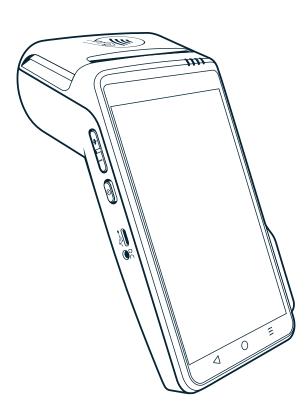
Quick Reference Guide



CHIP CREDIT SALE

- 1. Tap the **CREDIT** icon on your terminal home screen
- 2. Tap the **SALE** icon
- 3. Input the **SALE AMOUNT** and press **OK**
- 4. Tap (contactless only) or insert chip card
- 5. If prompted, confirm the sale amount by tapping **OK** or **NO** (Conditional on the terminal's configuration)
- 6. The transaction is processed Sales receipts will print with details of the transaction

DEBIT SALE

- 1. Tap the **DEBIT** icon on your terminal home screen
- 2. Tap the **SALE** icon
- 3. Input the **SALE AMOUNT** and press **OK**
- 4. Tap (contactless only) or insert chip card
- 5. If prompted, confirm the sale amount by tapping **OK** or NO (Conditional on the terminal's configuration
- 6. Customer enters PIN on encrypted terminal PIN Pad or encrypted external PIN Pad and presses **OK**
- 7. The transaction is processed Sales receipts will print with details of the transaction.

MANUALLY ENTERED SALE

- 1. Tap the **CREDIT** icon on your terminal home screen
- 2. Tap the **SALE** icon
- 3. Input the **SALE AMOUNT** and press **OK**
- 4. Manually input CARD #
- 5. Follow the CNP prompts (input exp. date, ZIP code etc) Conditional on the terminal's configuration
- 6. The transaction is processed Sales receipts will print with details of the transaction

VOID CREDIT TRANSACTION (Card Present)

- 1. Tap the **CREDIT** icon on your terminal home screen
- 2. Tap the VOID icon
- 3. Input the **VOID AMOUNT** and press **OK**
- 4. If prompted, confirm the void amount by tapping **OK** or **NO** (Conditional on the terminal's configuration)
- 5. If prompted, input MANAGER PASSWORD (default password is 1234)
- 6. Tap (contactless only) or insert chip card
- 7. Enter the void transaction # and press **OK**
- 8. The transaction is processed Void receipts will print with details of the transaction

VOID BY TRANSACTION # (Card NOT Present)

- 1. From the idle prompt, tap the 🛊 icon to access the **FAVORITES** menu
- 2. Tap VOID TRANSACTION
- 3. If prompted, input Manager Password (1234 default)
- 4. Tap BY TRANSACTION #
- 5. Input **TRANSACTION** # to be voided and press **OK**
- 6. Confirm the void transaction by tapping **SELECT**
- 7. If prompted, confirm the void amount by tapping **OK** or **CANCEL** (Conditional on the terminal's configuration)
- 8. If prompted, input Manager Password (1234 default)
- 9. The void is processed Void receipts will print with details of the transaction

CREDIT CARD RETURN

- 1. Tap the **CREDIT** icon on your terminal home screen
- 2. Tap the **RETURN** icon
- 3. Input the **RETURN AMOUNT** and press **OK**
- 4. If prompted, confirm the return amount by tapping **OK** or **NO** (Conditional on the terminal's configuration)
- 5. If prompted, input MANAGER PASSWORD (default password is 1234)
- 6. Tap (contactless only) or insert chip card
- 7. The transaction is processed Return receipts will print with details of the transaction



REPRINT RECEIPT

- 1. From the idle prompt, tap the *\precedent* icon to access the FAVORITES menu
- 2. Tap **REPRINT RECEIPT**
- 3. If prompted, input Manager Password (1234 default)
- 4. Tap desired option (LAST, BY TRANSACTION # or **BY CARD NUMBER**)
- 5. Follow prompts and transaction receipt prints

SETTLE DAILY BATCH

- 1. From the idle prompt, tap the \uparrow icon to access the **FAVORITES** menu
- 2. Tap **SETTLE DAILY BATCH**
- 3. If prompted, input Manager Password (1234 default)
- 4. Terminal communicates with the host
- 5. Settlement Report prints

PRINTING REPORTS

- 1. From the idle prompt, tap the \uparrow icon to access the **FAVORITES** menu
- 2. Tap desired report type (DAILY REPORT or **SUMMARY REPORT**)
- 3. If prompted, input Manager Password (1234 default)
- 4. Report prints

WIRELESS ICONS

- Twi-Fi icon will blink when not connected It will remain static when connected successfully
- Battery charge indicator

TERMINAL POWER OFF/REBOOT

- 1. Press the button on the side of the terminal and hold until a menu appears on the screen, with the following options: Power off, Reboot, Airplane mode and Silent mode
- 2. Select the option you desire by tapping on the screen

CALL ME FEATURE (Must Be Enabled)

- 1. From the terminal main screen tap the \(\screen \) icon
- 2. If prompted, input Manager Password (1234 default)
- 3. Tap CALL ME, under the Support Menu
- 4. The terminal sends notification to the help desk and you will receive a call back from a representative with assistance

TURN SERVER PROMPT ON/OFF

- 1. From the idle prompt, tap the \equiv icon to access the **CORE** menu
- 2. Tap **APPLICATIONS**
- 3. Tap **CREDIT/DEBIT/EBT**
- 4. Tap **SETUP**
- 5. If prompted, input Manager Password (1234 default)
- 6. Tap **TRANS PROMPTS**
- 7. Tap **CLERKS**
- 8. Tap **PROMPT**
- 9. Tap to select desired option
- 10. Press the < | key continually to return to the homescreen