
MENU OF SERVICES

FOUR SEASONS **CARE NAVIGATION**

- ☒ **Provide peace of mind to know your needs will be met in a respectful manner to allow you to maintain your independence;**
- ☒ **Be a good listener and be vested in your best interest;**
- ☒ **Help you live “what’s most important to you;”**
- ☐ Communicate information to your Loved Ones, Family, and/or Health Care Agent;
- ☐ Provide reminders of your physician appointments;
- ☐ Accompany you to physician(s) appointments;
- ☐ Gather information from physician(s);
- ☐ Ensure all information from all physicians is maintained for easy access;
- ☐ Guide you through your Advance Care Planning;
- ☐ Make scheduled phone calls and visits to check on you;
- ☐ Provide extra layer of support to connect you with resources that are available;
- ☐ Educate about medications, why they’re used, and the possible side effects;
- ☐ And more!

SERVICES WE OFFER:

Care Navigation, Home Care, Palliative Care, Hospice Care, Elizabeth House, Grief Services, Clinical Research and Innovation, Foundation

571 South Allen Road • Flat Rock, NC 28731

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www.FourSeasonsCFL.org

The Four Seasons Care Navigation team will:

- Provide peace of mind and a level of confidence to you and your family by building a support system specific to your care needs
- Educate you and your family on available care
- Collaborate with you, your family and providers to arrange and attend visits and manage care
- Partner with primary physicians to support you
- Serve as an advocate to help you understand life choices

Scope of Services:

Care Navigation can occur in multiple care settings including, but not limited to:



Telephone Triage



Tele-Health



In-person Meetings



Provider

Why?

- Four Seasons Mission is to Co-Create the Care Experience. Our Care Navigation service furthers this mission by providing trusted guidance for you and your family during critical times.
- Care Navigation fulfills a gap in navigating through options and choices, managing multiple illnesses and understanding the various care models needed during a time that often feels overwhelming and chaotic.
- Care Navigation provides support for those who may or may not have clinical care needs at present, yet need to understand when the appropriate time for care has arrived.