Client Services and Support

Technical Services delivered as People Support!

Software can be a great tool but the secret to leveraging the full capabilities and gaining the most benefits is with personalized support services that are tailored to your specific operations. That's what you get with NetFacilities. Technical support. People support. Deployed for your business processes.

"All-in" Support

- Full setup and deployment
- Tailored configurations
- Personalized Training
- Dedicated support person
- Live Web-Sessions
- Full System Monitoring
- Full System Back-Ups
- Regular software updates
- Integrations
- Real People to speak with!

Results:

- Optimize system usage
- Leverage all the benefits
- Assured Success
- Maximize value
- Provide greatest services
- Your absolute satisfaction

Our support services ensure that you achieve your business goals and get the most from the system.

- Our approach is to build is a partnership
- A dedicated support person is assigned for your business
- We know you by name from the initial deployment
- We get familiar with your specific workflows and goals
- Specific workflow configurations align with your process
- Role based support for the person's level of knowledge
- Training is included throughout your subscription
- Quick, conscientious follow up and responsiveness
- After hours emergency support
- Support for MobileFacilities app. for iOS and Droid
- All data storage is included too
- Online Help Center with documentation, tools, and tutorials
- Unlimited phone and email support

Flexible Setup.   Easy to use.   Full Accountability.

Contact us for a live demo:

📞 (866) 979-4300

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