



FOUR SEASONS

*The Care You Trust*

FourSeasonsCFL.org  
(828) 692.6178

## **Co-Creating Excellent Care Together!**

*page 2*

## **Strengthening the Impact of Not-For-Profit Hospices**

*page 3*

## **New Funding Opportunities**

*pages 4-5*

## **Excellence Award Recipients**

*page 6*

## **Recognized as Modern Healthcare Best Places to Work 2021**

*page 7*

## **Anyone Can Truly Make a Difference**

*page 8*

## **Connecting at Camp Heart Songs**

*page 9*

## **Home Store Update**

*page 10*

## **A Piece of My Heart Has Been Touched Forever**

*page 11*

## **Four Seasons Care Continuum**

*page 12*

# Life Lines

**Summer**

2021

Life Lines

*page 1*



# Co-Creating Excellent Care Together!



If you are willing to share your story about how Four Seasons provided trusted care for you or your loved one, please email us: [info@fourseasonscfl.org](mailto:info@fourseasonscfl.org)

Dr. Millicent Burke-Sinclair Ed.D, MBA, President & Chief Executive Officer

This season is one in which we reflect upon our year and plan for the new year. Part of this reflection and planning allows us to connect with our community and to learn about what is most important to you as we consider opportunities to expand our services.

As you think about the services currently offered by Four Seasons, consider additional care that may be beneficial to our community and let us know what recommendations you have. Every single day, in all of our patient and family encounters, we ask “*what matters most*” so we can provide the most compassionate and respectful care possible. Today, we are asking “*what matters most to you and to our community*” regarding care that you would like to see us offer. As you are thinking, keep in mind our current care continuum:

- Our **Care Navigation** service provides support and guidance for individuals and families as they navigate the aging journey, helping them evaluate their current and anticipated needs to ensure that a full range of support and safeguards are in place.
- Our **Home Care** service provides you and your loved ones with caring assistance to help with life’s simple, daily routines, such as grocery shopping/errands, bathing, dressing, meal prep, laundry, mobility,

and taking you to doctor’s visits. These services are available wherever you call home, from an hour a day to around the clock care.

- **Palliative Care** is an extra layer of support for people with serious illness. This type of care is focused on providing patients with relief from the symptoms, pain and stress of a serious illness – whatever the diagnosis. The goal of palliative care is to improve quality of life for both the patient and the family.
- **Hospice Care** is specialized care provided to patients with a serious illness. Patient comfort is the primary goal. Each dedicated hospice team of professionals and volunteers provides pain and symptom management, as well as patient and family support and spiritual comfort.
- Our **Grief Services** offer counseling and education in both individual and group settings. While grief is a universal process of recovery from a loss, it can be the most difficult experience of our life.
- Through **Research & Innovation** we are revolutionizing care and treatments for those living with a complicated, serious illness. Four Seasons believes that innovation and compassionate care go hand-in-hand.

Our care continuum is supported by our Foundation because of generous donors who want to ensure that all patients and families have access to the most trusted care, regardless of one’s ability to pay. In addition to our current services, we have identified other areas of need across our community and will be highlighting those programs in Life Lines and future articles so you can learn more about them.

We are thankful for our community: our employees, volunteers, patients and families, referral partners, donors, and more. In 1979, Hospice of Henderson County was formed by generous community members who together had vision, heart, and passion. Today, we continue to serve Henderson County, as well as 12 additional surrounding counties, with great vision, heart, and passion as we further the commitment of providing the most trusted care to everyone in need.

Our Vision is to Innovate Healthcare, Influence Humanity, and Impact Life. We look forward to highlighting for you some of the ways we are furthering this great Vision through excellent care today and the advancements in care that we will be providing soon to our communities.

# Strengthening the Impact of Not-For-Profit Hospices

as shared by Tina Lamb Gentry, MHA, CFRE, Chief Administrative & Advancement Officer, Teleios

*Since its founding in in 2017, Teleios Collaborative Network (TCN) has grown to support 11 member agencies across five states. The non-profit organization was founded through the leadership of Chris Comeaux, President & CEO, with Four Seasons and Carolina Caring. The purpose of TCN is to preserve, strengthen and support not-for-profit community hospice and palliative care organization across the country.*



Teleios Collaborative Network  
[www.teleioscn.org](http://www.teleioscn.org)

*We encourage you to share with us about your needs and what you feel would be beneficial for us to consider providing to our community so that those with serious and advanced illness needs are always prioritized and well cared for wherever one calls home. Just email us at: [info@fourseasonscfl.org](mailto:info@fourseasonscfl.org)*

“  
*We are Four Seasons,  
the Care You Trust!  
For nearly 42 years  
we’ve been providing  
quality, responsive and  
Co-Created Care to the  
members of our community  
and we will continue to do  
that for many years to come.*

”  
Dr. Millicent Burke-Sinclair  
President & Chief Executive Officer



# Four Seasons Foundation Funding Opportunities



as shared by Paige Wheeler, CLE, Four Seasons Foundation Executive Director



## Area of Greatest Need

Four Seasons provides exceptional care to our patients and families throughout our continuum of care. Sometimes our needs may be greater in one area and focus must be given toward that special need. For example, the COVID-19 pandemic caused many unexpected expenses such as extensively greater needs for PPE (Personal Protective Equipment) to keep our patients, families, and employees safe. We also sometimes have a higher census of patients who need financial support and perhaps our Angel Funds are not enough to cover these costs. We will never turn anyone away for inability to pay for care. By giving to the Area of Greatest Need you provide the support where there is the greatest need.

## Angel Fund

Traditionally our Angel Fund made hospice care possible for those who needed help in funding the care needed to live their final months and weeks of life with comfort, peace, and dignity regardless of their ability to pay. Today, our Angel Fund covers the entire Four Seasons continuum of care. We want everyone in our care to live every moment as fully as their circumstances allow. We are grateful to our donors who support not only Four Seasons' Hospice Care through Angel Fund but also Palliative Care, Home Care and Care Navigation.



## Elizabeth House

Our inpatient facility in Hendersonville, North Carolina has a special place in the hearts of many whose loved ones were served there. Elizabeth House provides a home-like environment where patients whose pain and other symptoms cannot be managed at home can receive 24-hour a day care. Most importantly, their family's love and laughter are welcome at any hour of the day or night. Elizabeth House relies on community support to continue to provide the care you trust. Your donation continues the work of our interdisciplinary team at Elizabeth House to receive the support and care they need.



## Pediatric Care Fund

A growing area of need is for pediatric patients throughout our region. There are significant differences between pediatric and adult palliative and hospice care programs. Four Seasons is engaging a team to provide holistic medical, psychosocial, emotional and spiritual support for children and adolescents with a serious life-limiting illness. We are committed to the success of this program and all contributions to it will provide the necessary care for our pediatric patients by trained pediatric clinicians. As with our adult Angel Care patients, no child will be turned away for inability to pay.

Your donations also support specific program funding such as:

## We Honor Veterans

A national program, originally founded by the Veteran's Administration in conjunction with the National Hospice and Palliative Care Organization, was brought to Four Seasons in 2014 to honor Veterans under hospice care with special pinning ceremonies. Currently, Four Seasons has had the honor of pinning more than 685 Veterans.

## Compass

At Four Seasons, we know age-appropriate grief support significantly influences the well-being of the children and teens in our community. Compass helps children and teens who have lost a parent, sibling, grandparent or other loved one through programs that best fit their needs.

## Grief Services

Four Seasons Grief Services team is experienced and equipped to assist in a variety of grief situations, including traumatic death and unexpected loss. Your support provides anyone in the community grieving the loss of a person counseling at no cost to the client. Anyone can utilize these services, even if their loved one was not served by Four Seasons, and support is tailored to meet their needs.

## Lois' Linens

After a hospital bed was delivered to the home of the Lois Vera Cruz, her husband, Valen, and their children realized that they did not have linens that would fit the twin size bed. Although not a convenient time for shopping, they were able to go out and make the purchase. After Lois passed in February 2017, the family chose to show appreciation for the care she received by helping other families who might have the same need. From their gratitude and concerns for others, the Lois' Linens endowment fund was born to provide twin-size linens for in-home hospice patients and other special care items patients may need.

For more information on giving a gift of cash, IRA, stock or a planned gift, please contact our Foundation office at (828) 513.2440 or email at [development@fourseasonscfl.org](mailto:development@fourseasonscfl.org)



Our Donor Stewardship Guarantee assures that from the moment you give a gift, Four Seasons utilizes it as you have intended in accordance with our needs.

We maintain a comprehensive gift processing and recordkeeping system that ensures you receive high-quality interactions and communications.

Excellent patient care is our goal and excellent donor stewardship is as well.

As one of the few remaining local non-profit hospice and serious illness providers, Four Seasons is the care you trust.

You can also place your trust in our Foundation as the non-profit who stewards and values you.

Because of donors like you, the best Co-Created serious illness Care is made possible to all who need it regardless of a patient's ability to pay.

Paige Wheeler, CLE  
Executive Director  
Four Seasons Foundation

# Congrats to Our Excellence Award Recipients



Recognized as



as shared by Lauren Purdy, Vice President of Employee and Volunteer Solutions

as shared by Callie Davis, Four Seasons Community Relations and Marketing Director

**Four Seasons is pleased to present the Excellence Award to the following staff members for October 2020 – May 2021:**

**Michael Bolser,  
Angela Martinez-Quintana,  
Sylvia Tate**

**My Unity Team:  
Sue Ann Hamby, Alicia Delp,  
Lauren Brown, Monica Watts,  
Sybil Arnold, Rhonda Oakes,  
Heather Halford**

**Althea Bivens,  
Crystal Gera,  
Shirley Stines**

**Brandon Loy**

**Alicia Delp**

**Anna Vogel**

**Dr. Elizabeth Burpee**

**Darlene Drum**

The values of Four Seasons are integral to everything that we do in every part of the organization. At Four Seasons, we CBRITER (pronounced See-Brighter) together by demonstrating the values of:

- Compassion,
- Balance,
- Respect,
- Integrity,
- Teamwork,
- Excellence, and
- Resilience.

One of the most special values to Four Seasons is that of Excellence.



Lauren Purdy, Vice President of Employee and Volunteer Solutions explains, "At Four Seasons, we define Excellence as dreaming more than others think is practical and expecting more than others think is possible. Each month, we recognize a different team or individual for going above and beyond in demonstrating our CBRITER Value of Excellence. Excellence Award recipients are nominated by their peers and leaders, and are recognized at our biannual Employee Forums."

Excellence has been defined by Four Seasons as having the following characteristics:

- Taking personal responsibility for the success of Four Seasons' mission and goals
- Adhering to personal and professional ethical standards
- Providing professionalism and competency in your work and interactions
- Understanding and following all laws, regulations, policies, and continuous quality improvement procedures
- Supporting the communities we serve
- Seeking self-development and utilizing opportunities to grow professionally and personally
- Taking initiative to identify and solve problems
- Embracing change for the betterment of all
- Being good stewards of time, money, and all resources entrusted to us
- Identifying and engaging in best practices

Four Seasons began highlighting Excellence in 2014 by awarding a monthly Excellence Award winner. Winners have been individuals, teams, or groups which have been an exemplar of Excellence as defined by our CBRITER values.

**Thank you to each of our Excellence Award Winners from this past year for helping us to expect more, dream more, and do more towards Co-Creating the Care Experience for all we serve!**

Since 1979, Four Seasons has maintained a commitment to exceptional serious and advanced illness care. Starting in Henderson County, NC from visionary volunteers to growing to serve 13 counties, caring for those neighbors within our community with excellent Co-Created Care is who we are. Current service lines include Care Navigation, Home Care, Palliative Care, Hospice Care, Grief Services, and Clinical Research & Innovation. Four Seasons is a national leader in high-quality person-centered care, proven by consistently ranking in the top 10% of service providers for family satisfaction.

The work of over 800 employees and volunteers at Four Seasons is supported by our community through the Four Seasons Foundation and two Hospice Home Stores. Donations to and purchases from the Hospice Home Stores enable all patients to have access to the care they need regardless of their ability to pay.

"One year into the pandemic, we've seen the industry transform to meet the needs of its patients and employees," said Aurora Aguilar, Modern Healthcare's editor. "Time and time again, the most resilient and successful organizations show that empathy towards their staff, clear vision and compassion towards the patient buoys teams and sets them up for success. We congratulate the Best Places to Work in Healthcare for eliciting loyalty from their workforce and communities during harrowing times."

This award program identifies and recognizes outstanding employers in the healthcare industry nationwide. Modern Healthcare partners with the Best Companies Group on the assessment process, which includes an extensive employee survey. Four Seasons will find out their ranking on the Best Places list and be celebrated at the 2021 Best Places to Work in Healthcare awards gala taking place on September 16 in Chicago, IL. The complete list of this year's winners, in alphabetical order, is available at [ModernHealthcare.com/bestplaceslist](https://ModernHealthcare.com/bestplaceslist).

**We are so grateful to have received this award, especially in a year challenged by a pandemic. At Four Seasons, we are able to fulfill our mission of Co-Creating the Care Experience because of the dedication, passion, and excellence that lives within all of our employees. We strive to care for each other with the same level of compassion, dignity, and respect as we care for our patients and their families. We are not just co-workers. We are a team. We are a family.**

Dr. Millicent Burke Sinclair  
President & CEO



Modern Healthcare  
**Best Places  
to Work** 2021™

**At Four Seasons, we create an environment where staff are not just encouraged, but empowered, to collaborate with their colleagues and to share feedback openly with their leader. When our employees speak up, we listen. Communication is vital in most jobs, but especially when working in serious illness and end-of-life care. We value each staff person's input on our day-to-day operations, in care planning for patients, and in developing our organization's long-term strategic goals.**

Lauren Purdy  
VP of Employee & Volunteer Solutions

# VOLUNTEER SPOTLIGHT

## Anyone Can Truly Make a Difference

as shared by Kena Shaw, Blue Ridge Community College Student and Four Seasons Volunteer



*There are many different ways you can volunteer at Four Seasons. There is always something you can do to support the staff and patients no matter what skills you bring to the table.*



Kena Shaw  
Four Seasons Volunteer

I first learned about Four Seasons through my student advisor, Vanessa Capps. Four Seasons was a volunteering option available to me to complete my hours for the Work-Based Learning Program at Blue Ridge Community College. Before learning of this opportunity, I was only vaguely aware of the many ways you could volunteer for this non-profit organization.

Since I began volunteering in January 2021, I have been able to work with several departments to complete tasks and use my new knowledge from college to help assist others. I have made birthday and thinking-of-you cards for patients to help brighten their day, as well as put together face shields for the clinicians who care for patients and their loved ones in Four Seasons' facilities. I quickly learned that there are many opportunities I did not know existed, from knitting face masks to filing records in the office, and many more.

I enjoy volunteering at Four Seasons for many reasons. I gain real-world knowledge and experience in an office setting to help me further my education and career skill set. I can be creative with tasks like making birthday cards which are given to patients to remind them that they are never alone. I can help others in a way that benefits everyone involved in the care experience, from the patient to the caregivers.

I love and appreciate that Four Seasons is dedicated to not only helping patients, but also helping the community at large through the many opportunities and services they provide. At Four Seasons, you are

not just a volunteer, you are a valued member of an organization which daily touches lives.

Four Seasons dedicates itself to Co-Creating the Care Experience and that includes caring for not only patients and their families, but also caring for the nurses, doctors, administrators, volunteers, and the many other staff members who provide compassionate care every day. I know that when I offer my time at Four Seasons, it is valued and needed.

If you take one thing away from my story, I hope that it is understanding that there are many different ways you can volunteer at Four Seasons. There is always something you can do to support the staff and patients no matter what skills you bring to the table. Sometimes, even a listening ear and a warm heart are all that is needed.

Anyone can truly make a difference! If you have a pet therapy animal, you can volunteer to bring your furry friend to Four Seasons and help put a smile on someone's face. If you really like to drive, you can assist patients in getting to their appointments on time. If you like the retail environment, you can volunteer for one of Four Seasons two Hospice Home Stores, where every dollar spent directly supports the non-profit services of Four Seasons.

There is something for everyone at Four Seasons. I encourage you to consider dedicating your time to Co-Creating the Care Experience and making a difference in the lives of others!

## Connecting at Camp Heart Songs

as shared by Blair Stockton, Compass and Camp Heart Songs Coordinator



For most, summer is a favored time of year because school is out, vacations occur, and there is more time to be outdoors. This year, the feeling that accompanies summertime is different. Schools that recently reopened have closed again. We've said goodbye—again—to friends that we were finally able to see. For those who are grieving, the need for connection is essential. The Four Seasons Compass Program is excited to announce Camp Heart Songs will meet in person for 2021.

Camp Heart Songs is celebrating our 18th year of providing a camp for children and teens who have experienced the death of a loved one. Camp Heart Songs provides a safe and welcoming space for children and teens to connect as they learn coping skills to help them grieve. For those who have never experienced Camp Heart Songs, it's hard to imagine wanting to attend a camp centered around grief. However, once experienced, it becomes evident how these types of events are helpful.

As campers engage in the various activities that help them explore the unique ways they experience life and handle challenges. For example, a climbing wall challenges them to see the mountain before them. They get to decide how far up the mountain they go, or if they climb the mountain at all. Through music therapy, they learn their rhythms. Using art they splash paint, build bows, and create images that reflect their worries and their hopes. They run around, they cry, they laugh, they hug, and they breathe.

Camp ends with a campfire where we make s'mores, sing songs, and have a time of reflection and remembrance as each person holds a candle in honor and memory of their loved one. We breathe out the pain and hurt we have hidden within our hearts. As these children and families return home, they leave with new friends, new hopes, and new coping techniques they can use along their journey.

### 2021 Camp Dates

**Children ages 5-11:**  
Saturday, August 28th • 10 AM - 7 PM

**Teens ages 12-17:**  
Sunday, August 29th • 10 AM - 7 PM

**Location:**  
YMCA Beaverdam Outdoor Camp  
Asheville, NC

**Camp Heart Songs is provided at no cost to these families through the incredible community donations made to the Four Seasons Foundation.**



*Camp Heart Songs is more than just a weekend of talking about grief. It is an experience where children and teens who have lost a loved one can feel connected. For at least this one day, there is no need to hide their story. They are free to share it with others who understand which creates a feeling of belonging in each grieving child.*



Blair Stockton  
Compass and  
Camp Heart Songs  
Coordinator



# An Update On Your Hospice Home Stores



as shared by Bobby Bennett, Four Seasons Hospice Home Store Retail Director and General Manager

We are so proud of the growth and success our Hospice Home Store teams have seen over this past year. The growth has been steady and the teams have remained dedicated and focused on not only meeting, but exceeding our goals. In addition, the community support we have seen has been tremendous; from donors to customers, to staff and our fellow business community, the Home Stores have been the benefactor of your kindness, thoughtfulness and support. We are looking forward to continuing to bring a strong level of stewardship to all that we do as we continue to grow and connect others to shopping with a purpose.

Home Store 1 on Main Street in downtown Hendersonville has seen incredible results in revenue. The shopping environment, foot traffic from both local residents and tourists has greatly increased this year. Other local shops downtown, restaurants, and several key events including Love Hendo, Garden Jubilee, and the Apple Festival have also helped to drive traffic into our flagship store. After such an unusual year, it is encouraging to see folks getting back out and about and supporting the Hospice Home Stores!

Home Store 2 in Arden celebrated it's one year anniversary of opening in mid-May. The store has

been a wonderful addition to the Buncombe county community becoming a true staple in resale shopping in the South Asheville and Arden areas. We have seen donations, as well as sales revenue, increase month over month and are so grateful for the community's support as each donation to and purchase from helps to ensure all patients receive the care they need regardless of their ability to pay.

Warehouse sales have been equally successful and with strong inventory levels we have been able to host one each month this past year. Stay in touch with us on our Facebook page for more information on the next sale but you can expect a Warehouse Sale every four to six weeks.

Home Store 3 **ANNOUNCEMENT!** We have been working diligently to solidify plans for a third location and those plans have now become a reality. **We are proud to announce Home Store 3 will be opening this fall in Brevard!** Though Four Seasons has served patients and families in Brevard for many years, the Hospice Home Store team could not be more excited to meet the Brevard community and welcomes you to stop by and introduce yourself to our team this fall. Volunteer and Employment opportunities are available please see [www.FourSeasonsCFL.org](http://www.FourSeasonsCFL.org) for more information.

**Our three Hospice Home Store locations and our Warehouse Sales help to provide an avenue for the community to donate, as well as shop knowing each donation and/or purchase directly supports the nonprofit services of Four Seasons.**

# A Piece of My Heart Has Been Touched Forever



as shared by Lynn Penny, Four Seasons Foundation Donor Engagement Officer

Often, a person's first introduction to Four Seasons is through a volunteer opportunity. Such is the case with Carol Morrison, whose 21 years of service to Four Seasons has involved her in each part of our care continuum. In addition to being a valued volunteer, Carol is the loving wife of the late Grant Morrison, who passed away at Elizabeth House, our onsite hospice facility, in 2015. Carol is now a donor, supporting the Four Seasons mission, and prior to his death five years ago, Grant and Carol made the profound decision to designate Four Seasons in their estate plan.

Carol's journey began with an interest in hospice care while she was working as a reference librarian in New York in the 1980s. This interest led her to become a Four Seasons volunteer in 2000, after she and Grant retired to Hendersonville, North Carolina, in 1998.

Carol was hands on from the start, helping to organize pancake breakfast fund raisers, assisting with critical administrative tasks, and ultimately immersing herself in patient care at Elizabeth House. Grant also volunteered, understanding the need for hospice care in our community, and how every volunteer makes a difference. This dynamic duo shared their gift of compassion to patients in need and years later, when it was time for Grant to be admitted to Elizabeth House, Carol knew they were in the very best hands. She could focus solely on being Grant's loving wife, by his side, during his final days.

Following the passing of her husband of 55 years, she could not bring herself to return to her volunteer work at Elizabeth House. Instead, she devoted her time to administrative support at Greatrex, the Four Seasons "headquarters," to which she has been consistently faithful until COVID-19 presented unforeseeable challenges to our volunteer force.

Carol holds Four Seasons close to her heart. She shared how tight things were for them financially in their early years in New York, with a young family on a college professors' salary, and how grateful she is now to be able to give back to an organization that has deeply impacted her life in Western North Carolina. When asked what inspired Carol and Grant to designate Four Seasons in their will, her reply was immediate and candid: "It is the best way to ensure our gift can keep giving, and we can continue to impact lives for years after we're gone. It is rewarding to think that we can continue to support such a critical need in our community."

Carol's story is unique and special. She has been a member of the Four Seasons family for more than two decades, generously sharing her valuable time, skilled talent and personal treasure.

**Thank you, Carol and Grant. Your dedication to Four Seasons is not only inspirational, it is transformational. Your legacy will change lives.**



**With the inclusion of Four Seasons in their estate, Carol and Grant Morrison have created a legacy that will continue to impact our organization, honoring the devoted spirit of this benevolent couple.**



**We take pride in what we do, and it is an honor to serve in this role with Four Seasons. I could not be more proud of our team, staff, volunteers and board of directors who have worked tirelessly to see this third store location come to fruition. The Brevard store represents a culmination of that group's hard work, dedication, and vision.**



Bobby Bennett  
Retail Director & General Manager  
Four Seasons Hospice Home Stores

## The Four Seasons Care Continuum



### Care Navigation

*Options and information for optimal and realistic care given the client's needs, preferences, finances, and support resources.*



### Home Care

*Provides caring assistance to help with shopping, meal prep, bathing, dressing, laundry, transportation and more.*



### Palliative Care

*Is focused on providing relief from the symptoms, pain and stress of a serious illness – whatever the diagnosis.*



### Hospice Care

*Is specialized care provided for patients with a serious illness. Comfort is the primary goal and care is provided wherever one may call home.*



### Grief Services

*Is available to **anyone** in the 13 counties that we serve regardless of Hospice involvement. We provide individual and group counseling, seminars, and workshops.*



### Research & Innovation

*Revolutionizing care and treatments for future patients through innovative research studies, grants and cutting-edge-care practices.*



### Four Seasons Foundation

*Partners with the community to provide access to high-quality care for all who need it.*



*Tree of Lights*

**31<sup>st</sup> Annual Tree of Lights**

**A Celebration of Inspiration**

**Friday, December 10, 2021 6:00 pm**

**First Citizens Bank Plaza**

**Main Street • Hendersonville**

The Tree of Lights candlelight ceremony – an annual tribute to loved ones lost – has become a beloved signature event of the Four Seasons Foundation. Contributions will provide hospice and support services to patients and families regardless of their ability to pay. The event includes inspirational stories presented by Four Seasons Chaplains and meditative music performed by Four Seasons Music Therapists. Held outside at the First Citizens Bank Plaza Main Street, Hendersonville, this event will also be live-streamed so those who cannot attend may view online and have their memorial luminaries and lights shipped directly to them. To reserve a memorial luminary or to learn more about this special event visit: [www.FourSeasonsTOL.org](http://www.FourSeasonsTOL.org)

The same evening, Downtown Hendersonville will be aglow for the 3<sup>rd</sup> Annual Main Street Luminary event from 5:00 to 9:00 p.m. Merchants stay open late while creative, story-telling luminaries add a warm glow to the historic charm of Main Street. The unique shops will be all decked out as holiday wreaths and boughs adorn store fronts and streetlamps. Come and experience small-town charm the entire family will enjoy.

*A special thank you to our presenting sponsor, First Citizens Bank, for their continued support of Four Seasons programs and services.*

*Your gift to Four Seasons makes comfort and dignity possible for all, regardless of their ability to pay. You may make your gift by using the enclosed envelope or by visiting [www.FourSeasonsFdn.org](http://www.FourSeasonsFdn.org) ~ Thank You!*