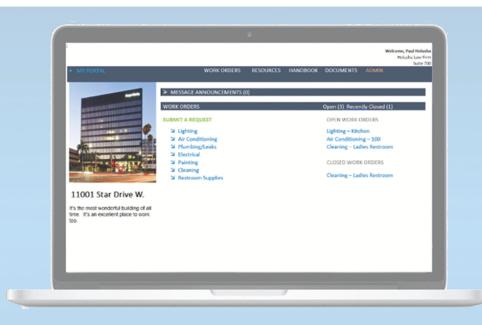


# **Tenant Service Portal**



A branded portal for work requests, tenant handbooks, resource reservations, and other tenant services.



#### Tenant Services for maximum satisfaction

A convenient tool for building managers to provide for their tenants.

- Branded with management logo and layout
- Access for tenant requester or administrator level
- Enter and track their own Work Orders
- · Work Order progress bar in real time
- Follow up with interactive discussions
- Enter reservations requests for building resources
- Book conference rooms, elevators, loading docks, etc.
- View Tenant Handbooks
- · View other vital building documents, with links
- View Building messages and alerts, Calendars
- Comprehensive tenant service records
- Can be updated as needed
- All on a secure, tenant only portal
- Verify tenant and requester satisfaction...And much more

## Easy to Use. Comprehensive. Flexible

Tenants and occupants are the life blood of the property and the business. The Tenant User Portal helps property managers deliver a high level of service and promote the building with a dedicated user interface. Each property provides their tenants with fingertip communications and a record of all their activities. Customized with logos and specific building information, Tenant User Portal enhances service and satisfaction. Configurable tools deployed for your business processes.

### **Tenant Services:**

- Enter Work Orders
- View Work Order reports
- Enter Resource Reservations
- View Building Handbook
- View Building Documents
- Announcements Alerts
- Permission Level Access

### **Results:**

- Enhanced service delivery
- Improved Efficiency
- Improved communications
- Increased satisfaction



To have a conversation or for a demonstration call or email today!



