access to high-quality care for all who need it.

## Who Are These Services For?

Clients and Caregivers who want options and information for optimal and realistic care given the client's needs, preferences, finances, and support resources.

Clients who require intermittent assistance to 24 hour care with daily routine tasks.

Patients living with a life limiting, serious illness who are still seeking curative, life prolonging treatment.

Patients with a life expectancy of 6 months or less and that are no longer seeking curative, life prolonging treatment.

## How Are Services Paid?

- Private Pay
- Four Seasons Foundation

- Long Term Care Insurance
- Private Pay
- V A
- Four Seasons Foundation

- Commercial Insurance
- Medicare
- Medicaid
- Medications paid for by commercial insurance or Medicare D
- Private Pay
- Four Seasons Foundation

- Commercial Insurance
- Medicare
- Medicaid
- Private Pay
- V A
- Four Seasons Foundation



Your gift to Four Seasons makes comfort and dignity possible for all, regardless of their ability to pay. You may make your gift by using the enclosed envelope or by visiting [www.FourSeasonsFdn.org](http://www.FourSeasonsFdn.org) ~ Thank You!