Hospitality Industry

A comprehensive maintenance and service platform tailored for the needs of hotels, resorts and casinos

The hospitality industry has specific needs, users, and workflows in maintenance, and service operations. With the NetFacilities platform and the MobileFacilities app we configure the application to meet those needs. Having many existing customers and years of industry experience, NetFacilities is used by housekeeping, front desk, facilities, executives, administrators, vendors, and more. Access the information you need to do your job. Configurable tools deployed for your business processes.

Service and satisfaction

Assign work automatically or dispatch via flexible individual, team, or vendor notifications – all on a centralized work hub.

- Web based, no software to install or maintain
- A comprehensive maintenance management platform
- Designed for hotels, motels, resorts, & casinos
- Allow requests - front desk, concierge, valet, guest services
- Ideal for housekeeping, maintenance, and engineering
- Recurring task for rooms Preventive Maintenance
- Multiple level permission based access
- Record keeping for improved compliance
- Collect cost for all work items
- Calculate completion ratios and performance
- Follow up with interactive communications
- View entire work history with attached documents
- Verify requester satisfaction...And much more
- Also on iOS Apple and Droid phones and tablets

Easy to Use.   Comprehensive.   Full records retention.

Integrated Workflows:

- **Work Orders**
- **Preventive Maintenance**
- **Inspections**
- **Asset Management**
- **Parts and Inventory**
- **Labor tracking**
- **Vendor Management**
- **Key and Lock Management**
- **Risk Management**
- **Contract Management**
- **Reports and analytics**
- **Announcements & Alerts**

Results:

- **Improved Efficiency**
- **Improved communications**
- **Easier oversight**
- **Better record keeping**
- **Better Customer experience**

To have a conversation or for a demonstration call or email today!

📞 **(866) 979-4300**

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